# FOOD STAMP PROGRAM
# QUALITY CONTROL

# ANNUAL REPORT

## FISCAL YEAR 2004

U.S. DEPARTMENT OF AGRICULTURE
FOOD AND NUTRITION SERVICE
PROGRAM ACCOUNTABILITY DIVISION
QUALITY CONTROL BRANCH

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# INTRODUCTION

This Food Stamp Program (FSP) Quality Control (QC) Annual Report presents official quality control error rates and other statistical data derived from FSP QC reviews conducted for Fiscal Year (FY) 2004.

Each State agency conducts monthly QC reviews of a statistical sample of households participating in the FSP (active cases) and households for which participation was denied or terminated (negative cases). These reviews measure the validity of food stamp cases at a given time. The reported State dollar and case error rates are based on these reviews. The State reviews also provide information on the error cause and characteristics of the household.

Additionally, Federal reviews of each State's sample are conducted annually to validate each State agency's error rate. The official active error rates listed in this report are based upon the Federal validation reviews of the State agency samples.

In a program that provided more than 24.6 billion in benefits in FY 2004 to needy Americans, more than half of whom are children and the elderly, efficient and effective program administration is essential.

Local agencies certify households for food stamp benefits and, along with the State agencies, are directly responsible for operating the FSP. While the Food and Nutrition Service (FNS) can assist States through a variety of methods, the States themselves must ultimately make the commitment to conduct accurate and efficient program operations. FNS remains committed to supporting the ongoing efforts of States to increase the accuracy of food stamp certification actions.

To help support these efforts, FNS has undertaken special initiatives designed to increase payment accuracy. Activities in FY 2004 included: 1) continued funding for State Exchange activity; 2) FNS regional payment accuracy conferences; 3) technical assistance to designated States; and 4) National and regional publications publicizing successful payment strategies implemented across the country.

As a result of these special initiatives and the efforts of individual State agencies, the national payment error rate has declined in FY 2004 for the sixth straight year.

In addition to efforts to increase the accuracy of food stamp certification actions, FNS is also continuing to make improvements to the FSP to ensure that it is responsive and effective in its support of those individuals and families who rely on its benefits. This includes making the FSP more visible and accessible to needy individuals and working families.

Further information on the FSP may be obtained by referencing the FSP regulations and handbooks, or the FNS website at http://www.fns.usda.gov/fsp. Specific information on the QC process is found in the FNS 310 Handbook, the Food Stamp Program Quality Control Review Handbook. Additional information may also be obtained by contacting the Quality Control Branch at 703-305-2474.

# REPORT ORGANIZATION

**PART I**

Part I presents official quality control (QC) error rates as well as reported dollar and case error rates. With the passage of the Hunger Prevention Act of 1988, the payment error rate became the sum of the overpayment and underpayment error rates. Therefore, in this report we use the term "combined payment error rate" to reference the sum of the overpayment and underpayment error rates.

**PART II**

Part II provides information on variances. A variance occurs in a case when information verified by the QC reviewer differs from information used at the time of the most recent certification action or when policy has been misapplied for individual elements of eligibility or the basis of issuance is incorrect. Not all variances result in a case being cited for a dollar error.

Only variances occurring in dollar error cases are included in this report. For Tables 19, 20, and 21 we assume that the first variance coded is the primary variance. All error amounts are assigned to this variance. All variances (primary and otherwise) cited for a particular case are included in the remaining Tables.

**PART III**

Part III provides data on the distribution of monthly benefit dollars and overpayment error dollars for selected household characteristics for each State and on a National basis. This information can be used to identify error prone household characteristics by comparing the percent of allotments to the percent of error dollars.

**PART IV**

Part IV provides information on State sampling parameters of the active and negative universes. For active cases we have also included completion rates and standard errors for the reported and regressed payment error rates.

# HIGHLIGHTS

## Active Cases. The following statistics compare the performance measure for active cases for FY 2000 through FY 2004:

| | FY 2000 | FY 2001 | FY 2002 | FY 2003 | FY 2004 |
|---|---|---|---|---|---|
| National-average official overpayment error rate a/ : | 6.51% | 6.47% | 6.16% | 5.04% | 4.48% |
| National-average official underpayment error rate : | 2.40% | 2.19% | 2.10% | 1.59% | 1.41% |
| National-average official combined error rate (standard error = approximately 0.18%) b/ : | 8.91% | 8.66% | 8.26% | 6.63% | 5.88% |
| Number of States with an official combined error rate under 6% : | 12 | 12 | 13 | 21 | 28 |
| Number of States with an official combined error rate over 10% : | 15 | 9 | 9 | 7 | 2 |

## Negative cases. The following compares the performance measures for negative cases for FY 2000 through FY 2004:

| | FY 2000 | FY 2001 | FY 2002 | FY 2003 | FY 2004 |
|---|---|---|---|---|---|
| National-average negative case error rate c/ : | 5.91% | 8.31% | 7.87% | 7.64% | 6.52% |

a/ National weighted average for active cases is calculated by weighting each State's error rate by their actual issuance.

b/ The official combined rate may not equal the sum of the underpayment and overpayment error rates due to rounding.

c/ Validated national weighted average is calculated by weighting each State's error rate by their actual caseload.

# *PART I: QUALITY CONTROL DATA*

***Part I** presents official quality control (QC) error rates as well as reported dollar and case error rates. With the passage of the Hunger Prevention Act of 1988, the payment error rate became the sum of the overpayment and underpayment error rates. Therefore, in this report we use the term "combined payment error rate" to reference the sum of the overpayment and underpayment error rates.*

# Liability Amounts for Fiscal Year 2004

Under the amended Food Stamp Act, a liability shall be established whenever, for 2 consecutive years, there is a 95 percent statistical probability that a State's payment error rate exceeds 105 percent of the national performance average.

In FY 2004, four States' error rates exceeded the liability level for the second consecutive year and liabilities totaling an aggregate of $2.28 million were established against those States. The Department's settlement offer to these states was 50 percent designated as at-risk for repayment if the same probability exists again in FY 2005; and 50 percent was designated for new investment activities. In addition to these four states, four additional States exceeded the liability level for the first year. These eight States are potentially liable in FY 2005 should their performance again exceed the liability level.

The FY 2004 States assessed liabilities and had a 95 percent statistical probability of their payment error rate exceeding 105 percent of the national performance average are:

<u>Assessed a Liability</u>:

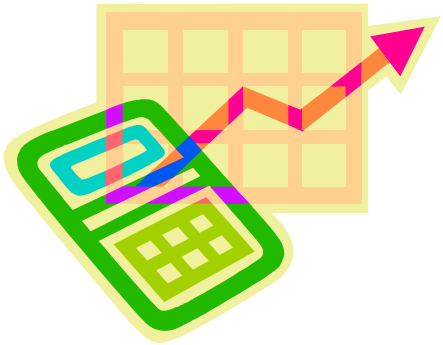
| | | |
|---|---|---|
| Maine | $ | 693,906 |
| Rhode Island | $ | 536,919 |
| Idaho | $ | 277,464 |
| Oregon | $ | 772,397 |

<u>Exceeds First Year Liability Level</u>:

| | |
|---|---|
| Alabama | Ohio |
| Missouri | Washington |

Poorly performing States are not held liable for all errors. Penalties are assessed for only that portion of the error rate that is above 6 percent.

To calculate the liability, take the value of all allotments issued by the State agency in the fiscal year, times the difference between 6 percent and the State's payment error rate, times 10 percent.



# Performance Bonuses for Fiscal Year 2004

A total of $48 million in performance bonuses is shared among high performing States in the following categories:

- Best and Most Improved Payment Error Rate ($24 million shared)
- Best and Most Improved Negative Error Rate ($6 million shared)
- Participant Access Rate ($12 million shared)
- Timeliness of Application Processing ($6 million shared)

The amount each State receives within a specific category is prorated based on caseload. The Payment and Negative Error Rate Bonuses are awarded based on QC findings.

The FY 2004 awardees for the Payment Error Rate and Negative Error Rate bonuses are:

For Best Payment Error Rate:

| | |
|---|---|
| South Dakota | $ 245,052 |
| North Carolina | $ 3,665,488 |
| Pennsylvania | $ 5,010,200 |
| New Jersey | $ 2,003,796 |
| Utah | $ 561,367 |
| North Dakota | $ 213,251 |
| Texas | $10,032,175 |

For Best Negative Error Rate:

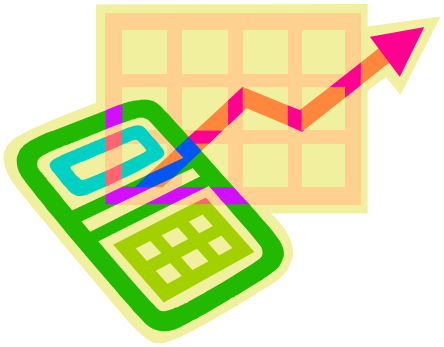
| | |
|---|---|
| South Carolina | $ 743,191 |
| Nebraska | $ 172,623 |
| New Hampshire | $ 84,825 |
| Wyoming | $ 37,277 |

For Most Improved Payment Error Rate:

| | |
|---|---|
| Alaska | $ 205,389 |
| Kansas | $ 861,132 |
| Colorado | $ 1,202,150 |

For Most Improved Negative Error Rate:

| | |
|---|---|
| Florida | $2,082,303 |
| New York | $2,879,781 |



# Official Combined
# State Payment Error Rates
# FY 2004

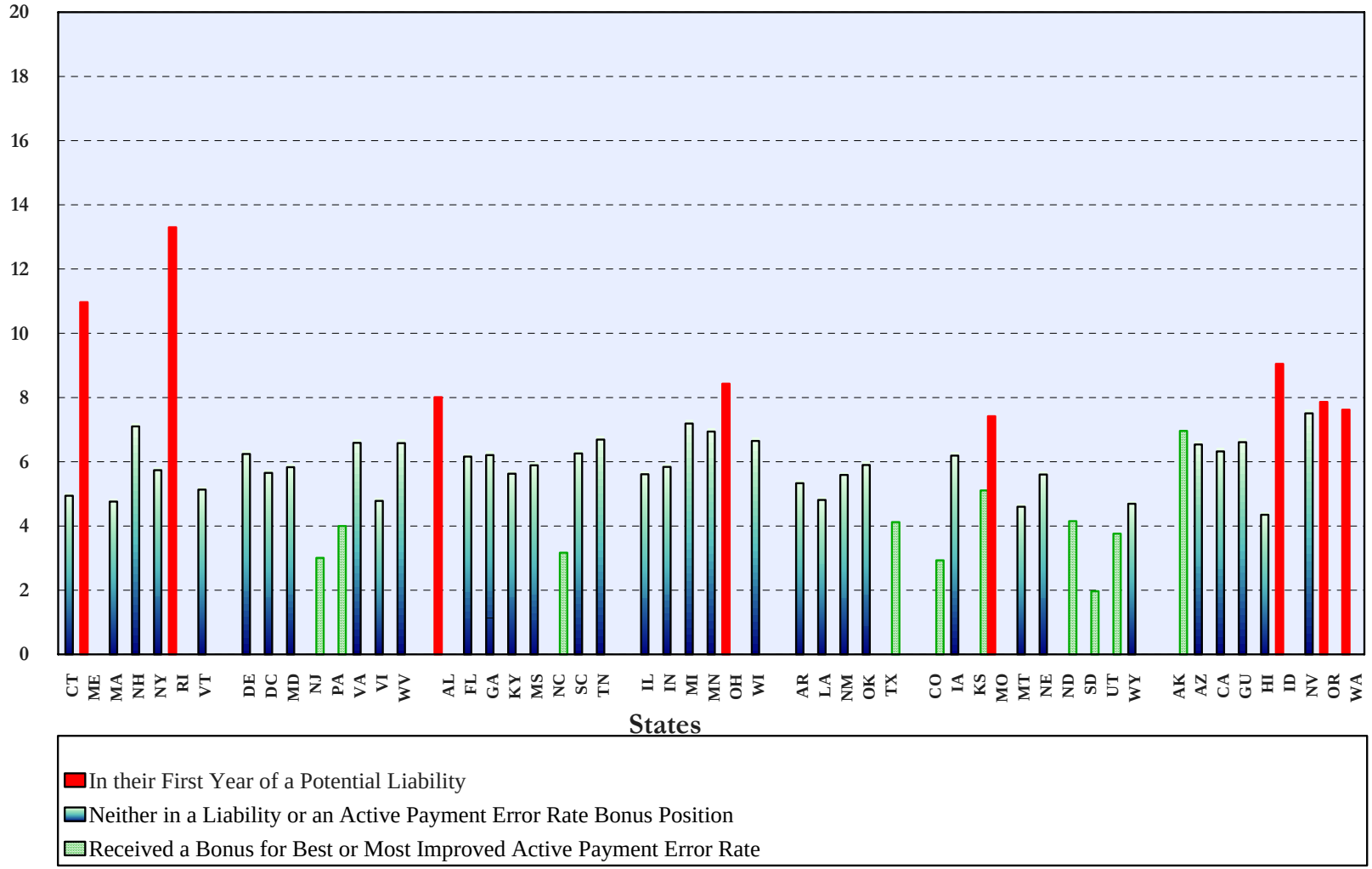



**Exhibit #1**

| TABLE 1: SUMMARY OF U.S. QUALITY CONTROL FINDINGS FOR FY 03 AND FY 04 | | |
|---|---|---|
| | FY 2003 | FY 2004 |
| **ACTIVE CASES:** | | |
| Completed Sample Reviews - State | 50,190 | 50,031 |
| Completed Sample Reviews - Federal | 19,590 | 19,433 |
| Average Monthly Caseload | 8,809,908 | 9,816,604 |
| Estimated Monthly Allotments | 1,666,008,001 | 1,918,526,257 |
| Average Allotment Per Case | $189 | $195 |
| **REPORTED CASE ERROR RATES a/** | | |
| Underpayment | 3.66% | 3.13% |
| Overpayment b/ | 8.16% | 7.29% |
| Combined | 11.81% | 10.42% |
| **OFFICIAL ERROR RATES c/** | | |
| Underpayment | 1.59% | 1.41% |
| Overpayment b/ | 5.04% | 4.48% |
| Combined | 6.63% | 5.88% |
| **NEGATIVE CASES:** | | |
| Average Monthly Caseload | 544,433 | 554,874 |
| Completed Case Reviews | 33,095 | 33,579 |
| Validated Negative Error Rate d/ | 7.64% | 6.52% |

a/ U.S. case error rates are weighted by State caseloads.

b/ Overpayments include both overpayments to eligible and payments to ineligibles.

c/ U.S. official error rates are weighted by State actual issuance data.

d/ Previous annual reports (FY 1999 and prior) have reflected reported negative error rates in this summary.

## TABLE 2: ACTIVE CASE ERROR RATES, FY 2004

| STATE | REPORTED CASE ERROR RATES OVERPAYMENT | UNDERPAYMENT | COMBINED |
|---|---|---|---|
| Connecticut | 5.71 | 3.91 | 9.62 |
| Maine | 11.74 | 4.57 | 16.31 |
| Massachusetts | 5.29 | 4.12 | 9.41 |
| New Hampshire | 7.60 | 3.69 | 11.29 |
| New York | 4.22 | 3.04 | 7.26 |
| Rhode Island | 12.90 | 6.61 | 19.51 |
| Vermont | 7.62 | 2.46 | 10.08 |
| Delaware | 6.35 | 3.70 | 10.05 |
| Dist. of Col. | 6.36 | 2.30 | 8.66 |
| Maryland | 6.18 | 2.63 | 8.81 |
| New Jersey | 2.87 | 1.91 | 4.78 |
| Pennsylvania | 5.94 | 2.45 | 8.39 |
| Virginia | 7.40 | 3.01 | 10.41 |
| Virgin Islands | 6.91 | 3.60 | 10.51 |
| West Virginia | 8.85 | 2.33 | 11.18 |
| Alabama | 10.20 | 2.36 | 12.56 |
| Florida | 7.50 | 2.11 | 9.61 |
| Georgia | 7.37 | 2.49 | 9.86 |
| Kentucky | 8.02 | 2.29 | 10.31 |
| Mississippi | 6.35 | 3.17 | 9.52 |
| North Carolina | 3.85 | 2.84 | 6.69 |
| South Carolina | 8.04 | 2.18 | 10.22 |
| Tennessee | 7.42 | 3.12 | 10.54 |
| Illinois | 6.98 | 2.55 | 9.53 |
| Indiana | 7.78 | 4.26 | 12.04 |
| Michigan | 7.40 | 4.55 | 11.95 |
| Minnesota | 7.72 | 3.25 | 10.97 |
| Ohio | 10.98 | 3.81 | 14.79 |
| Wisconsin | 9.76 | 3.86 | 13.62 |
| Arkansas | 7.16 | 2.62 | 9.78 |
| Louisiana | 7.27 | 3.45 | 10.72 |
| New Mexico | 7.59 | 3.02 | 10.61 |
| Oklahoma | 8.26 | 2.37 | 10.63 |
| Texas | 5.31 | 3.04 | 8.35 |
| Colorado | 4.83 | 2.02 | 6.85 |
| Iowa | 6.94 | 2.31 | 9.25 |
| Kansas | 7.80 | 2.30 | 10.10 |
| Missouri | 11.93 | 2.37 | 14.30 |
| Montana | 5.91 | 2.96 | 8.87 |
| Nebraska | 8.01 | 3.49 | 11.50 |
| North Dakota | 4.96 | 3.44 | 8.40 |
| South Dakota | 2.88 | 0.96 | 3.84 |
| Utah | 5.85 | 2.92 | 8.77 |
| Wyoming | 4.32 | 2.78 | 7.10 |
| Alaska | 8.73 | 4.52 | 13.25 |
| Arizona | 8.89 | 3.62 | 12.51 |
| California | 8.88 | 4.44 | 13.32 |
| Guam | 12.66 | 12.01 | 24.67 |
| Hawaii | 6.47 | 3.06 | 9.53 |
| Idaho | 9.40 | 5.89 | 15.29 |
| Nevada | 7.58 | 2.66 | 10.24 |
| Oregon | 10.62 | 3.62 | 14.24 |
| Washington | 9.26 | 3.82 | 13.08 |
| U.S. Average | 7.29 | 3.13 | 10.42 |

July 25, 2005 was the cut-off date for error rates used in this report.

## TABLE 3: STATE REPORTED AND OFFICIAL DOLLAR ERROR RATES, FY 2004

| STATE | OVERPAYMENT ERROR RATES REPORTED | OVERPAYMENT ERROR RATES OFFICIAL | UNDERPAYMENT ERROR RATES REPORTED | UNDERPAYMENT ERROR RATES OFFICIAL | COMBINED a/ ERROR RATES REPORTED | COMBINED a/ ERROR RATES OFFICIAL |
|---|---|---|---|---|---|---|
| Connecticut | 3.32 | 3.62 | 1.28 | 1.32 | 4.60 | 4.94 |
| Maine | 8.36 | 8.93 | 2.11 | 2.04 | 10.47 | 10.97 |
| Massachusetts | 2.87 | 2.98 | 1.71 | 1.78 | 4.58 | 4.76 |
| New Hampshire | 5.68 | 5.78 | 1.29 | 1.32 | 6.97 | 7.10 |
| New York | 2.60 | 3.25 | 1.51 | 2.49 | 4.11 | 5.74 |
| Rhode Island | 9.91 | 10.45 | 2.70 | 2.85 | 12.61 | 13.30 |
| Vermont | 3.96 | 4.07 | 0.95 | 1.06 | 4.91 | 5.13 |
| Delaware | 4.24 | 4.29 | 1.93 | 1.95 | 6.17 | 6.24 |
| Dist. of Col. | 4.63 | 4.75 | 0.88 | 0.90 | 5.51 | 5.65 |
| Maryland | 4.25 | 4.40 | 1.38 | 1.43 | 5.63 | 5.83 |
| New Jersey | 1.85 | 2.03 | 0.85 | 0.99 | 2.70 | 3.01 |
| Pennsylvania | 2.86 | 2.86 | 1.07 | 1.14 | 3.93 | 4.00 |
| Virginia | 5.04 | 5.20 | 1.36 | 1.39 | 6.40 | 6.59 |
| Virgin Islands | 2.16 | 3.76 | 1.02 | 1.02 | 3.18 | 4.78 |
| West Virginia | 5.03 | 5.49 | 1.22 | 1.10 | 6.25 | 6.58 |
| Alabama | 6.88 | 7.03 | 0.95 | 0.98 | 7.83 | 8.01 |
| Florida | 5.04 | 5.24 | 0.89 | 0.92 | 5.93 | 6.16 |
| Georgia | 5.11 | 5.26 | 0.91 | 0.95 | 6.02 | 6.21 |
| Kentucky | 4.49 | 4.67 | 0.90 | 0.96 | 5.39 | 5.63 |
| Mississippi | 4.01 | 4.31 | 1.54 | 1.58 | 5.55 | 5.89 |
| North Carolina | 2.23 | 2.16 | 0.98 | 1.01 | 3.21 | 3.17 |
| South Carolina | 5.46 | 5.53 | 0.71 | 0.73 | 6.17 | 6.26 |
| Tennessee | 4.77 | 4.98 | 1.61 | 1.71 | 6.38 | 6.69 |
| Illinois | 4.39 | 4.66 | 1.06 | 0.95 | 5.45 | 5.61 |
| Indiana | 4.29 | 4.35 | 1.46 | 1.48 | 5.75 | 5.84 |
| Michigan | 4.67 | 4.82 | 2.04 | 2.37 | 6.71 | 7.19 |
| Minnesota | 4.64 | 4.98 | 1.71 | 1.96 | 6.35 | 6.94 |
| Ohio | 6.34 | 6.98 | 1.39 | 1.46 | 7.73 | 8.43 |
| Wisconsin | 4.77 | 4.84 | 1.79 | 1.81 | 6.56 | 6.65 |
| Arkansas | 4.04 | 4.07 | 1.24 | 1.26 | 5.28 | 5.33 |
| Louisiana | 3.64 | 3.69 | 1.10 | 1.13 | 4.74 | 4.81 |
| New Mexico | 4.29 | 4.36 | 1.20 | 1.23 | 5.49 | 5.59 |
| Oklahoma | 4.92 | 4.97 | 0.91 | 0.93 | 5.83 | 5.90 |
| Texas | 2.82 | 2.85 | 1.25 | 1.27 | 4.07 | 4.12 |
| Colorado | 2.29 | 2.33 | 0.59 | 0.60 | 2.88 | 2.93 |
| Iowa | 4.21 | 4.98 | 1.15 | 1.20 | 5.36 | 6.19 |
| Kansas | 3.87 | 4.16 | 0.91 | 0.95 | 4.78 | 5.11 |
| Missouri | 6.25 | 6.42 | 1.00 | 1.00 | 7.25 | 7.42 |
| Montana | 3.38 | 3.59 | 0.95 | 1.01 | 4.33 | 4.60 |
| Nebraska | 4.16 | 4.24 | 1.32 | 1.36 | 5.48 | 5.60 |
| North Dakota | 2.65 | 2.68 | 1.44 | 1.46 | 4.09 | 4.15 |
| South Dakota | 1.66 | 1.69 | 0.27 | 0.28 | 1.93 | 1.97 |
| Utah | 2.50 | 2.73 | 1.00 | 1.03 | 3.50 | 3.76 |
| Wyoming | 2.75 | 3.03 | 1.63 | 1.66 | 4.38 | 4.69 |
| Alaska | 4.81 | 4.98 | 1.90 | 1.98 | 6.71 | 6.96 |
| Arizona | 5.03 | 5.12 | 1.38 | 1.42 | 6.41 | 6.54 |
| California | 4.08 | 4.73 | 1.43 | 1.60 | 5.51 | 6.32 |
| Guam | 5.06 | 3.81 | 2.62 | 2.80 | 7.68 | 6.61 |
| Hawaii | 3.39 | 3.45 | 0.88 | 0.90 | 4.27 | 4.35 |
| Idaho | 5.89 | 6.13 | 3.19 | 2.92 | 9.08 | 9.05 |
| Nevada | 5.93 | 6.16 | 1.18 | 1.36 | 7.11 | 7.51 |
| Oregon | 6.00 | 6.04 | 1.82 | 1.83 | 7.82 | 7.86 |
| Washington | 5.85 | 5.88 | 1.72 | 1.74 | 7.57 | 7.62 |
| U.S. Average | 4.24 | 4.48 | 1.28 | 1.41 | 5.52 | 5.88 |

July 25, 2005 was the cut-off date for error rates used in this report.

a/ The official combined error rate may not equal the sum of the overpayment and underpayment error rate due to rounding.

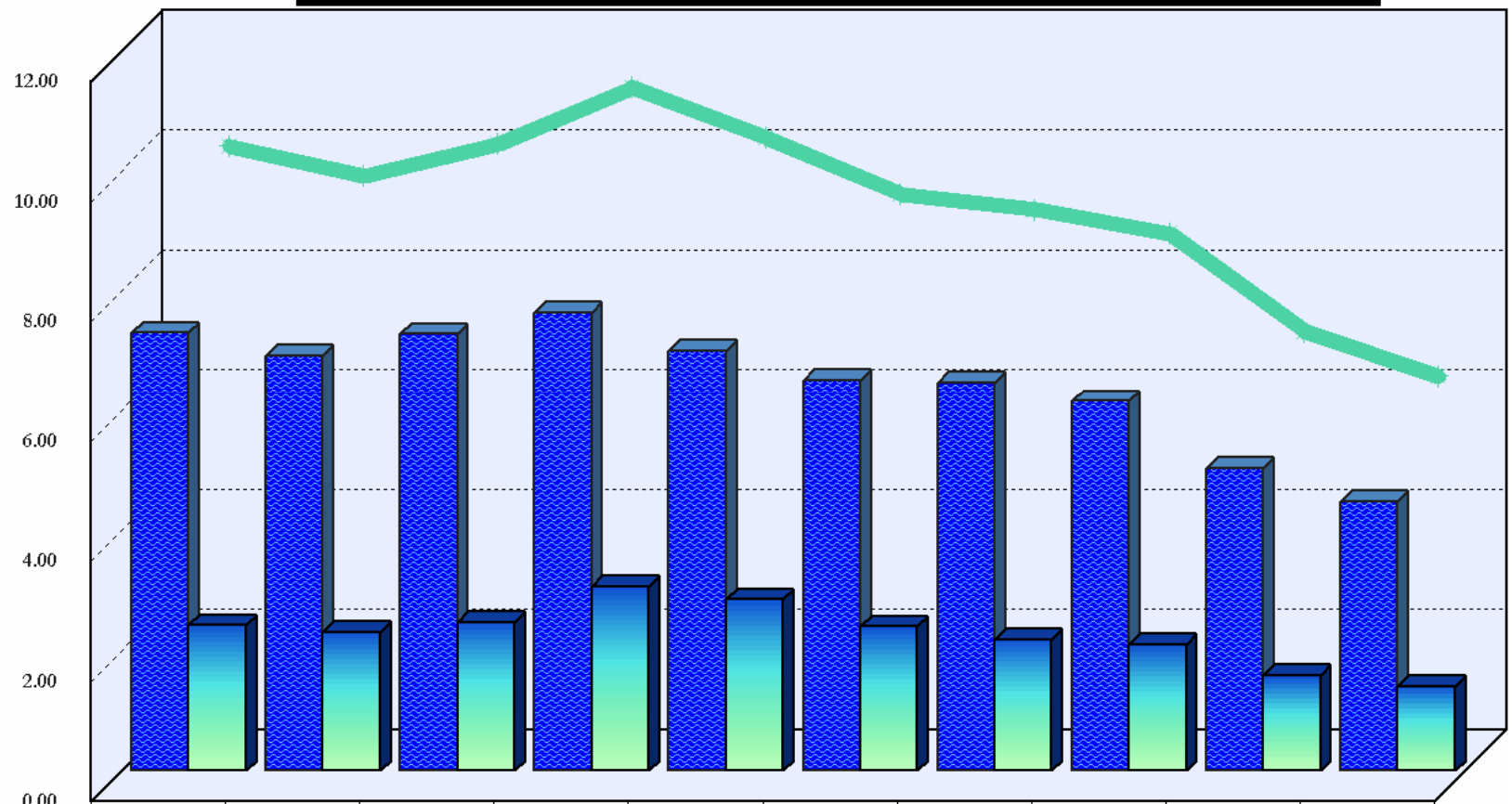
## TABLE 4: OFFICIAL DOLLAR ERROR RATES, FY 2003 vs FY 2004

| STATE | OVERPAYMENT ERROR RATES FY 2003 | OVERPAYMENT ERROR RATES FY 2004 | UNDERPAYMENT ERROR RATES FY 2003 | UNDERPAYMENT ERROR RATES FY 2004 | COMBINED a/ ERROR RATES FY 2003 | COMBINED a/ ERROR RATES FY 2004 |
|---|---|---|---|---|---|---|
| Connecticut | 7.02 | 3.62 | 1.75 | 1.32 | 8.77 | 4.94 |
| Maine | 10.16 | 8.93 | 3.13 | 2.04 | 13.29 | 10.97 |
| Massachusetts | 3.57 | 2.98 | 1.42 | 1.78 | 4.99 | 4.76 |
| New Hampshire | 6.27 | 5.78 | 1.25 | 1.32 | 7.52 | 7.10 |
| New York | 3.67 | 3.25 | 2.21 | 2.49 | 5.88 | 5.74 |
| Rhode Island | 7.04 | 10.45 | 1.90 | 2.85 | 8.94 | 13.30 |
| Vermont | 6.99 | 4.07 | 1.53 | 1.06 | 8.52 | 5.13 |
| Delaware | 4.07 | 4.29 | 1.31 | 1.95 | 5.38 | 6.24 |
| Dist. of Col. | 7.08 | 4.75 | 1.89 | 0.90 | 8.97 | 5.65 |
| Maryland | 5.12 | 4.40 | 2.11 | 1.43 | 7.23 | 5.83 |
| New Jersey | 1.83 | 2.03 | 0.60 | 0.99 | 2.43 | 3.01 |
| Pennsylvania | 6.24 | 2.86 | 1.97 | 1.14 | 8.21 | 4.00 |
| Virginia | 4.13 | 5.20 | 1.33 | 1.39 | 5.46 | 6.59 |
| Virgin Islands | 5.87 | 3.76 | 1.00 | 1.02 | 6.88 | 4.78 |
| West Virginia | 4.80 | 5.49 | 1.42 | 1.10 | 6.21 | 6.58 |
| Alabama | 6.87 | 7.03 | 1.14 | 0.98 | 8.02 | 8.01 |
| Florida | 5.50 | 5.24 | 2.43 | 0.92 | 7.93 | 6.16 |
| Georgia | 4.00 | 5.26 | 1.16 | 0.95 | 5.15 | 6.21 |
| Kentucky | 5.10 | 4.67 | 1.22 | 0.96 | 6.32 | 5.63 |
| Mississippi | 3.07 | 4.31 | 1.00 | 1.58 | 4.07 | 5.89 |
| North Carolina | 3.94 | 2.16 | 1.00 | 1.01 | 4.94 | 3.17 |
| South Carolina | 4.22 | 5.53 | 0.71 | 0.73 | 4.94 | 6.26 |
| Tennessee | 6.13 | 4.98 | 1.07 | 1.71 | 7.20 | 6.69 |
| Illinois | 4.10 | 4.66 | 0.77 | 0.95 | 4.87 | 5.61 |
| Indiana | 7.94 | 4.35 | 2.06 | 1.48 | 10.00 | 5.84 |
| Michigan | 8.25 | 4.82 | 2.85 | 2.37 | 11.10 | 7.19 |
| Minnesota | 5.99 | 4.98 | 1.98 | 1.96 | 7.96 | 6.94 |
| Ohio | 5.09 | 6.98 | 1.52 | 1.46 | 6.61 | 8.43 |
| Wisconsin | 6.78 | 4.84 | 2.54 | 1.81 | 9.32 | 6.65 |
| Arkansas | 3.52 | 4.07 | 0.50 | 1.26 | 4.02 | 5.33 |
| Louisiana | 4.41 | 3.69 | 1.38 | 1.13 | 5.79 | 4.81 |
| New Mexico | 4.86 | 4.36 | 1.30 | 1.23 | 6.16 | 5.59 |
| Oklahoma | 7.83 | 4.97 | 1.15 | 0.93 | 8.98 | 5.90 |
| Texas | 2.23 | 2.85 | 1.06 | 1.27 | 3.29 | 4.12 |
| Colorado | 6.08 | 2.33 | 1.32 | 0.60 | 7.40 | 2.93 |
| Iowa | 4.13 | 4.98 | 1.10 | 1.20 | 5.23 | 6.19 |
| Kansas | 8.04 | 4.16 | 2.41 | 0.95 | 10.45 | 5.11 |
| Missouri | 5.37 | 6.42 | 1.38 | 1.00 | 6.75 | 7.42 |
| Montana | 4.92 | 3.59 | 0.86 | 1.01 | 5.78 | 4.60 |
| Nebraska | 5.67 | 4.24 | 1.57 | 1.36 | 7.24 | 5.60 |
| North Dakota | 3.80 | 2.68 | 1.04 | 1.46 | 4.85 | 4.15 |
| South Dakota | 0.90 | 1.69 | 0.25 | 0.28 | 1.16 | 1.97 |
| Utah | 3.40 | 2.73 | 1.60 | 1.03 | 5.00 | 3.76 |
| Wyoming | 3.03 | 3.03 | 1.20 | 1.66 | 4.23 | 4.69 |
| Alaska | 10.84 | 4.98 | 3.04 | 1.98 | 13.88 | 6.96 |
| Arizona | 4.71 | 5.12 | 1.13 | 1.42 | 5.83 | 6.54 |
| California | 5.71 | 4.73 | 2.25 | 1.60 | 7.96 | 6.32 |
| Guam | 4.64 | 3.81 | 2.40 | 2.80 | 7.04 | 6.61 |
| Hawaii | 3.45 | 3.45 | 1.33 | 0.90 | 4.78 | 4.35 |
| Idaho | 7.90 | 6.13 | 3.41 | 2.92 | 11.31 | 9.05 |
| Nevada | 6.46 | 6.16 | 1.79 | 1.36 | 8.25 | 7.51 |
| Oregon | 10.70 | 6.04 | 2.30 | 1.83 | 13.00 | 7.86 |
| Washington | 5.02 | 5.88 | 1.26 | 1.74 | 6.28 | 7.62 |
| U.S. Average | 5.04 | 4.48 | 1.59 | 1.41 | 6.63 | 5.88 |

a/ The official combined error rate may not equal the sum of the overpayment and underpayment error rate due to rounding.

| TABLE 5: ISSUANCE & ISSUANCE IN ERROR, FY 2004 | | | |
|---|---|---|---|
| STATE | FY 2004 ACTUAL ANNUAL ISSUANCE | FY 2004 DOLLARS OVERISSUED | FY 2004 DOLLARS UNDERISSUED |
| Connecticut | $197,530,353 | $7,150,599 | $2,607,401 |
| Maine | $139,618,857 | $12,467,964 | $2,848,225 |
| Massachusetts | $304,420,939 | $9,071,744 | $5,418,693 |
| New Hampshire | $43,549,015 | $2,517,133 | $574,847 |
| New York | $1,876,077,920 | $60,972,532 | $46,714,340 |
| Rhode Island | $73,550,567 | $7,686,034 | $2,096,191 |
| Vermont | $40,076,383 | $1,631,109 | $424,810 |
| Delaware | $56,542,045 | $2,425,654 | $1,102,570 |
| Dist. of Col. | $97,507,742 | $4,631,618 | $877,570 |
| Maryland | $286,695,375 | $12,614,597 | $4,099,744 |
| New Jersey | $377,525,993 | $7,663,778 | $3,737,507 |
| Pennsylvania | $933,273,618 | $26,691,625 | $10,639,319 |
| Virginia | $476,165,722 | $24,760,618 | $6,618,704 |
| Virgin Islands | $19,215,159 | $722,490 | $195,995 |
| West Virginia | $231,721,076 | $12,721,487 | $2,548,932 |
| Alabama | $512,604,194 | $36,036,075 | $5,023,521 |
| Florida | $1,268,549,090 | $66,471,972 | $11,670,652 |
| Georgia | $923,814,897 | $48,592,664 | $8,776,242 |
| Kentucky | $542,743,611 | $25,346,127 | $5,210,339 |
| Mississippi | $360,952,477 | $15,557,052 | $5,703,049 |
| North Carolina | $753,200,353 | $16,269,128 | $7,607,324 |
| South Carolina | $501,204,515 | $27,716,610 | $3,658,793 |
| Tennessee | $811,798,438 | $40,427,562 | $13,881,753 |
| Illinois | $1,211,361,942 | $56,449,466 | $11,507,938 |
| Indiana | $549,500,594 | $23,903,276 | $8,132,609 |
| Michigan | $896,139,758 | $43,193,936 | $21,238,512 |
| Minnesota | $248,989,783 | $12,399,691 | $4,880,200 |
| Ohio | $1,009,262,441 | $70,446,518 | $14,735,232 |
| Wisconsin | $269,438,872 | $13,040,841 | $4,876,844 |
| Arkansas | $346,881,013 | $14,118,057 | $4,370,701 |
| Louisiana | $753,905,377 | $27,819,108 | $8,519,131 |
| New Mexico | $217,424,159 | $9,479,693 | $2,674,317 |
| Oklahoma | $397,776,777 | $19,769,506 | $3,699,324 |
| Texas | $2,306,786,060 | $65,743,403 | $29,296,183 |
| Colorado | $252,941,644 | $5,893,540 | $1,517,650 |
| Iowa | $176,334,334 | $8,781,450 | $2,116,012 |
| Kansas | $158,017,032 | $6,573,509 | $1,501,162 |
| Missouri | $663,426,425 | $42,591,976 | $6,634,264 |
| Montana | $79,197,442 | $2,843,188 | $799,894 |
| Nebraska | $108,691,184 | $4,608,506 | $1,478,200 |
| North Dakota | $40,286,413 | $1,079,676 | $588,182 |
| South Dakota | $53,934,333 | $911,490 | $151,016 |
| Utah | $123,127,454 | $3,361,379 | $1,268,213 |
| Wyoming | $24,981,368 | $756,935 | $414,691 |
| Alaska | $64,404,884 | $3,207,363 | $1,275,217 |
| Arizona | $577,867,879 | $29,586,835 | $8,205,724 |
| California | $1,989,811,290 | $94,118,074 | $31,836,981 |
| Guam | $48,115,089 | $1,833,185 | $1,347,222 |
| Hawaii | $151,809,426 | $5,237,425 | $1,366,285 |
| Idaho | $90,971,822 | $5,576,573 | $2,656,377 |
| Nevada | $119,520,455 | $7,362,460 | $1,625,478 |
| Oregon | $415,267,009 | $25,082,127 | $7,599,386 |
| Washington | $455,273,391 | $26,770,075 | $7,921,757 |
| U.S. Total | $24,629,783,989 | $1,102,685,435 | $346,271,219 |

# U.S. Error Rates
# FY 1995 - FY 2004




| | 1995 | 1996 | 1997 | 1998 | 1999 | 2000 | 2001 | 2002 | 2003 | 2004 |
|---|---|---|---|---|---|---|---|---|---|---|
| Combined | 9.72 | 9.23 | 9.75 | 10.70 | 9.86 | 8.81 | 8.66 | 8.26 | 6.63 | 5.88 |
| Overpymnts | 7.30 | 6.92 | 7.28 | 7.63 | 7.01 | 6.51 | 6.47 | 6.15 | 5.04 | 4.48 |
| Underpymnts | 2.42 | 2.31 | 2.47 | 3.07 | 2.85 | 2.40 | 2.19 | 2.10 | 1.59 | 1.41 |

**Exhibit #2**

| TABLE 6: OFFICIAL COMBINED PAYMENT ERROR RATES, FY 2000 - FY 2004 | | | | | |
|---|---|---|---|---|---|
| **STATE** | **FY 2000** | **FY 2001** | **FY 2002** | **FY 2003** | **FY 2004** |
| Connecticut | 9.31 | 9.86 | 11.70 | 8.77 | 4.94 |
| Maine | 9.25 | 8.49 | 6.26 | 13.29 | 10.97 |
| Massachusetts | 8.63 | 8.50 | 8.40 | 4.99 | 4.76 |
| New Hampshire | 10.26 | 10.99 | 12.03 | 7.52 | 7.10 |
| New York | 12.35 | 8.61 | 7.75 | 5.88 | 5.74 |
| Rhode Island | 8.74 | 5.56 | 10.21 | 8.94 | 13.30 |
| Vermont | 10.80 | 10.95 | 7.68 | 8.52 | 5.13 |
| Delaware | 12.53 | 10.02 | 8.46 | 5.38 | 6.24 |
| Dist. of Col. | 10.62 | 11.38 | 8.75 | 8.97 | 5.65 |
| Maryland | 11.08 | 8.92 | 8.80 | 7.23 | 5.83 |
| New Jersey | 12.88 | 7.97 | 4.08 | 2.43 | 3.01 |
| Pennsylvania | 8.19 | 8.29 | 9.49 | 8.21 | 4.00 |
| Virginia | 8.66 | 8.07 | 6.74 | 5.46 | 6.59 |
| Virgin Islands | 6.50 | 4.70 | 5.72 | 6.88 | 4.78 |
| West Virginia | 5.09 | 6.78 | 7.13 | 6.21 | 6.58 |
| Alabama | 11.37 | 9.76 | 8.74 | 8.02 | 8.01 |
| Florida | 9.40 | 9.80 | 9.61 | 7.93 | 6.16 |
| Georgia | 8.61 | 6.42 | 6.73 | 5.15 | 6.21 |
| Kentucky | 5.81 | 7.53 | 7.71 | 6.32 | 5.63 |
| Mississippi | 4.69 | 3.47 | 4.39 | 4.07 | 5.89 |
| North Carolina | 6.93 | 6.35 | 4.70 | 4.94 | 3.17 |
| South Carolina | 4.47 | 4.62 | 4.40 | 4.94 | 6.26 |
| Tennessee | 5.71 | 6.22 | 7.02 | 7.20 | 6.69 |
| Illinois | 9.26 | 8.19 | 8.75 | 4.87 | 5.61 |
| Indiana | 6.86 | 6.83 | 8.31 | 10.00 | 5.84 |
| Michigan | 13.28 | 13.93 | 14.10 | 11.10 | 7.19 |
| Minnesota | 3.58 | 5.22 | 5.73 | 7.96 | 6.94 |
| Ohio | 7.96 | 8.48 | 6.50 | 6.61 | 8.43 |
| Wisconsin | 12.72 | 13.14 | 12.69 | 9.32 | 6.65 |
| Arkansas | 4.03 | 3.24 | 4.29 | 4.02 | 5.33 |
| Louisiana | 5.66 | 5.78 | 5.78 | 5.79 | 4.81 |
| New Mexico | 8.11 | 6.65 | 6.71 | 6.16 | 5.59 |
| Oklahoma | 7.05 | 8.23 | 7.94 | 8.98 | 5.90 |
| Texas | 4.14 | 3.73 | 4.85 | 3.29 | 4.12 |
| Colorado | 7.77 | 8.53 | 9.66 | 7.40 | 2.93 |
| Iowa | 7.14 | 7.05 | 6.44 | 5.23 | 6.19 |
| Kansas | 9.88 | 10.37 | 11.70 | 10.45 | 5.11 |
| Missouri | 8.06 | 10.21 | 9.77 | 6.75 | 7.42 |
| Montana | 8.48 | 8.15 | 8.18 | 5.78 | 4.60 |
| Nebraska | 10.16 | 8.44 | 7.02 | 7.24 | 5.60 |
| North Dakota | 7.04 | 5.96 | 6.14 | 4.85 | 4.15 |
| South Dakota | 1.18 | 2.11 | 2.12 | 1.16 | 1.97 |
| Utah | 14.43 | 9.04 | 6.60 | 5.00 | 3.76 |
| Wyoming | 4.01 | 3.04 | 3.29 | 4.23 | 4.69 |
| Alaska | 7.24 | 9.69 | 10.99 | 13.88 | 6.96 |
| Arizona | 5.61 | 5.79 | 5.27 | 5.83 | 6.54 |
| California | 13.99 | 17.37 | 14.84 | 7.96 | 6.32 |
| Guam | 10.56 | 9.22 | 6.05 | 7.04 | 6.61 |
| Hawaii | 7.74 | 6.53 | 5.03 | 4.78 | 4.35 |
| Idaho | 9.71 | 7.41 | 9.04 | 11.31 | 9.05 |
| Nevada | 5.11 | 8.00 | 6.41 | 8.25 | 7.51 |
| Oregon | 10.15 | 9.76 | 11.07 | 13.00 | 7.86 |
| Washington | 8.20 | 8.53 | 8.16 | 6.28 | 7.62 |
| U.S. Average | 8.91 | 8.66 | 8.26 | 6.63 | 5.88 |

**TABLE 7: OFFICIAL OVERPAYMENT ERROR RATES, FY 2000 - FY 2004**

| STATE | FY 2000 | FY 2001 | FY 2002 | FY 2003 | FY 2004 |
|---|---|---|---|---|---|
| Connecticut | 7.10 | 7.24 | 8.74 | 7.02 | 3.62 |
| Maine | 6.77 | 6.92 | 4.19 | 10.16 | 8.93 |
| Massachusetts | 5.86 | 6.30 | 6.28 | 3.57 | 2.98 |
| New Hampshire | 8.75 | 8.86 | 10.56 | 6.27 | 5.78 |
| New York | 8.15 | 5.36 | 5.33 | 3.67 | 3.25 |
| Rhode Island | 7.41 | 4.00 | 7.58 | 7.04 | 10.45 |
| Vermont | 8.09 | 9.02 | 6.83 | 6.99 | 4.07 |
| Delaware | 8.09 | 6.67 | 5.23 | 4.07 | 4.29 |
| Dist. of Col. | 8.22 | 8.48 | 6.62 | 7.08 | 4.75 |
| Maryland | 9.04 | 6.83 | 6.05 | 5.12 | 4.40 |
| New Jersey | 9.23 | 6.09 | 3.20 | 1.83 | 2.03 |
| Pennsylvania | 6.64 | 5.66 | 7.54 | 6.24 | 2.86 |
| Virginia | 6.36 | 5.13 | 4.82 | 4.13 | 5.20 |
| Virgin Islands | 4.06 | 3.34 | 4.16 | 5.87 | 3.76 |
| West Virginia | 3.91 | 5.79 | 5.47 | 4.80 | 5.49 |
| Alabama | 9.79 | 8.67 | 7.57 | 6.87 | 7.03 |
| Florida | 6.62 | 7.45 | 7.42 | 5.50 | 5.24 |
| Georgia | 6.49 | 4.99 | 5.59 | 4.00 | 5.26 |
| Kentucky | 4.73 | 5.74 | 6.27 | 5.10 | 4.67 |
| Mississippi | 3.74 | 2.39 | 3.50 | 3.07 | 4.31 |
| North Carolina | 5.49 | 5.47 | 3.59 | 3.94 | 2.16 |
| South Carolina | 3.52 | 3.43 | 4.18 | 4.22 | 5.53 |
| Tennessee | 5.10 | 5.04 | 6.06 | 6.13 | 4.98 |
| Illinois | 7.10 | 6.87 | 7.32 | 4.10 | 4.66 |
| Indiana | 5.34 | 4.98 | 5.90 | 7.94 | 4.35 |
| Michigan | 8.87 | 9.82 | 9.54 | 8.25 | 4.82 |
| Minnesota | 2.56 | 3.63 | 4.51 | 5.99 | 4.98 |
| Ohio | 5.27 | 6.63 | 4.51 | 5.09 | 6.98 |
| Wisconsin | 7.91 | 9.26 | 9.19 | 6.78 | 4.84 |
| Arkansas | 3.16 | 2.64 | 3.53 | 3.52 | 4.07 |
| Louisiana | 3.88 | 4.31 | 3.88 | 4.41 | 3.69 |
| New Mexico | 6.25 | 5.33 | 5.54 | 4.86 | 4.36 |
| Oklahoma | 5.28 | 6.74 | 6.10 | 7.83 | 4.97 |
| Texas | 2.99 | 2.71 | 3.47 | 2.23 | 2.85 |
| Colorado | 6.20 | 6.76 | 7.23 | 6.08 | 2.33 |
| Iowa | 5.77 | 5.83 | 4.79 | 4.13 | 4.98 |
| Kansas | 7.20 | 8.79 | 8.95 | 8.04 | 4.16 |
| Missouri | 6.52 | 8.14 | 7.88 | 5.37 | 6.42 |
| Montana | 6.86 | 6.62 | 6.53 | 4.92 | 3.59 |
| Nebraska | 7.39 | 7.10 | 5.20 | 5.67 | 4.24 |
| North Dakota | 4.46 | 3.89 | 3.99 | 3.80 | 2.68 |
| South Dakota | 0.90 | 1.82 | 1.73 | 0.90 | 1.69 |
| Utah | 11.99 | 6.85 | 4.88 | 3.40 | 2.73 |
| Wyoming | 2.69 | 2.14 | 2.84 | 3.03 | 3.03 |
| Alaska | 5.70 | 7.82 | 8.23 | 10.84 | 4.98 |
| Arizona | 4.80 | 4.48 | 3.86 | 4.71 | 5.12 |
| California | 9.36 | 12.64 | 10.15 | 5.71 | 4.73 |
| Guam | 8.42 | 5.80 | 4.14 | 4.64 | 3.81 |
| Hawaii | 6.18 | 4.79 | 3.67 | 3.45 | 3.45 |
| Idaho | 7.97 | 4.77 | 5.66 | 7.90 | 6.13 |
| Nevada | 4.47 | 6.01 | 5.49 | 6.46 | 6.16 |
| Oregon | 8.69 | 8.23 | 8.40 | 10.70 | 6.04 |
| Washington | 6.41 | 6.47 | 5.96 | 5.02 | 5.88 |
| U.S. Average | 6.51 | 6.47 | 6.15 | 5.04 | 4.48 |

## TABLE 8: OFFICIAL UNDERPAYMENT ERROR RATES, FY 2000 - FY 2004

| STATE | FY 2000 | FY 2001 | FY 2002 | FY 2003 | FY 2004 |
|---|---|---|---|---|---|
| Connecticut | 2.21 | 2.62 | 2.96 | 1.75 | 1.32 |
| Maine | 2.49 | 1.57 | 2.07 | 3.13 | 2.04 |
| Massachusetts | 2.77 | 2.20 | 2.11 | 1.42 | 1.78 |
| New Hampshire | 1.51 | 2.13 | 1.46 | 1.25 | 1.32 |
| New York | 4.19 | 3.25 | 2.41 | 2.21 | 2.49 |
| Rhode Island | 1.33 | 1.56 | 2.63 | 1.90 | 2.85 |
| Vermont | 2.71 | 1.93 | 0.85 | 1.53 | 1.06 |
| Delaware | 4.43 | 3.34 | 3.24 | 1.31 | 1.95 |
| Dist. of Col. | 2.39 | 2.90 | 2.14 | 1.89 | 0.90 |
| Maryland | 2.04 | 2.09 | 2.75 | 2.11 | 1.43 |
| New Jersey | 3.65 | 1.88 | 0.87 | 0.60 | 0.99 |
| Pennsylvania | 1.55 | 2.63 | 1.95 | 1.97 | 1.14 |
| Virginia | 2.30 | 2.94 | 1.92 | 1.33 | 1.39 |
| Virgin Islands | 2.43 | 1.36 | 1.55 | 1.00 | 1.02 |
| West Virginia | 1.18 | 1.00 | 1.66 | 1.42 | 1.10 |
| Alabama | 1.58 | 1.09 | 1.16 | 1.14 | 0.98 |
| Florida | 2.78 | 2.35 | 2.19 | 2.43 | 0.92 |
| Georgia | 2.12 | 1.43 | 1.14 | 1.16 | 0.95 |
| Kentucky | 1.08 | 1.79 | 1.44 | 1.22 | 0.96 |
| Mississippi | 0.95 | 1.08 | 0.89 | 1.00 | 1.58 |
| North Carolina | 1.45 | 0.88 | 1.11 | 1.00 | 1.01 |
| South Carolina | 0.95 | 1.19 | 0.23 | 0.71 | 0.73 |
| Tennessee | 0.61 | 1.18 | 0.97 | 1.07 | 1.71 |
| Illinois | 2.16 | 1.32 | 1.42 | 0.77 | 0.95 |
| Indiana | 1.52 | 1.85 | 2.40 | 2.06 | 1.48 |
| Michigan | 4.40 | 4.11 | 4.56 | 2.85 | 2.37 |
| Minnesota | 1.02 | 1.59 | 1.22 | 1.98 | 1.96 |
| Ohio | 2.68 | 1.85 | 1.99 | 1.52 | 1.46 |
| Wisconsin | 4.81 | 3.88 | 3.49 | 2.54 | 1.81 |
| Arkansas | 0.87 | 0.60 | 0.75 | 0.50 | 1.26 |
| Louisiana | 1.78 | 1.48 | 1.90 | 1.38 | 1.13 |
| New Mexico | 1.86 | 1.31 | 1.17 | 1.30 | 1.23 |
| Oklahoma | 1.77 | 1.49 | 1.84 | 1.15 | 0.93 |
| Texas | 1.16 | 1.02 | 1.38 | 1.06 | 1.27 |
| Colorado | 1.57 | 1.77 | 2.43 | 1.32 | 0.60 |
| Iowa | 1.37 | 1.23 | 1.65 | 1.10 | 1.20 |
| Kansas | 2.68 | 1.58 | 2.75 | 2.41 | 0.95 |
| Missouri | 1.54 | 2.07 | 1.89 | 1.38 | 1.00 |
| Montana | 1.62 | 1.54 | 1.64 | 0.86 | 1.01 |
| Nebraska | 2.77 | 1.34 | 1.82 | 1.57 | 1.36 |
| North Dakota | 2.58 | 2.08 | 2.14 | 1.04 | 1.46 |
| South Dakota | 0.28 | 0.29 | 0.39 | 0.25 | 0.28 |
| Utah | 2.44 | 2.18 | 1.72 | 1.60 | 1.03 |
| Wyoming | 1.32 | 0.90 | 0.45 | 1.20 | 1.66 |
| Alaska | 1.54 | 1.87 | 2.76 | 3.04 | 1.98 |
| Arizona | 0.81 | 1.31 | 1.41 | 1.13 | 1.42 |
| California | 4.63 | 4.73 | 4.69 | 2.25 | 1.60 |
| Guam | 2.14 | 3.43 | 1.91 | 2.40 | 2.80 |
| Hawaii | 1.56 | 1.74 | 1.36 | 1.33 | 0.90 |
| Idaho | 1.74 | 2.64 | 3.39 | 3.41 | 2.92 |
| Nevada | 0.64 | 1.98 | 0.92 | 1.79 | 1.36 |
| Oregon | 1.46 | 1.52 | 2.66 | 2.30 | 1.83 |
| Washington | 1.79 | 2.05 | 2.20 | 1.26 | 1.74 |
| U.S. Average | 2.40 | 2.19 | 2.10 | 1.59 | 1.41 |

# U.S. Validated and Reported Negative Case Error Rates FY 2002 - FY 2004

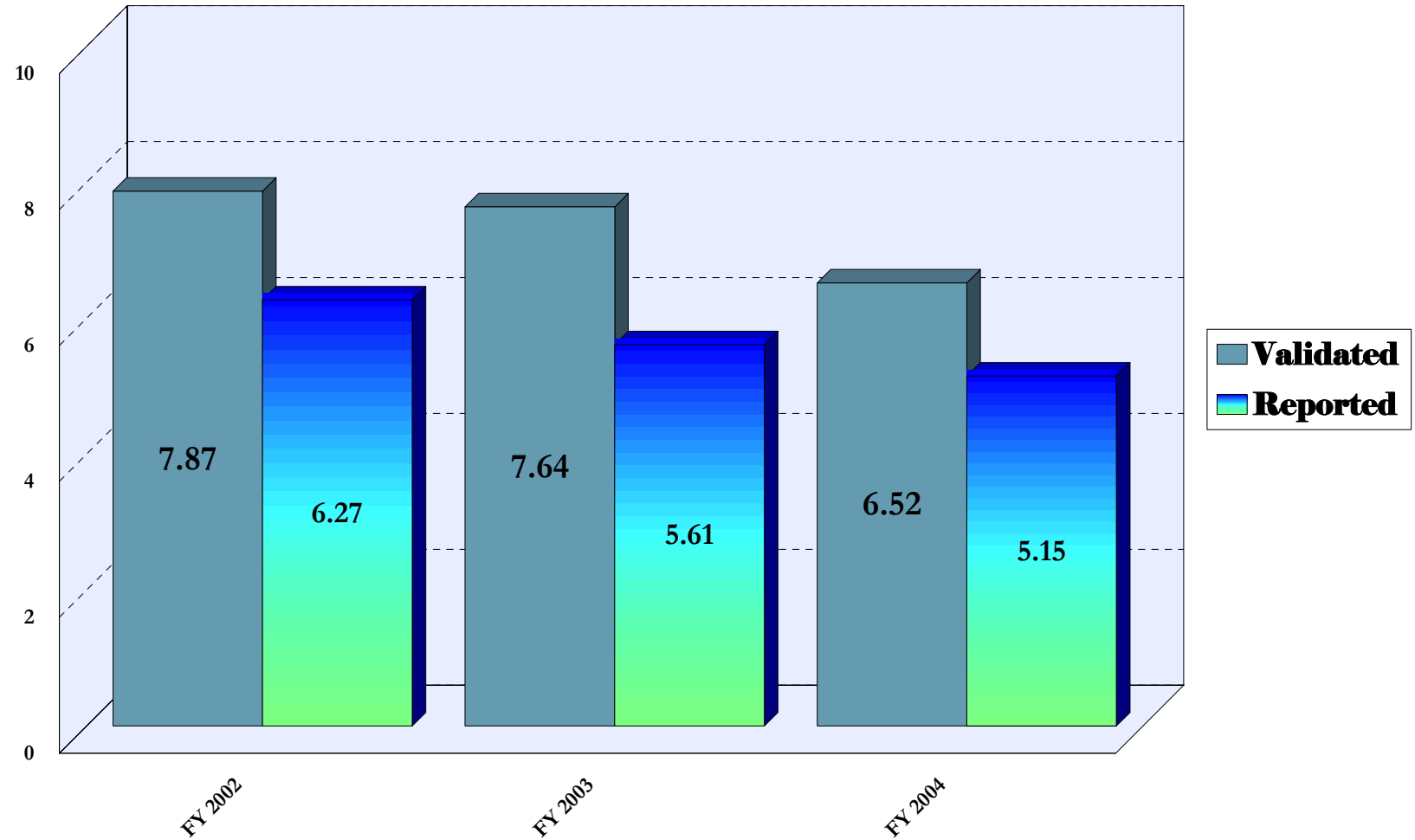



Exhibit # 3

| TABLE 9: VALIDATED NEGATIVE CASE ERROR RATES, FY 2000 - FY 2004 | | | | | |
|---|---|---|---|---|---|
| **STATE** | **FY 2000** | **FY 2001** | **FY 2002** | **FY 2003** | **FY 2004** |
| Connecticut | 5.91 | 5.44 | 6.67 | 10.52 | 3.63 |
| Maine | 3.80 | 6.52 | 4.50 | 11.24 | 7.58 |
| Massachusetts | 3.01 | 4.47 | 5.33 | 4.10 | 2.70 |
| New Hampshire | 1.94 | 4.54 | 1.48 | 0.92 | 0.66 |
| New York | 6.51 | 20.70 | 24.53 | 17.51 | 9.94 |
| Rhode Island | 2.02 | 4.18 | 6.52 | 5.09 | 9.23 |
| Vermont | 3.86 | 5.81 | 10.18 | 10.04 | 10.26 |
| Delaware | 2.53 | 2.75 | 8.37 | 11.45 | 13.01 |
| Dist. of Col. | 15.45 | 32.44 | 21.23 | 8.54 | 8.41 |
| Maryland | 11.46 | 17.00 | 14.58 | 10.01 | 13.94 |
| New Jersey | 15.30 | 6.74 | 4.99 | 4.03 | 3.66 |
| Pennsylvania | 3.95 | 4.37 | 4.60 | 4.67 | 3.93 |
| Virginia | 5.27 | 6.86 | 9.12 | 5.59 | 7.40 |
| Virgin Islands | 0.60 | 1.16 | 1.26 | 1.03 | 2.54 |
| West Virginia | 2.93 | 0.71 | 6.38 | 5.71 | 5.34 |
| Alabama | 3.35 | 4.36 | 8.34 | 8.33 | 2.10 |
| Florida | 3.57 | 6.11 | 9.63 | 13.51 | 2.54 |
| Georgia | 19.10 | 14.99 | 7.95 | 5.99 | 3.90 |
| Kentucky | 3.89 | 3.96 | 4.64 | 4.76 | 7.34 |
| Mississippi | 2.74 | 3.34 | 2.80 | 1.03 | 2.04 |
| North Carolina | 1.81 | 2.30 | 1.40 | 2.95 | 3.06 |
| South Carolina | 0.73 | 2.25 | 0.83 | 0.27 | 0.37 |
| Tennessee | 4.26 | 7.50 | 8.24 | 5.59 | 7.61 |
| Illinois | 11.10 | 8.89 | 10.60 | 18.26 | 11.48 |
| Indiana | 6.32 | 3.77 | 3.57 | 2.99 | 5.19 |
| Michigan | 6.77 | 12.50 | 14.92 | 17.78 | 14.97 |
| Minnesota | 1.74 | 0.67 | 2.21 | 1.29 | 1.74 |
| Ohio | 8.97 | 7.85 | 6.95 | 6.47 | 6.73 |
| Wisconsin | 12.58 | 14.16 | 10.30 | 5.48 | 6.52 |
| Arkansas | 1.76 | 4.18 | 1.98 | 4.14 | 5.48 |
| Louisiana | 1.36 | 1.92 | 2.90 | 3.60 | 4.58 |
| New Mexico | 3.34 | 0.33 | 1.13 | 1.69 | 1.48 |
| Oklahoma | 3.46 | 4.25 | 3.59 | 2.66 | 4.30 |
| Texas | 0.95 | 2.49 | 2.38 | 2.54 | 2.80 |
| Colorado | 5.94 | 8.82 | 22.73 | 7.46 | 2.02 |
| Iowa | 7.05 | 4.83 | 4.76 | 6.42 | 3.92 |
| Kansas | 1.43 | 4.23 | 3.11 | 6.13 | 3.43 |
| Missouri | 8.82 | 8.39 | 9.90 | 7.42 | 5.56 |
| Montana | 12.36 | 6.23 | 1.69 | 2.40 | 1.02 |
| Nebraska | 0.92 | 0.70 | 0.79 | 0.49 | 0.44 |
| North Dakota | 1.92 | 4.10 | 4.17 | 2.72 | 2.19 |
| South Dakota | 0.37 | 0.68 | 0.32 | 0.59 | 0.83 |
| Utah | 1.66 | 3.92 | 7.57 | 7.84 | 5.96 |
| Wyoming | 1.21 | 0.83 | 1.69 | 1.15 | 0.79 |
| Alaska | 5.41 | 4.17 | 7.44 | 3.11 | 2.60 |
| Arizona | 14.61 | 8.07 | 7.58 | 7.58 | 6.12 |
| California | 6.06 | 17.84 | 10.01 | 12.02 | 15.20 |
| Guam | N/A | 15.86 | 17.76 | 14.71 | 12.80 |
| Hawaii | 2.74 | 2.78 | 2.80 | 3.33 | 2.40 |
| Idaho | 6.94 | 3.91 | 5.25 | 9.52 | 13.22 |
| Nevada | 6.43 | 10.04 | 6.42 | 5.31 | 4.95 |
| Oregon | 9.77 | 7.41 | 3.18 | 3.83 | 3.42 |
| Washington | 16.42 | 8.59 | 12.23 | 5.25 | 3.71 |
| U.S. Average | 5.91 | 8.31 | 7.87 | 7.64 | 6.52 |

| TABLE 10: REPORTED VS. VALIDATED NEGATIVE CASE ERROR RATES - FY 2004 | | |
|---|---|---|
| STATE | REPORTED FY 2004 | VALIDATED FY 2004 |
| Connecticut | 2.49 | 3.63 |
| Maine | 7.03 | 7.58 |
| Massachusetts | 2.70 | 2.70 |
| New Hampshire | 0.66 | 0.66 |
| New York | 4.20 | 9.94 |
| Rhode Island | 9.23 | 9.23 |
| Vermont | 10.26 | 10.26 |
| Delaware | 12.87 | 13.01 |
| Dist. of Col. | 7.25 | 8.41 |
| Maryland | 13.42 | 13.94 |
| New Jersey | 2.72 | 3.66 |
| Pennsylvania | 3.40 | 3.93 |
| Virginia | 7.32 | 7.40 |
| Virgin Islands | 2.54 | 2.54 |
| West Virginia | 5.29 | 5.34 |
| Alabama | 2.10 | 2.10 |
| Florida | 2.54 | 2.54 |
| Georgia | 3.90 | 3.90 |
| Kentucky | 7.26 | 7.34 |
| Mississippi | 2.04 | 2.04 |
| North Carolina | 3.06 | 3.06 |
| South Carolina | 0.37 | 0.37 |
| Tennessee | 7.61 | 7.61 |
| Illinois | 8.98 | 11.48 |
| Indiana | 5.19 | 5.19 |
| Michigan | 14.03 | 14.97 |
| Minnesota | 1.19 | 1.74 |
| Ohio | 5.11 | 6.73 |
| Wisconsin | 5.98 | 6.52 |
| Arkansas | 4.89 | 5.48 |
| Louisiana | 4.58 | 4.58 |
| New Mexico | 1.48 | 1.48 |
| Oklahoma | 3.79 | 4.30 |
| Texas | 2.80 | 2.80 |
| Colorado | 1.91 | 2.02 |
| Iowa | 3.59 | 3.92 |
| Kansas | 3.43 | 3.43 |
| Missouri | 5.03 | 5.56 |
| Montana | 1.02 | 1.02 |
| Nebraska | 0.44 | 0.44 |
| North Dakota | 2.19 | 2.19 |
| South Dakota | 0.83 | 0.83 |
| Utah | 4.92 | 5.96 |
| Wyoming | 0.79 | 0.79 |
| Alaska | 2.60 | 2.60 |
| Arizona | 5.99 | 6.12 |
| California | 9.60 | 15.20 |
| Guam | 18.29 | 12.80 |
| Hawaii | 2.40 | 2.40 |
| Idaho | 10.66 | 13.22 |
| Nevada | 3.66 | 4.95 |
| Oregon | 2.41 | 3.42 |
| Washington | 3.71 | 3.71 |
| U.S. Average | 5.15 | 6.52 |

# *PART II: VARIANCES*

***Part II** provides information on variances. A variance occurs in a case when information verified by the QC reviewer differs from information used at the time of the most recent certification action or when policy has been misapplied for individual elements of eligibility or the basis of issuance is incorrect. Not all variances result in a case being cited for a dollar error.*

***Only variances occurring in dollar error cases are included in this report. For Tables 19, 20, and 21 we assume that the first variance coded is the primary variance. All error amounts are assigned to this variance. All variances (primary and otherwise) cited for a particular case are included in the remaining Tables.***

# VARIANCES

***What is a variance?***

Variances occur when information verified by the QC reviewer differs from information used at the time of the most recent certification action or when policy has been misapplied for individual elements of eligibility or the basis of issuance is incorrect. Not all variances result in a case being cited for a dollar error.

***What variances are included in this report?***

Only variances occurring in dollar error cases are included in this report. For all variance tables, other than Tables 19, 20, and 21, all variances cited in the case are included. For Tables 19, 20, and 21 we assume that the first variance coded is the primary variance. All error amounts are assigned to this variance.

***What are the Program factors referred to in Tables 11 through 13?***

*NON-FINANCIAL ELIGIBILITY* refers to non-financial factors considered in determining a household's eligibility. These include Age & Student Status, Citizenship & Non-Citizenship, Residency, Household Composition, Work Requirements, and Social Security Number.

*INCOME* refers to a household's Earned (Wages & Salaries, Self-employment, etc.) or Unearned Income (Veterans Benefits, Unemployment Compensation, Worker's Compensation, and Other Government Programs (PA, RSDI, SSI, etc.))

*OTHER* refers to variances occurring in areas such as Arithmetic Computation, Monthly Reporting, FS Simplification Project, and Demonstration Projects.

*DEDUCTIONS* refer to the allowed deductions from a household's gross income. These include the Earned Income, Dependent Care, Standard Shelter, Medical and Child Support Payment deductions.

*RESOURCES r*efer to a household's liquid or non-liquid assets. These include Bank Accounts or Cash on Hand, Nonrecurring Lump Sum Payments, Personal Property, Real Property, and Vehicles, etc.

For additional information, please refer to *The Food Stamp Program Quality Control Review Handbook* FNS-310.

# Distribution of Variances By Element
# All Error Cases
# FY 2004

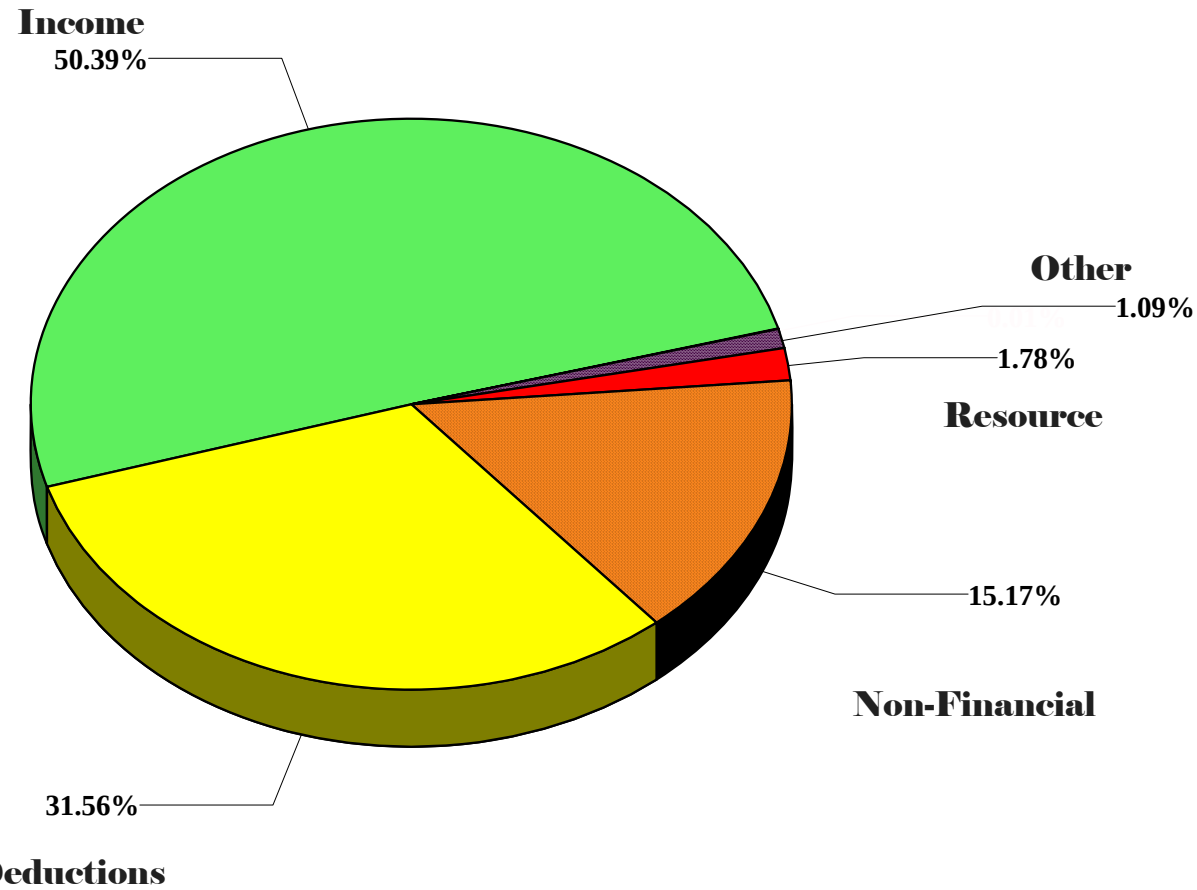



Exhibit # 4

**TABLE 11: DISTRIBUTION OF VARIANCES BY PROGRAM FACTOR, BY PERCENT ALL ERROR CASES, FY 2004**

| STATE | NON-FINANCIAL VARIANCES | RESOURCE VARIANCES | INCOME VARIANCES | DEDUCTIONS VARIANCES | OTHER VARIANCES |
|---|---|---|---|---|---|
| Connecticut | 2.61 | 0.87 | 40.87 | 54.78 | 0.87 |
| Maine | 5.56 | 5.05 | 51.52 | 36.87 | 1.01 |
| Massachusetts | 7.14 | 2.04 | 40.82 | 43.88 | 6.12 |
| New Hampshire | 5.36 | 1.79 | 51.79 | 41.07 | 0.00 |
| New York | 21.62 | 2.70 | 48.65 | 24.32 | 2.70 |
| Rhode Island | 9.55 | 1.69 | 44.94 | 42.70 | 1.12 |
| Vermont | 4.17 | 0.00 | 35.42 | 54.17 | 6.25 |
| Delaware | 5.38 | 0.00 | 56.92 | 36.15 | 1.54 |
| Dist. of Col. | 15.29 | 2.35 | 45.88 | 32.94 | 3.53 |
| Maryland | 13.30 | 0.24 | 48.72 | 37.74 | 0.00 |
| New Jersey | 8.33 | 1.67 | 46.67 | 43.33 | 0.00 |
| Pennsylvania | 9.02 | 4.36 | 40.98 | 43.98 | 1.65 |
| Virginia | 9.93 | 1.99 | 52.32 | 31.79 | 3.97 |
| Virgin Islands | 23.08 | 10.26 | 53.85 | 12.82 | 0.00 |
| West Virginia | 11.64 | 7.53 | 51.37 | 28.08 | 1.37 |
| Alabama | 26.72 | 6.11 | 51.91 | 15.27 | 0.00 |
| Florida | 13.79 | 4.38 | 52.70 | 28.77 | 0.36 |
| Georgia | 20.00 | 0.00 | 53.85 | 26.15 | 0.00 |
| Kentucky | 11.03 | 4.83 | 47.59 | 35.86 | 0.69 |
| Mississippi | 11.43 | 1.90 | 70.48 | 15.24 | 0.95 |
| North Carolina | 6.38 | 1.42 | 43.97 | 45.39 | 2.84 |
| South Carolina | 9.62 | 0.00 | 76.92 | 13.46 | 0.00 |
| Tennessee | 14.16 | 5.31 | 55.75 | 23.89 | 0.88 |
| Illinois | 17.50 | 0.71 | 50.30 | 30.78 | 0.71 |
| Indiana | 11.54 | 2.20 | 43.96 | 37.91 | 4.40 |
| Michigan | 10.18 | 0.00 | 58.08 | 29.94 | 1.80 |
| Minnesota | 22.82 | 2.01 | 38.26 | 36.24 | 0.67 |
| Ohio | 10.85 | 2.36 | 48.11 | 36.79 | 1.89 |
| Wisconsin | 13.33 | 1.67 | 53.89 | 28.33 | 2.78 |
| Arkansas | 15.22 | 0.72 | 59.42 | 23.19 | 1.45 |
| Louisiana | 11.80 | 4.49 | 48.31 | 34.27 | 1.12 |
| New Mexico | 13.29 | 3.41 | 51.73 | 26.92 | 4.64 |
| Oklahoma | 15.98 | 2.37 | 46.75 | 32.54 | 2.37 |
| Texas | 20.64 | 0.00 | 51.19 | 28.17 | 0.00 |
| Colorado | 8.77 | 0.88 | 52.63 | 35.96 | 1.75 |
| Iowa | 8.39 | 1.94 | 59.35 | 29.03 | 1.29 |
| Kansas | 13.42 | 2.83 | 47.60 | 36.14 | 0.00 |
| Missouri | 11.43 | 2.86 | 50.86 | 34.29 | 0.57 |
| Montana | 4.41 | 2.94 | 51.47 | 41.18 | 0.00 |
| Nebraska | 12.20 | 1.63 | 53.66 | 26.83 | 5.69 |
| North Dakota | 7.41 | 0.00 | 60.49 | 32.10 | 0.00 |
| South Dakota | 8.33 | 12.50 | 54.17 | 25.00 | 0.00 |
| Utah | 10.87 | 3.26 | 54.35 | 30.43 | 1.09 |
| Wyoming | 3.85 | 11.54 | 57.69 | 26.92 | 0.00 |
| Alaska | 11.94 | 1.49 | 68.66 | 16.42 | 1.49 |
| Arizona | 11.27 | 6.59 | 54.29 | 25.85 | 1.99 |
| California | 16.39 | 0.82 | 48.36 | 30.33 | 4.10 |
| Guam | 19.39 | 11.52 | 38.18 | 30.30 | 0.61 |
| Hawaii | 12.09 | 4.40 | 52.75 | 30.77 | 0.00 |
| Idaho | 13.01 | 2.44 | 52.03 | 29.27 | 3.25 |
| Nevada | 9.09 | 2.60 | 68.83 | 19.48 | 0.00 |
| Oregon | 9.27 | 0.44 | 54.91 | 34.00 | 1.39 |
| Washington | 11.43 | 0.00 | 49.80 | 37.96 | 0.82 |
| U.S. Average | 15.17 | 1.78 | 50.39 | 31.56 | 1.09 |

**TABLE 12: DISTRIBUTION OF VARIANCES BY PROGRAM FACTOR, BY PERCENT OVERPAYMENT CASES, FY 2004**

| STATE | NON-FINANCIAL VARIANCES | RESOURCE VARIANCES | INCOME VARIANCES | DEDUCTIONS VARIANCES | OTHER VARIANCES |
|---|---|---|---|---|---|
| Connecticut | 4.05 | 1.35 | 58.11 | 35.14 | 1.35 |
| Maine | 4.93 | 7.04 | 53.52 | 33.10 | 1.41 |
| Massachusetts | 3.70 | 3.70 | 51.85 | 37.04 | 3.70 |
| New Hampshire | 7.89 | 2.63 | 57.89 | 31.58 | 0.00 |
| New York | 18.60 | 4.65 | 53.49 | 18.60 | 4.65 |
| Rhode Island | 9.48 | 2.59 | 56.90 | 29.31 | 1.72 |
| Vermont | 5.56 | 0.00 | 38.89 | 52.78 | 2.78 |
| Delaware | 3.80 | 0.00 | 62.03 | 32.91 | 1.27 |
| Dist. of Col. | 16.13 | 1.61 | 53.23 | 24.19 | 4.84 |
| Maryland | 8.34 | 0.34 | 61.90 | 29.42 | 0.00 |
| New Jersey | 8.33 | 2.78 | 55.56 | 33.33 | 0.00 |
| Pennsylvania | 8.38 | 6.07 | 44.51 | 41.04 | 0.00 |
| Virginia | 8.18 | 2.73 | 60.91 | 25.45 | 2.73 |
| Virgin Islands | 16.00 | 16.00 | 56.00 | 12.00 | 0.00 |
| West Virginia | 8.70 | 9.57 | 51.30 | 30.43 | 0.00 |
| Alabama | 25.47 | 7.55 | 53.77 | 13.21 | 0.00 |
| Florida | 11.56 | 5.57 | 57.87 | 24.53 | 0.46 |
| Georgia | 18.95 | 0.00 | 58.95 | 22.11 | 0.00 |
| Kentucky | 8.77 | 6.14 | 53.51 | 31.58 | 0.00 |
| Mississippi | 7.14 | 2.86 | 80.00 | 8.57 | 1.43 |
| North Carolina | 4.71 | 2.35 | 48.24 | 43.53 | 1.18 |
| South Carolina | 7.32 | 0.00 | 81.71 | 10.98 | 0.00 |
| Tennessee | 8.64 | 7.41 | 58.02 | 25.93 | 0.00 |
| Illinois | 12.74 | 0.92 | 56.45 | 28.98 | 0.92 |
| Indiana | 11.21 | 3.74 | 43.93 | 38.32 | 2.80 |
| Michigan | 5.71 | 0.00 | 68.57 | 23.81 | 1.90 |
| Minnesota | 27.18 | 2.91 | 39.81 | 29.13 | 0.97 |
| Ohio | 11.32 | 3.14 | 48.43 | 34.59 | 2.52 |
| Wisconsin | 12.78 | 2.26 | 50.38 | 31.58 | 3.01 |
| Arkansas | 11.88 | 0.99 | 64.36 | 20.79 | 1.98 |
| Louisiana | 10.34 | 6.90 | 56.03 | 25.86 | 0.86 |
| New Mexico | 12.60 | 4.68 | 53.64 | 22.71 | 6.37 |
| Oklahoma | 15.38 | 3.08 | 50.00 | 30.77 | 0.77 |
| Texas | 15.30 | 0.00 | 56.90 | 27.80 | 0.00 |
| Colorado | 6.58 | 1.32 | 48.68 | 40.79 | 2.63 |
| Iowa | 8.47 | 2.54 | 59.32 | 28.81 | 0.85 |
| Kansas | 11.66 | 3.92 | 53.37 | 31.06 | 0.00 |
| Missouri | 8.90 | 3.42 | 54.79 | 32.19 | 0.68 |
| Montana | 6.52 | 4.35 | 54.35 | 34.78 | 0.00 |
| Nebraska | 16.28 | 2.33 | 52.33 | 25.58 | 3.49 |
| North Dakota | 6.52 | 0.00 | 65.22 | 28.26 | 0.00 |
| South Dakota | 11.11 | 16.67 | 50.00 | 22.22 | 0.00 |
| Utah | 9.84 | 4.92 | 60.66 | 24.59 | 0.00 |
| Wyoming | 6.67 | 20.00 | 60.00 | 13.33 | 0.00 |
| Alaska | 10.87 | 2.17 | 69.57 | 17.39 | 0.00 |
| Arizona | 10.28 | 9.31 | 64.72 | 13.85 | 1.84 |
| California | 17.28 | 1.23 | 54.32 | 22.22 | 4.94 |
| Guam | 13.68 | 13.68 | 43.16 | 29.47 | 0.00 |
| Hawaii | 16.67 | 6.67 | 53.33 | 23.33 | 0.00 |
| Idaho | 9.72 | 4.17 | 52.78 | 29.17 | 4.17 |
| Nevada | 3.51 | 3.51 | 73.68 | 19.30 | 0.00 |
| Oregon | 9.24 | 0.60 | 55.70 | 32.58 | 1.88 |
| Washington | 12.79 | 0.00 | 50.00 | 36.05 | 1.16 |
| U.S. Average | 12.32 | 2.51 | 55.40 | 28.79 | 0.98 |

**TABLE 13: DISTRIBUTION OF VARIANCES BY PROGRAM FACTOR, BY PERCENT UNDERPAYMENT CASES, FY 2004**

| STATE | NON-FINANCIAL VARIANCES | RESOURCE VARIANCES | INCOME VARIANCES | DEDUCTIONS VARIANCES | OTHER VARIANCES |
|---|---|---|---|---|---|
| Connecticut | 0.00 | 0.00 | 9.76 | 90.24 | 0.00 |
| Maine | 7.14 | 0.00 | 46.43 | 46.43 | 0.00 |
| Massachusetts | 11.36 | 0.00 | 27.27 | 52.27 | 9.09 |
| New Hampshire | 0.00 | 0.00 | 38.89 | 61.11 | 0.00 |
| New York | 25.81 | 0.00 | 41.94 | 32.26 | 0.00 |
| Rhode Island | 9.68 | 0.00 | 22.58 | 67.74 | 0.00 |
| Vermont | 0.00 | 0.00 | 25.00 | 58.33 | 16.67 |
| Delaware | 7.84 | 0.00 | 49.02 | 41.18 | 1.96 |
| Dist. of Col. | 13.04 | 4.35 | 26.09 | 56.52 | 0.00 |
| Maryland | 25.18 | 0.00 | 17.13 | 57.69 | 0.00 |
| New Jersey | 8.33 | 0.00 | 33.33 | 58.33 | 0.00 |
| Pennsylvania | 10.67 | 0.00 | 32.00 | 51.47 | 5.86 |
| Virginia | 14.63 | 0.00 | 29.27 | 48.78 | 7.32 |
| Virgin Islands | 35.71 | 0.00 | 50.00 | 14.29 | 0.00 |
| West Virginia | 22.58 | 0.00 | 51.61 | 19.35 | 6.45 |
| Alabama | 32.00 | 0.00 | 44.00 | 24.00 | 0.00 |
| Florida | 21.92 | 0.00 | 33.82 | 44.27 | 0.00 |
| Georgia | 22.86 | 0.00 | 40.00 | 37.14 | 0.00 |
| Kentucky | 19.35 | 0.00 | 25.81 | 51.61 | 3.23 |
| Mississippi | 20.00 | 0.00 | 51.43 | 28.57 | 0.00 |
| North Carolina | 8.93 | 0.00 | 37.50 | 48.21 | 5.36 |
| South Carolina | 18.18 | 0.00 | 59.09 | 22.73 | 0.00 |
| Tennessee | 28.13 | 0.00 | 50.00 | 18.75 | 3.13 |
| Illinois | 34.05 | 0.00 | 28.92 | 37.03 | 0.00 |
| Indiana | 12.00 | 0.00 | 44.00 | 37.33 | 6.67 |
| Michigan | 17.74 | 0.00 | 40.32 | 40.32 | 1.61 |
| Minnesota | 13.04 | 0.00 | 34.78 | 52.17 | 0.00 |
| Ohio | 9.43 | 0.00 | 47.17 | 43.40 | 0.00 |
| Wisconsin | 14.89 | 0.00 | 63.83 | 19.15 | 2.13 |
| Arkansas | 24.32 | 0.00 | 45.95 | 29.73 | 0.00 |
| Louisiana | 14.52 | 0.00 | 33.87 | 50.00 | 1.61 |
| New Mexico | 15.16 | 0.00 | 46.61 | 38.23 | 0.00 |
| Oklahoma | 17.95 | 0.00 | 35.90 | 38.46 | 7.69 |
| Texas | 30.79 | 0.00 | 40.34 | 28.87 | 0.00 |
| Colorado | 13.16 | 0.00 | 60.53 | 26.32 | 0.00 |
| Iowa | 8.11 | 0.00 | 59.46 | 29.73 | 2.70 |
| Kansas | 18.01 | 0.00 | 32.64 | 49.35 | 0.00 |
| Missouri | 24.14 | 0.00 | 31.03 | 44.83 | 0.00 |
| Montana | 0.00 | 0.00 | 45.45 | 54.55 | 0.00 |
| Nebraska | 2.70 | 0.00 | 56.76 | 29.73 | 10.81 |
| North Dakota | 8.57 | 0.00 | 54.29 | 37.14 | 0.00 |
| South Dakota | 0.00 | 0.00 | 66.67 | 33.33 | 0.00 |
| Utah | 12.90 | 0.00 | 41.94 | 41.94 | 3.23 |
| Wyoming | 0.00 | 0.00 | 54.55 | 45.45 | 0.00 |
| Alaska | 14.29 | 0.00 | 66.67 | 14.29 | 4.76 |
| Arizona | 13.68 | 0.00 | 28.95 | 55.01 | 2.37 |
| California | 14.63 | 0.00 | 36.59 | 46.34 | 2.44 |
| Guam | 27.14 | 8.57 | 31.43 | 31.43 | 1.43 |
| Hawaii | 3.23 | 0.00 | 51.61 | 45.16 | 0.00 |
| Idaho | 17.65 | 0.00 | 50.98 | 29.41 | 1.96 |
| Nevada | 25.00 | 0.00 | 55.00 | 20.00 | 0.00 |
| Oregon | 9.35 | 0.00 | 52.65 | 38.00 | 0.00 |
| Washington | 8.22 | 0.00 | 49.32 | 42.47 | 0.00 |
| U.S. Average | 22.07 | 0.03 | 38.31 | 38.23 | 1.36 |

**TABLE 14: AGENCY AND CLIENT VARIANCES AND CASE ERROR RATES**
**ALL ERROR CASES, FY 2004**

| STATE | DISTRIBUTION OF ALL VARIANCES (%) AGENCY | CLIENT | OTHER | CASE ERROR RATES (%) AGENCY | CLIENT | OTHER | TOTAL |
|---|---|---|---|---|---|---|---|
| Connecticut | 63.16 | 35.09 | 1.75 | 6.08 | 3.38 | 0.17 | 9.62 |
| Maine | 48.48 | 50.51 | 1.01 | 7.91 | 8.24 | 0.16 | 16.31 |
| Massachusetts | 66.33 | 33.67 | 0.00 | 6.24 | 3.17 | 0.00 | 9.41 |
| New Hampshire | 66.07 | 33.93 | 0.00 | 7.46 | 3.83 | 0.00 | 11.29 |
| New York | 77.03 | 22.97 | 0.00 | 5.59 | 1.67 | 0.00 | 7.26 |
| Rhode Island | 70.22 | 29.78 | 0.00 | 13.70 | 5.81 | 0.00 | 19.51 |
| Vermont | 62.50 | 37.50 | 0.00 | 6.30 | 3.78 | 0.00 | 10.08 |
| Delaware | 79.23 | 20.00 | 0.77 | 7.96 | 2.01 | 0.08 | 10.05 |
| Dist. of Col. | 65.88 | 34.12 | 0.00 | 5.71 | 2.95 | 0.00 | 8.66 |
| Maryland | 68.96 | 30.24 | 0.81 | 6.08 | 2.66 | 0.07 | 8.81 |
| New Jersey | 71.67 | 28.33 | 0.00 | 3.43 | 1.35 | 0.00 | 4.78 |
| Pennsylvania | 70.30 | 28.87 | 0.83 | 5.90 | 2.42 | 0.07 | 8.39 |
| Virginia | 69.54 | 27.15 | 3.31 | 7.24 | 2.83 | 0.34 | 10.41 |
| Virgin Islands | 41.03 | 58.97 | 0.00 | 4.31 | 6.20 | 0.00 | 10.51 |
| West Virginia | 47.95 | 52.05 | 0.00 | 5.36 | 5.82 | 0.00 | 11.18 |
| Alabama | 25.95 | 73.28 | 0.76 | 3.26 | 9.20 | 0.10 | 12.56 |
| Florida | 62.47 | 35.36 | 2.17 | 6.00 | 3.40 | 0.21 | 9.61 |
| Georgia | 52.31 | 43.85 | 3.85 | 5.16 | 4.32 | 0.38 | 9.86 |
| Kentucky | 65.52 | 33.79 | 0.69 | 6.76 | 3.48 | 0.07 | 10.31 |
| Mississippi | 64.76 | 34.29 | 0.95 | 6.17 | 3.26 | 0.09 | 9.52 |
| North Carolina | 75.89 | 22.70 | 1.42 | 5.08 | 1.52 | 0.09 | 6.69 |
| South Carolina | 46.15 | 53.85 | 0.00 | 4.72 | 5.50 | 0.00 | 10.22 |
| Tennessee | 48.67 | 51.33 | 0.00 | 5.13 | 5.41 | 0.00 | 10.54 |
| Illinois | 61.77 | 38.23 | 0.00 | 5.89 | 3.64 | 0.00 | 9.53 |
| Indiana | 67.58 | 30.77 | 1.65 | 8.14 | 3.70 | 0.20 | 12.04 |
| Michigan | 82.04 | 16.77 | 1.20 | 9.80 | 2.00 | 0.14 | 11.95 |
| Minnesota | 72.48 | 27.52 | 0.00 | 7.95 | 3.02 | 0.00 | 10.97 |
| Ohio | 67.92 | 31.13 | 0.94 | 10.05 | 4.60 | 0.14 | 14.79 |
| Wisconsin | 75.98 | 21.79 | 2.23 | 10.35 | 2.97 | 0.30 | 13.62 |
| Arkansas | 58.70 | 40.58 | 0.72 | 5.74 | 3.97 | 0.07 | 9.78 |
| Louisiana | 61.24 | 37.08 | 1.69 | 6.56 | 3.97 | 0.18 | 10.72 |
| New Mexico | 68.59 | 30.31 | 1.10 | 7.27 | 3.21 | 0.12 | 10.60 |
| Oklahoma | 58.58 | 39.05 | 2.37 | 6.23 | 4.15 | 0.25 | 10.63 |
| Texas | 59.11 | 40.11 | 0.79 | 4.93 | 3.35 | 0.07 | 8.34 |
| Colorado | 78.07 | 21.05 | 0.88 | 5.35 | 1.44 | 0.06 | 6.85 |
| Iowa | 72.90 | 23.87 | 3.23 | 6.74 | 2.21 | 0.30 | 9.25 |
| Kansas | 73.37 | 26.63 | 0.00 | 7.41 | 2.69 | 0.00 | 10.10 |
| Missouri | 42.86 | 56.57 | 0.57 | 6.13 | 8.09 | 0.08 | 14.30 |
| Montana | 67.65 | 32.35 | 0.00 | 6.00 | 2.87 | 0.00 | 8.87 |
| Nebraska | 80.49 | 19.51 | 0.00 | 9.26 | 2.24 | 0.00 | 11.50 |
| North Dakota | 70.37 | 28.40 | 1.23 | 5.91 | 2.39 | 0.10 | 8.40 |
| South Dakota | 50.00 | 50.00 | 0.00 | 1.92 | 1.92 | 0.00 | 3.84 |
| Utah | 65.22 | 33.70 | 1.09 | 5.72 | 2.96 | 0.10 | 8.77 |
| Wyoming | 50.00 | 46.15 | 3.85 | 3.55 | 3.28 | 0.27 | 7.10 |
| Alaska | 68.66 | 31.34 | 0.00 | 9.10 | 4.15 | 0.00 | 13.25 |
| Arizona | 66.72 | 31.29 | 1.99 | 8.35 | 3.91 | 0.25 | 12.51 |
| California | 77.87 | 22.13 | 0.00 | 10.37 | 2.95 | 0.00 | 13.32 |
| Guam | 44.24 | 55.76 | 0.00 | 10.91 | 13.76 | 0.00 | 24.67 |
| Hawaii | 61.54 | 38.46 | 0.00 | 5.86 | 3.67 | 0.00 | 9.53 |
| Idaho | 62.60 | 37.40 | 0.00 | 9.57 | 5.72 | 0.00 | 15.29 |
| Nevada | 50.65 | 49.35 | 0.00 | 5.19 | 5.05 | 0.00 | 10.24 |
| Oregon | 55.08 | 44.04 | 0.89 | 7.84 | 6.27 | 0.13 | 14.24 |
| Washington | 64.75 | 34.43 | 0.82 | 8.47 | 4.50 | 0.11 | 13.08 |
| U.S. Average | 63.08 | 36.06 | 0.87 | 6.57 | 3.76 | 0.09 | 10.42 |

**TABLE 15: AGENCY AND CLIENT VARIANCES AND CASE ERROR RATES OVERPAYMENT CASES, FY 2004**

| STATE | DISTRIBUTION OF ALL VARIANCES (%) AGENCY | CLIENT | OTHER | CASE ERROR RATES (%) AGENCY | CLIENT | OTHER | TOTAL |
|---|---|---|---|---|---|---|---|
| Connecticut | 49.32 | 47.95 | 2.74 | 2.82 | 2.74 | 0.16 | 5.71 |
| Maine | 40.85 | 57.75 | 1.41 | 4.80 | 6.78 | 0.17 | 11.74 |
| Massachusetts | 62.96 | 37.04 | 0.00 | 3.33 | 1.96 | 0.00 | 5.29 |
| New Hampshire | 50.00 | 50.00 | 0.00 | 3.80 | 3.80 | 0.00 | 7.60 |
| New York | 67.44 | 32.56 | 0.00 | 2.85 | 1.37 | 0.00 | 4.22 |
| Rhode Island | 63.79 | 36.21 | 0.00 | 8.23 | 4.67 | 0.00 | 12.90 |
| Vermont | 58.33 | 41.67 | 0.00 | 4.44 | 3.18 | 0.00 | 7.62 |
| Delaware | 75.95 | 24.05 | 0.00 | 4.82 | 1.53 | 0.00 | 6.35 |
| Dist. of Col. | 54.84 | 45.16 | 0.00 | 3.49 | 2.87 | 0.00 | 6.36 |
| Maryland | 65.65 | 33.21 | 1.14 | 4.06 | 2.05 | 0.07 | 6.18 |
| New Jersey | 61.11 | 38.89 | 0.00 | 1.75 | 1.12 | 0.00 | 2.87 |
| Pennsylvania | 65.87 | 32.98 | 1.15 | 3.91 | 1.96 | 0.07 | 5.94 |
| Virginia | 62.73 | 32.73 | 4.55 | 4.64 | 2.42 | 0.34 | 7.40 |
| Virgin Islands | 40.00 | 60.00 | 0.00 | 2.76 | 4.15 | 0.00 | 6.91 |
| West Virginia | 42.61 | 57.39 | 0.00 | 3.77 | 5.08 | 0.00 | 8.85 |
| Alabama | 16.04 | 83.02 | 0.94 | 1.64 | 8.47 | 0.10 | 10.20 |
| Florida | 55.79 | 42.82 | 1.38 | 4.18 | 3.21 | 0.10 | 7.50 |
| Georgia | 47.37 | 51.58 | 1.05 | 3.49 | 3.80 | 0.08 | 7.37 |
| Kentucky | 59.65 | 40.35 | 0.00 | 4.78 | 3.24 | 0.00 | 8.02 |
| Mississippi | 57.14 | 41.43 | 1.43 | 3.63 | 2.63 | 0.09 | 6.35 |
| North Carolina | 67.06 | 30.59 | 2.35 | 2.58 | 1.18 | 0.09 | 3.85 |
| South Carolina | 39.02 | 60.98 | 0.00 | 3.14 | 4.90 | 0.00 | 8.04 |
| Tennessee | 43.21 | 56.79 | 0.00 | 3.21 | 4.21 | 0.00 | 7.42 |
| Illinois | 56.82 | 43.18 | 0.00 | 3.97 | 3.01 | 0.00 | 6.98 |
| Indiana | 56.07 | 41.12 | 2.80 | 4.36 | 3.20 | 0.22 | 7.78 |
| Michigan | 74.29 | 23.81 | 1.90 | 5.50 | 1.76 | 0.14 | 7.40 |
| Minnesota | 71.84 | 28.16 | 0.00 | 5.55 | 2.17 | 0.00 | 7.72 |
| Ohio | 59.75 | 38.99 | 1.26 | 6.56 | 4.28 | 0.14 | 10.98 |
| Wisconsin | 72.18 | 25.56 | 2.26 | 7.04 | 2.49 | 0.22 | 9.76 |
| Arkansas | 47.52 | 51.49 | 0.99 | 3.40 | 3.69 | 0.07 | 7.16 |
| Louisiana | 54.31 | 45.69 | 0.00 | 3.95 | 3.32 | 0.00 | 7.27 |
| New Mexico | 62.31 | 37.69 | 0.00 | 4.72 | 2.86 | 0.00 | 7.58 |
| Oklahoma | 51.54 | 45.38 | 3.08 | 4.26 | 3.75 | 0.25 | 8.26 |
| Texas | 52.51 | 47.49 | 0.00 | 2.78 | 2.52 | 0.00 | 5.30 |
| Colorado | 68.42 | 30.26 | 1.32 | 3.30 | 1.46 | 0.06 | 4.83 |
| Iowa | 68.64 | 28.81 | 2.54 | 4.76 | 2.00 | 0.18 | 6.94 |
| Kansas | 67.94 | 32.06 | 0.00 | 5.30 | 2.50 | 0.00 | 7.80 |
| Missouri | 38.36 | 60.96 | 0.68 | 4.58 | 7.27 | 0.08 | 11.93 |
| Montana | 63.04 | 36.96 | 0.00 | 3.73 | 2.18 | 0.00 | 5.91 |
| Nebraska | 76.74 | 23.26 | 0.00 | 6.15 | 1.86 | 0.00 | 8.01 |
| North Dakota | 65.22 | 32.61 | 2.17 | 3.23 | 1.62 | 0.11 | 4.96 |
| South Dakota | 38.89 | 61.11 | 0.00 | 1.12 | 1.76 | 0.00 | 2.88 |
| Utah | 54.10 | 44.26 | 1.64 | 3.16 | 2.59 | 0.10 | 5.85 |
| Wyoming | 40.00 | 53.33 | 6.67 | 1.73 | 2.30 | 0.29 | 4.32 |
| Alaska | 63.04 | 36.96 | 0.00 | 5.50 | 3.23 | 0.00 | 8.73 |
| Arizona | 54.76 | 43.29 | 1.95 | 4.87 | 3.85 | 0.17 | 8.89 |
| California | 70.37 | 29.63 | 0.00 | 6.25 | 2.63 | 0.00 | 8.88 |
| Guam | 37.89 | 62.11 | 0.00 | 4.80 | 7.86 | 0.00 | 12.66 |
| Hawaii | 53.33 | 46.67 | 0.00 | 3.45 | 3.02 | 0.00 | 6.47 |
| Idaho | 55.56 | 44.44 | 0.00 | 5.22 | 4.18 | 0.00 | 9.40 |
| Nevada | 43.86 | 56.14 | 0.00 | 3.32 | 4.26 | 0.00 | 7.58 |
| Oregon | 50.08 | 49.92 | 0.00 | 5.32 | 5.30 | 0.00 | 10.62 |
| Washington | 59.06 | 40.35 | 0.58 | 5.47 | 3.74 | 0.05 | 9.26 |
| U.S. Average | 56.42 | 42.96 | 0.61 | 4.11 | 3.13 | 0.04 | 7.29 |

**TABLE 16: AGENCY AND CLIENT VARIANCES AND CASE ERROR RATES**
**UNDERPAYMENT ERROR CASES , FY 2004**

| STATE | DISTRIBUTION OF ALL VARIANCES (%) AGENCY | CLIENT | OTHER | CASE ERROR RATES (%) AGENCY | CLIENT | OTHER | TOTAL |
|---|---|---|---|---|---|---|---|
| Connecticut | 87.80 | 12.20 | 0.00 | 3.43 | 0.48 | 0.00 | 3.91 |
| Maine | 67.86 | 32.14 | 0.00 | 3.10 | 1.47 | 0.00 | 4.57 |
| Massachusetts | 70.45 | 29.55 | 0.00 | 2.90 | 1.22 | 0.00 | 4.12 |
| New Hampshire | 100.00 | 0.00 | 0.00 | 3.69 | 0.00 | 0.00 | 3.69 |
| New York | 90.32 | 9.68 | 0.00 | 2.75 | 0.29 | 0.00 | 3.04 |
| Rhode Island | 82.26 | 17.74 | 0.00 | 5.44 | 1.17 | 0.00 | 6.61 |
| Vermont | 75.00 | 25.00 | 0.00 | 1.85 | 0.62 | 0.00 | 2.46 |
| Delaware | 84.31 | 13.73 | 1.96 | 3.12 | 0.51 | 0.07 | 3.70 |
| Dist. of Col. | 95.65 | 4.35 | 0.00 | 2.20 | 0.10 | 0.00 | 2.30 |
| Maryland | 76.90 | 23.10 | 0.00 | 2.02 | 0.61 | 0.00 | 2.63 |
| New Jersey | 87.50 | 12.50 | 0.00 | 1.67 | 0.24 | 0.00 | 1.91 |
| Pennsylvania | 81.60 | 18.40 | 0.00 | 2.00 | 0.45 | 0.00 | 2.45 |
| Virginia | 87.80 | 12.20 | 0.00 | 2.64 | 0.37 | 0.00 | 3.01 |
| Virgin Islands | 42.86 | 57.14 | 0.00 | 1.54 | 2.06 | 0.00 | 3.60 |
| West Virginia | 67.74 | 32.26 | 0.00 | 1.58 | 0.75 | 0.00 | 2.33 |
| Alabama | 68.00 | 32.00 | 0.00 | 1.60 | 0.76 | 0.00 | 2.36 |
| Florida | 86.85 | 8.11 | 5.03 | 1.83 | 0.17 | 0.11 | 2.11 |
| Georgia | 65.71 | 22.86 | 11.43 | 1.64 | 0.57 | 0.28 | 2.49 |
| Kentucky | 87.10 | 9.68 | 3.23 | 1.99 | 0.22 | 0.07 | 2.29 |
| Mississippi | 80.00 | 20.00 | 0.00 | 2.54 | 0.63 | 0.00 | 3.17 |
| North Carolina | 89.29 | 10.71 | 0.00 | 2.54 | 0.30 | 0.00 | 2.84 |
| South Carolina | 72.73 | 27.27 | 0.00 | 1.59 | 0.59 | 0.00 | 2.18 |
| Tennessee | 62.50 | 37.50 | 0.00 | 1.95 | 1.17 | 0.00 | 3.12 |
| Illinois | 79.02 | 20.98 | 0.00 | 2.02 | 0.53 | 0.00 | 2.55 |
| Indiana | 84.00 | 16.00 | 0.00 | 3.58 | 0.68 | 0.00 | 4.26 |
| Michigan | 95.16 | 4.84 | 0.00 | 4.33 | 0.22 | 0.00 | 4.55 |
| Minnesota | 73.91 | 26.09 | 0.00 | 2.40 | 0.85 | 0.00 | 3.25 |
| Ohio | 92.45 | 7.55 | 0.00 | 3.52 | 0.29 | 0.00 | 3.81 |
| Wisconsin | 86.96 | 10.87 | 2.17 | 3.36 | 0.42 | 0.08 | 3.86 |
| Arkansas | 89.19 | 10.81 | 0.00 | 2.34 | 0.28 | 0.00 | 2.62 |
| Louisiana | 74.19 | 20.97 | 4.84 | 2.56 | 0.72 | 0.17 | 3.45 |
| New Mexico | 85.44 | 10.49 | 4.07 | 2.58 | 0.32 | 0.12 | 3.02 |
| Oklahoma | 82.05 | 17.95 | 0.00 | 1.94 | 0.43 | 0.00 | 2.37 |
| Texas | 71.64 | 26.08 | 2.29 | 2.18 | 0.79 | 0.07 | 3.04 |
| Colorado | 97.37 | 2.63 | 0.00 | 1.97 | 0.05 | 0.00 | 2.02 |
| Iowa | 86.49 | 8.11 | 5.41 | 2.00 | 0.19 | 0.12 | 2.31 |
| Kansas | 87.47 | 12.53 | 0.00 | 2.01 | 0.29 | 0.00 | 2.30 |
| Missouri | 65.52 | 34.48 | 0.00 | 1.55 | 0.82 | 0.00 | 2.37 |
| Montana | 77.27 | 22.73 | 0.00 | 2.29 | 0.67 | 0.00 | 2.96 |
| Nebraska | 89.19 | 10.81 | 0.00 | 3.11 | 0.38 | 0.00 | 3.49 |
| North Dakota | 77.14 | 22.86 | 0.00 | 2.65 | 0.79 | 0.00 | 3.44 |
| South Dakota | 83.33 | 16.67 | 0.00 | 0.80 | 0.16 | 0.00 | 0.96 |
| Utah | 87.10 | 12.90 | 0.00 | 2.54 | 0.38 | 0.00 | 2.92 |
| Wyoming | 63.64 | 36.36 | 0.00 | 1.77 | 1.01 | 0.00 | 2.78 |
| Alaska | 80.95 | 19.05 | 0.00 | 3.66 | 0.86 | 0.00 | 4.52 |
| Arizona | 95.79 | 2.11 | 2.11 | 3.47 | 0.08 | 0.08 | 3.62 |
| California | 92.68 | 7.32 | 0.00 | 4.11 | 0.33 | 0.00 | 4.44 |
| Guam | 52.86 | 47.14 | 0.00 | 6.35 | 5.66 | 0.00 | 12.01 |
| Hawaii | 77.42 | 22.58 | 0.00 | 2.37 | 0.69 | 0.00 | 3.06 |
| Idaho | 72.55 | 27.45 | 0.00 | 4.27 | 1.62 | 0.00 | 5.89 |
| Nevada | 70.00 | 30.00 | 0.00 | 1.86 | 0.80 | 0.00 | 2.66 |
| Oregon | 69.22 | 27.39 | 3.39 | 2.51 | 0.99 | 0.12 | 3.62 |
| Washington | 78.08 | 20.55 | 1.37 | 2.98 | 0.79 | 0.05 | 3.82 |
| U.S. Average | 79.15 | 19.38 | 1.48 | 2.48 | 0.61 | 0.05 | 3.13 |

**TABLE 17: DISTRIBUTION OF VARIANCES BY HOW DISCOVERED**
**ALL ERROR CASES, FY 2004**

| STATE | PERCENT DISCOVERED FROM CASEFILE | PERCENT DISCOVERED FROM HOUSEHOLD INTERVIEW | PERCENT DISCOVERED FROM COLLATERAL CONTACTS |
|---|---|---|---|
| Connecticut | 46.96 | 28.70 | 24.35 |
| Maine | 27.27 | 47.98 | 24.75 |
| Massachusetts | 55.10 | 31.63 | 13.27 |
| New Hampshire | 58.93 | 25.00 | 16.07 |
| New York | 44.59 | 37.84 | 17.57 |
| Rhode Island | 32.18 | 43.68 | 24.14 |
| Vermont | 47.92 | 37.50 | 14.58 |
| Delaware | 49.23 | 6.15 | 44.62 |
| Dist. of Col. | 49.41 | 27.06 | 23.53 |
| Maryland | 58.08 | 18.67 | 23.25 |
| New Jersey | 49.15 | 37.29 | 13.56 |
| Pennsylvania | 60.60 | 26.09 | 13.31 |
| Virginia | 49.67 | 26.49 | 23.84 |
| Virgin Islands | 46.15 | 33.33 | 20.51 |
| West Virginia | 35.62 | 34.25 | 30.14 |
| Alabama | 25.19 | 38.17 | 36.64 |
| Florida | 44.71 | 37.20 | 18.09 |
| Georgia | 51.54 | 26.15 | 22.31 |
| Kentucky | 39.31 | 41.38 | 19.31 |
| Mississippi | 56.19 | 29.52 | 14.29 |
| North Carolina | 62.41 | 19.15 | 18.44 |
| South Carolina | 33.65 | 32.69 | 33.65 |
| Tennessee | 20.35 | 23.01 | 56.64 |
| Illinois | 38.30 | 38.14 | 23.56 |
| Indiana | 63.74 | 23.08 | 13.19 |
| Michigan | 72.46 | 17.37 | 10.18 |
| Minnesota | 63.09 | 20.13 | 16.78 |
| Ohio | 48.11 | 32.08 | 19.81 |
| Wisconsin | 45.81 | 16.20 | 37.99 |
| Arkansas | 43.48 | 28.26 | 28.26 |
| Louisiana | 40.45 | 26.97 | 32.58 |
| New Mexico | 61.94 | 15.52 | 22.55 |
| Oklahoma | 42.01 | 35.50 | 22.49 |
| Texas | 39.11 | 39.62 | 21.27 |
| Colorado | 71.93 | 9.65 | 18.42 |
| Iowa | 60.65 | 22.58 | 16.77 |
| Kansas | 54.80 | 19.65 | 25.55 |
| Missouri | 25.71 | 34.29 | 40.00 |
| Montana | 35.29 | 30.88 | 33.82 |
| Nebraska | 65.04 | 13.01 | 21.95 |
| North Dakota | 59.26 | 9.88 | 30.86 |
| South Dakota | 41.67 | 25.00 | 33.33 |
| Utah | 65.22 | 21.74 | 13.04 |
| Wyoming | 57.69 | 30.77 | 11.54 |
| Alaska | 61.19 | 23.88 | 14.93 |
| Arizona | 48.55 | 23.91 | 27.54 |
| California | 59.02 | 28.69 | 12.30 |
| Guam | 30.91 | 46.67 | 22.42 |
| Hawaii | 38.46 | 39.56 | 21.98 |
| Idaho | 45.53 | 36.59 | 17.89 |
| Nevada | 49.35 | 16.88 | 33.77 |
| Oregon | 41.70 | 22.79 | 35.51 |
| Washington | 47.54 | 25.41 | 27.05 |
| U.S. Average | 45.15 | 32.74 | 22.12 |

**TABLE 18: PERCENT OF VARIANCES BY TIME OF OCCURRENCE**
**ALL ERROR CASES, FY 2004**

| STATE | BEFORE OR AT MOST RECENT CERTIFICATION | SUBSEQUENT TO MOST RECENT CERTIFICATION | OCCURRENCE CANNOT BE DETERMINED |
|---|---|---|---|
| Connecticut | 76.52 | 23.48 | 0.00 |
| Maine | 74.75 | 18.69 | 6.57 |
| Massachusetts | 66.33 | 33.67 | 0.00 |
| New Hampshire | 58.93 | 41.07 | 0.00 |
| New York | 85.14 | 14.86 | 0.00 |
| Rhode Island | 53.37 | 46.07 | 0.56 |
| Vermont | 62.50 | 33.33 | 4.17 |
| Delaware | 54.62 | 44.62 | 0.77 |
| Dist. of Col. | 95.24 | 3.57 | 1.19 |
| Maryland | 84.17 | 15.83 | 0.00 |
| New Jersey | 67.80 | 32.20 | 0.00 |
| Pennsylvania | 70.90 | 29.10 | 0.00 |
| Virginia | 73.51 | 25.83 | 0.66 |
| Virgin Islands | 69.23 | 30.77 | 0.00 |
| West Virginia | 49.32 | 50.68 | 0.00 |
| Alabama | 61.83 | 38.17 | 0.00 |
| Florida | 75.58 | 24.42 | 0.00 |
| Georgia | 76.92 | 23.08 | 0.00 |
| Kentucky | 71.03 | 28.28 | 0.69 |
| Mississippi | 38.10 | 61.90 | 0.00 |
| North Carolina | 83.69 | 16.31 | 0.00 |
| South Carolina | 54.81 | 45.19 | 0.00 |
| Tennessee | 80.36 | 18.75 | 0.89 |
| Illinois | 55.06 | 44.94 | 0.00 |
| Indiana | 69.23 | 30.22 | 0.55 |
| Michigan | 41.92 | 56.29 | 1.80 |
| Minnesota | 56.38 | 41.61 | 2.01 |
| Ohio | 74.06 | 25.94 | 0.00 |
| Wisconsin | 82.12 | 16.76 | 1.12 |
| Arkansas | 84.78 | 15.22 | 0.00 |
| Louisiana | 73.60 | 26.40 | 0.00 |
| New Mexico | 83.31 | 16.69 | 0.00 |
| Oklahoma | 69.82 | 30.18 | 0.00 |
| Texas | 77.52 | 22.48 | 0.00 |
| Colorado | 81.58 | 18.42 | 0.00 |
| Iowa | 59.35 | 40.65 | 0.00 |
| Kansas | 57.34 | 41.93 | 0.73 |
| Missouri | 71.43 | 28.57 | 0.00 |
| Montana | 77.94 | 22.06 | 0.00 |
| Nebraska | 70.73 | 29.27 | 0.00 |
| North Dakota | 56.79 | 38.27 | 4.94 |
| South Dakota | 37.50 | 62.50 | 0.00 |
| Utah | 72.83 | 27.17 | 0.00 |
| Wyoming | 61.54 | 38.46 | 0.00 |
| Alaska | 70.15 | 29.85 | 0.00 |
| Arizona | 64.73 | 35.27 | 0.00 |
| California | 63.64 | 36.36 | 0.00 |
| Guam | 73.94 | 26.06 | 0.00 |
| Hawaii | 38.46 | 61.54 | 0.00 |
| Idaho | 65.85 | 34.15 | 0.00 |
| Nevada | 62.34 | 37.66 | 0.00 |
| Oregon | 57.85 | 42.15 | 0.00 |
| Washington | 72.13 | 27.87 | 0.00 |
| U.S. Average | 69.24 | 30.59 | 0.16 |

# Distribution of Variances By Time of Occurrence FY 2004

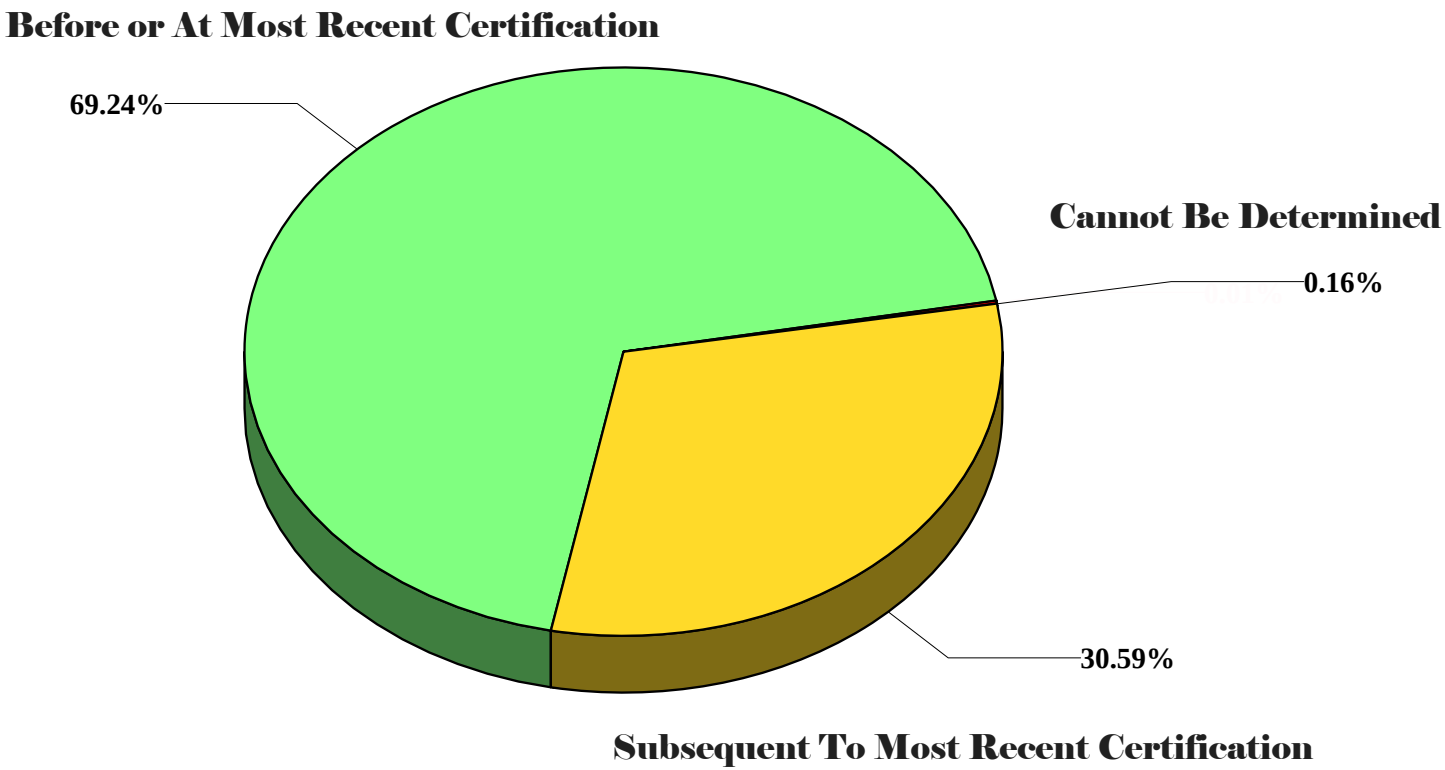



Exhibit # 5

## TABLE 19: AGENCY AND CLIENT DOLLAR ERROR RATES - ALL ERRORS, FY 2004 a/

| STATE | DISTRIBUTION OF ALL VARIANCES (%) AGENCY | CLIENT | OTHER | DOLLAR ERROR RATES (%) AGENCY | CLIENT | OTHER | TOTAL |
|---|---|---|---|---|---|---|---|
| Connecticut | 59.36 | 39.21 | 1.43 | 2.93 | 1.94 | 0.07 | 4.94 |
| Maine | 42.72 | 57.01 | 0.28 | 4.69 | 6.25 | 0.03 | 10.97 |
| Massachusetts | 58.99 | 41.01 | 0.00 | 2.81 | 1.95 | 0.00 | 4.76 |
| New Hampshire | 49.82 | 50.18 | 0.00 | 3.54 | 3.56 | 0.00 | 7.10 |
| New York | 76.36 | 23.64 | 0.00 | 4.38 | 1.36 | 0.00 | 5.74 |
| Rhode Island | 55.21 | 44.79 | 0.00 | 7.34 | 5.96 | 0.00 | 13.30 |
| Vermont | 63.98 | 36.02 | 0.00 | 3.28 | 1.85 | 0.00 | 5.13 |
| Delaware | 80.25 | 19.75 | 0.00 | 5.01 | 1.23 | 0.00 | 6.24 |
| Dist. of Col. | 51.41 | 48.59 | 0.00 | 2.90 | 2.75 | 0.00 | 5.65 |
| Maryland | 64.15 | 35.14 | 0.71 | 3.74 | 2.05 | 0.04 | 5.83 |
| New Jersey | 63.74 | 36.26 | 0.00 | 1.92 | 1.09 | 0.00 | 3.01 |
| Pennsylvania | 66.86 | 32.57 | 0.57 | 2.67 | 1.30 | 0.02 | 4.00 |
| Virginia | 65.31 | 30.11 | 4.58 | 4.30 | 1.98 | 0.30 | 6.59 |
| Virgin Islands | 35.37 | 64.63 | 0.00 | 1.69 | 3.09 | 0.00 | 4.78 |
| West Virginia | 33.96 | 66.04 | 0.00 | 2.23 | 4.35 | 0.00 | 6.58 |
| Alabama | 17.49 | 82.23 | 0.28 | 1.40 | 6.58 | 0.02 | 8.00 |
| Florida | 54.16 | 43.67 | 2.17 | 3.34 | 2.69 | 0.13 | 6.16 |
| Georgia | 39.58 | 55.35 | 5.08 | 2.46 | 3.44 | 0.32 | 6.21 |
| Kentucky | 54.06 | 45.94 | 0.00 | 3.04 | 2.59 | 0.00 | 5.63 |
| Mississippi | 58.54 | 40.80 | 0.65 | 3.45 | 2.40 | 0.04 | 5.89 |
| North Carolina | 64.77 | 33.15 | 2.08 | 2.05 | 1.05 | 0.07 | 3.17 |
| South Carolina | 35.39 | 64.61 | 0.00 | 2.21 | 4.04 | 0.00 | 6.25 |
| Tennessee | 37.00 | 63.00 | 0.00 | 2.48 | 4.21 | 0.00 | 6.69 |
| Illinois | 57.39 | 42.61 | 0.00 | 3.22 | 2.39 | 0.00 | 5.61 |
| Indiana | 50.62 | 45.47 | 3.91 | 2.96 | 2.66 | 0.23 | 5.84 |
| Michigan | 79.78 | 19.62 | 0.60 | 5.74 | 1.41 | 0.04 | 7.19 |
| Minnesota | 76.00 | 24.00 | 0.00 | 5.27 | 1.67 | 0.00 | 6.94 |
| Ohio | 61.72 | 35.00 | 3.28 | 5.20 | 2.95 | 0.28 | 8.43 |
| Wisconsin | 73.19 | 24.62 | 2.19 | 4.87 | 1.64 | 0.15 | 6.65 |
| Arkansas | 53.19 | 46.44 | 0.37 | 2.84 | 2.48 | 0.02 | 5.34 |
| Louisiana | 51.59 | 47.86 | 0.55 | 2.48 | 2.30 | 0.03 | 4.81 |
| New Mexico | 63.52 | 35.97 | 0.51 | 3.55 | 2.01 | 0.03 | 5.59 |
| Oklahoma | 51.71 | 46.10 | 2.19 | 3.05 | 2.72 | 0.13 | 5.90 |
| Texas | 53.59 | 46.09 | 0.32 | 2.21 | 1.90 | 0.01 | 4.12 |
| Colorado | 63.66 | 34.97 | 1.36 | 1.87 | 1.02 | 0.04 | 2.93 |
| Iowa | 63.29 | 35.14 | 1.56 | 3.92 | 2.18 | 0.10 | 6.19 |
| Kansas | 65.04 | 34.96 | 0.00 | 3.32 | 1.79 | 0.00 | 5.11 |
| Missouri | 43.97 | 55.79 | 0.24 | 3.26 | 4.14 | 0.02 | 7.42 |
| Montana | 62.01 | 37.99 | 0.00 | 2.85 | 1.75 | 0.00 | 4.60 |
| Nebraska | 71.71 | 28.29 | 0.00 | 4.02 | 1.58 | 0.00 | 5.60 |
| North Dakota | 59.42 | 40.00 | 0.57 | 2.47 | 1.66 | 0.02 | 4.15 |
| South Dakota | 42.65 | 57.35 | 0.00 | 0.84 | 1.13 | 0.00 | 1.97 |
| Utah | 60.46 | 38.89 | 0.65 | 2.27 | 1.46 | 0.02 | 3.76 |
| Wyoming | 61.63 | 35.77 | 2.60 | 2.89 | 1.68 | 0.12 | 4.69 |
| Alaska | 65.94 | 34.06 | 0.00 | 4.59 | 2.37 | 0.00 | 6.96 |
| Arizona | 55.12 | 43.77 | 1.11 | 3.60 | 2.86 | 0.07 | 6.54 |
| California | 67.32 | 32.68 | 0.00 | 4.25 | 2.07 | 0.00 | 6.32 |
| Guam | 36.42 | 63.58 | 0.00 | 2.41 | 4.20 | 0.00 | 6.61 |
| Hawaii | 53.60 | 46.40 | 0.00 | 2.33 | 2.02 | 0.00 | 4.35 |
| Idaho | 49.10 | 50.90 | 0.00 | 4.44 | 4.61 | 0.00 | 9.05 |
| Nevada | 32.11 | 67.89 | 0.00 | 2.41 | 5.10 | 0.00 | 7.51 |
| Oregon | 41.92 | 57.11 | 0.97 | 3.29 | 4.49 | 0.08 | 7.86 |
| Washington | 56.15 | 43.29 | 0.56 | 4.28 | 3.30 | 0.04 | 7.62 |
| U.S. Average | 56.74 | 42.25 | 1.01 | 3.34 | 2.48 | 0.06 | 5.88 |

a/ Agency/Client dollar errors are determined by allotting all errors to the first variance coded.

**TABLE 20: AGENCY AND CLIENT DOLLAR ERROR RATES - OVERPAYMENT ERRORS, FY 2004 a/**

| STATE | DISTRIBUTION OF ALL VARIANCES (%) AGENCY | CLIENT | OTHER | DOLLAR ERROR RATES (%) AGENCY | CLIENT | OTHER | TOTAL |
|---|---|---|---|---|---|---|---|
| Connecticut | 47.01 | 51.01 | 1.98 | 1.70 | 1.85 | 0.07 | 3.62 |
| Maine | 34.38 | 65.28 | 0.34 | 3.07 | 5.83 | 0.03 | 8.93 |
| Massachusetts | 53.64 | 46.36 | 0.00 | 1.60 | 1.38 | 0.00 | 2.98 |
| New Hampshire | 38.38 | 61.62 | 0.00 | 2.22 | 3.56 | 0.00 | 5.78 |
| New York | 71.72 | 28.28 | 0.00 | 2.33 | 0.92 | 0.00 | 3.25 |
| Rhode Island | 47.74 | 52.26 | 0.00 | 4.99 | 5.46 | 0.00 | 10.45 |
| Vermont | 62.24 | 37.76 | 0.00 | 2.53 | 1.54 | 0.00 | 4.07 |
| Delaware | 73.68 | 26.32 | 0.00 | 3.16 | 1.13 | 0.00 | 4.29 |
| Dist. of Col. | 42.02 | 57.98 | 0.00 | 2.00 | 2.75 | 0.00 | 4.75 |
| Maryland | 58.65 | 40.40 | 0.94 | 2.58 | 1.78 | 0.04 | 4.40 |
| New Jersey | 52.36 | 47.64 | 0.00 | 1.06 | 0.97 | 0.00 | 2.03 |
| Pennsylvania | 60.76 | 38.46 | 0.78 | 1.74 | 1.10 | 0.02 | 2.86 |
| Virginia | 58.85 | 35.33 | 5.81 | 3.06 | 1.84 | 0.30 | 5.20 |
| Virgin Islands | 34.89 | 65.11 | 0.00 | 1.31 | 2.45 | 0.00 | 3.76 |
| West Virginia | 27.17 | 72.83 | 0.00 | 1.49 | 4.00 | 0.00 | 5.49 |
| Alabama | 11.49 | 88.19 | 0.32 | 0.81 | 6.19 | 0.02 | 7.02 |
| Florida | 47.28 | 50.68 | 2.04 | 2.48 | 2.66 | 0.11 | 5.24 |
| Georgia | 33.82 | 61.90 | 4.28 | 1.78 | 3.26 | 0.23 | 5.26 |
| Kentucky | 46.99 | 53.01 | 0.00 | 2.19 | 2.48 | 0.00 | 4.67 |
| Mississippi | 48.34 | 50.75 | 0.91 | 2.08 | 2.19 | 0.04 | 4.31 |
| North Carolina | 51.98 | 45.03 | 3.00 | 1.12 | 0.97 | 0.06 | 2.16 |
| South Carolina | 29.94 | 70.06 | 0.00 | 1.66 | 3.87 | 0.00 | 5.53 |
| Tennessee | 30.39 | 69.61 | 0.00 | 1.51 | 3.47 | 0.00 | 4.98 |
| Illinois | 49.42 | 50.58 | 0.00 | 2.30 | 2.36 | 0.00 | 4.66 |
| Indiana | 40.34 | 54.42 | 5.24 | 1.75 | 2.37 | 0.23 | 4.35 |
| Michigan | 71.44 | 27.70 | 0.86 | 3.44 | 1.34 | 0.04 | 4.82 |
| Minnesota | 70.41 | 29.59 | 0.00 | 3.51 | 1.47 | 0.00 | 4.98 |
| Ohio | 54.11 | 41.89 | 4.00 | 3.78 | 2.92 | 0.28 | 6.98 |
| Wisconsin | 67.89 | 29.09 | 3.02 | 3.29 | 1.41 | 0.15 | 4.84 |
| Arkansas | 40.82 | 58.70 | 0.48 | 1.66 | 2.39 | 0.02 | 4.07 |
| Louisiana | 43.00 | 57.00 | 0.00 | 1.59 | 2.10 | 0.00 | 3.69 |
| New Mexico | 56.52 | 43.48 | 0.00 | 2.46 | 1.90 | 0.00 | 4.36 |
| Oklahoma | 46.18 | 51.23 | 2.60 | 2.30 | 2.55 | 0.13 | 4.97 |
| Texas | 40.07 | 59.93 | 0.00 | 1.14 | 1.71 | 0.00 | 2.85 |
| Colorado | 54.33 | 43.96 | 1.71 | 1.27 | 1.02 | 0.04 | 2.33 |
| Iowa | 59.99 | 39.14 | 0.87 | 2.99 | 1.95 | 0.04 | 4.98 |
| Kansas | 59.02 | 40.98 | 0.00 | 2.46 | 1.70 | 0.00 | 4.16 |
| Missouri | 40.76 | 58.96 | 0.28 | 2.62 | 3.79 | 0.02 | 6.42 |
| Montana | 58.14 | 41.86 | 0.00 | 2.09 | 1.50 | 0.00 | 3.59 |
| Nebraska | 66.01 | 33.99 | 0.00 | 2.80 | 1.44 | 0.00 | 4.24 |
| North Dakota | 50.26 | 48.85 | 0.89 | 1.35 | 1.31 | 0.02 | 2.68 |
| South Dakota | 33.20 | 66.80 | 0.00 | 0.56 | 1.13 | 0.00 | 1.69 |
| Utah | 52.60 | 46.50 | 0.91 | 1.44 | 1.27 | 0.02 | 2.73 |
| Wyoming | 45.04 | 50.81 | 4.15 | 1.36 | 1.54 | 0.13 | 3.03 |
| Alaska | 57.23 | 42.77 | 0.00 | 2.85 | 2.13 | 0.00 | 4.98 |
| Arizona | 43.78 | 55.03 | 1.19 | 2.24 | 2.82 | 0.06 | 5.12 |
| California | 58.67 | 41.33 | 0.00 | 2.78 | 1.95 | 0.00 | 4.73 |
| Guam | 22.28 | 77.72 | 0.00 | 0.85 | 2.96 | 0.00 | 3.81 |
| Hawaii | 45.54 | 54.46 | 0.00 | 1.57 | 1.88 | 0.00 | 3.45 |
| Idaho | 41.45 | 58.55 | 0.00 | 2.54 | 3.59 | 0.00 | 6.13 |
| Nevada | 24.93 | 75.07 | 0.00 | 1.54 | 4.62 | 0.00 | 6.16 |
| Oregon | 36.60 | 63.40 | 0.00 | 2.21 | 3.83 | 0.00 | 6.04 |
| Washington | 47.73 | 51.76 | 0.51 | 2.81 | 3.04 | 0.03 | 5.88 |
| U.S. Average | 48.15 | 50.73 | 1.13 | 2.16 | 2.27 | 0.05 | 4.48 |

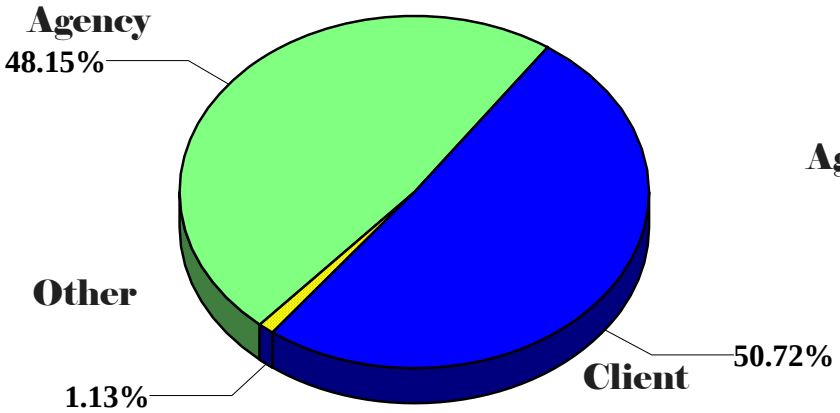
a/ Agency/Client dollar errors are determined by allotting all errors to the first variance coded.

**TABLE 21: AGENCY AND CLIENT DOLLAR ERROR RATES - UNDERPAYMENT ERRORS, FY 2004 a/**

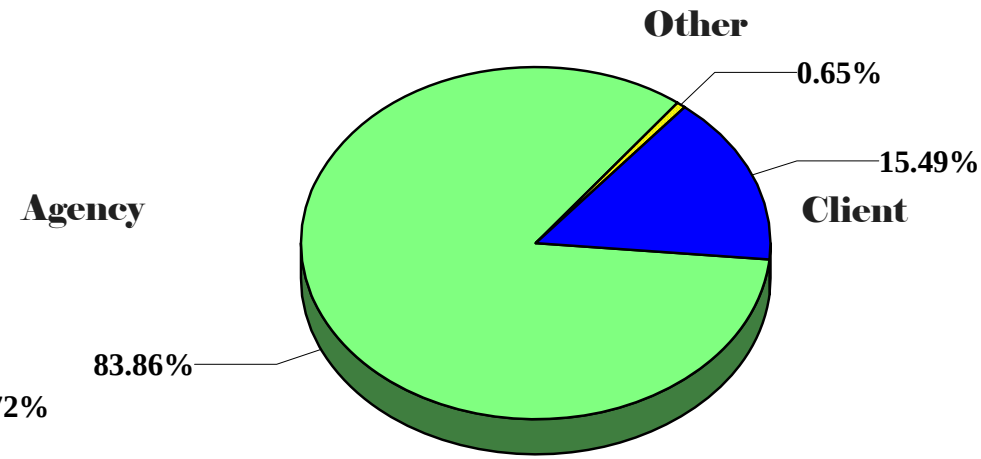
| STATE | DISTRIBUTION OF ALL VARIANCES (%) AGENCY | CLIENT | OTHER | DOLLAR ERROR RATES (%) AGENCY | CLIENT | OTHER | TOTAL |
|---|---|---|---|---|---|---|---|
| Connecticut | 91.44 | 8.56 | 0.00 | 1.21 | 0.11 | 0.00 | 1.32 |
| Maine | 76.79 | 23.21 | 0.00 | 1.57 | 0.47 | 0.00 | 2.04 |
| Massachusetts | 67.95 | 32.05 | 0.00 | 1.21 | 0.57 | 0.00 | 1.78 |
| New Hampshire | 100.00 | 0.00 | 0.00 | 1.32 | 0.00 | 0.00 | 1.32 |
| New York | 84.36 | 15.64 | 0.00 | 2.10 | 0.39 | 0.00 | 2.49 |
| Rhode Island | 82.47 | 17.53 | 0.00 | 2.35 | 0.50 | 0.00 | 2.85 |
| Vermont | 71.29 | 28.71 | 0.00 | 0.76 | 0.30 | 0.00 | 1.06 |
| Delaware | 94.72 | 5.28 | 0.00 | 1.85 | 0.10 | 0.00 | 1.95 |
| Dist. of Col. | 100.00 | 0.00 | 0.00 | 0.90 | 0.00 | 0.00 | 0.90 |
| Maryland | 81.02 | 18.98 | 0.00 | 1.16 | 0.27 | 0.00 | 1.43 |
| New Jersey | 88.49 | 11.51 | 0.00 | 0.88 | 0.11 | 0.00 | 0.99 |
| Pennsylvania | 83.20 | 16.80 | 0.00 | 0.95 | 0.19 | 0.00 | 1.14 |
| Virginia | 89.28 | 10.72 | 0.00 | 1.24 | 0.15 | 0.00 | 1.39 |
| Virgin Islands | 36.40 | 63.60 | 0.00 | 0.37 | 0.65 | 0.00 | 1.02 |
| West Virginia | 61.97 | 38.03 | 0.00 | 0.68 | 0.42 | 0.00 | 1.10 |
| Alabama | 60.61 | 39.39 | 0.00 | 0.59 | 0.39 | 0.00 | 0.98 |
| Florida | 92.16 | 4.90 | 2.94 | 0.85 | 0.05 | 0.03 | 0.92 |
| Georgia | 71.95 | 18.50 | 9.56 | 0.68 | 0.18 | 0.09 | 0.95 |
| Kentucky | 89.35 | 10.65 | 0.00 | 0.86 | 0.10 | 0.00 | 0.96 |
| Mississippi | 85.11 | 14.89 | 0.00 | 1.34 | 0.24 | 0.00 | 1.58 |
| North Carolina | 93.93 | 6.07 | 0.00 | 0.95 | 0.06 | 0.00 | 1.01 |
| South Carolina | 77.25 | 22.75 | 0.00 | 0.56 | 0.17 | 0.00 | 0.73 |
| Tennessee | 56.57 | 43.43 | 0.00 | 0.97 | 0.74 | 0.00 | 1.71 |
| Illinois | 90.33 | 9.67 | 0.00 | 0.86 | 0.09 | 0.00 | 0.95 |
| Indiana | 80.88 | 19.12 | 0.00 | 1.20 | 0.28 | 0.00 | 1.48 |
| Michigan | 98.88 | 1.12 | 0.00 | 2.34 | 0.03 | 0.00 | 2.37 |
| Minnesota | 91.23 | 8.77 | 0.00 | 1.79 | 0.17 | 0.00 | 1.96 |
| Ohio | 96.32 | 3.68 | 0.00 | 1.41 | 0.05 | 0.00 | 1.46 |
| Wisconsin | 87.28 | 12.72 | 0.00 | 1.58 | 0.23 | 0.00 | 1.81 |
| Arkansas | 93.39 | 6.61 | 0.00 | 1.18 | 0.08 | 0.00 | 1.26 |
| Louisiana | 79.86 | 17.78 | 2.36 | 0.90 | 0.20 | 0.03 | 1.13 |
| New Mexico | 89.08 | 8.55 | 2.37 | 1.10 | 0.11 | 0.03 | 1.23 |
| Oklahoma | 81.64 | 18.36 | 0.00 | 0.76 | 0.17 | 0.00 | 0.93 |
| Texas | 80.73 | 18.32 | 0.95 | 1.03 | 0.23 | 0.01 | 1.27 |
| Colorado | 100.00 | 0.00 | 0.00 | 0.60 | 0.00 | 0.00 | 0.60 |
| Iowa | 75.43 | 20.45 | 4.12 | 0.91 | 0.25 | 0.05 | 1.20 |
| Kansas | 90.55 | 9.45 | 0.00 | 0.86 | 0.09 | 0.00 | 0.95 |
| Missouri | 63.05 | 36.95 | 0.00 | 0.63 | 0.37 | 0.00 | 1.00 |
| Montana | 75.83 | 24.17 | 0.00 | 0.77 | 0.24 | 0.00 | 1.01 |
| Nebraska | 89.59 | 10.41 | 0.00 | 1.22 | 0.14 | 0.00 | 1.36 |
| North Dakota | 76.23 | 23.77 | 0.00 | 1.11 | 0.35 | 0.00 | 1.46 |
| South Dakota | 100.00 | 0.00 | 0.00 | 0.28 | 0.00 | 0.00 | 0.28 |
| Utah | 80.12 | 19.88 | 0.00 | 0.83 | 0.20 | 0.00 | 1.03 |
| Wyoming | 89.60 | 10.40 | 0.00 | 1.49 | 0.17 | 0.00 | 1.66 |
| Alaska | 87.97 | 12.03 | 0.00 | 1.74 | 0.24 | 0.00 | 1.98 |
| Arizona | 96.40 | 2.80 | 0.80 | 1.37 | 0.04 | 0.01 | 1.42 |
| California | 91.96 | 8.04 | 0.00 | 1.47 | 0.13 | 0.00 | 1.60 |
| Guam | 63.73 | 36.27 | 0.00 | 1.78 | 1.02 | 0.00 | 2.80 |
| Hawaii | 84.80 | 15.20 | 0.00 | 0.76 | 0.14 | 0.00 | 0.90 |
| Idaho | 63.20 | 36.80 | 0.00 | 1.85 | 1.07 | 0.00 | 2.92 |
| Nevada | 68.13 | 31.87 | 0.00 | 0.93 | 0.43 | 0.00 | 1.36 |
| Oregon | 59.43 | 36.41 | 4.16 | 1.09 | 0.67 | 0.08 | 1.83 |
| Washington | 84.62 | 14.66 | 0.72 | 1.47 | 0.26 | 0.01 | 1.74 |
| U.S. Average | 83.86 | 15.49 | 0.65 | 1.18 | 0.22 | 0.01 | 1.41 |

a/ Agency/Client dollar errors are determined by allotting all errors to the first variance coded.

# Source of Error Dollars
# FY 2004




OVERPAYMENTS




UNDERPAYMENTS

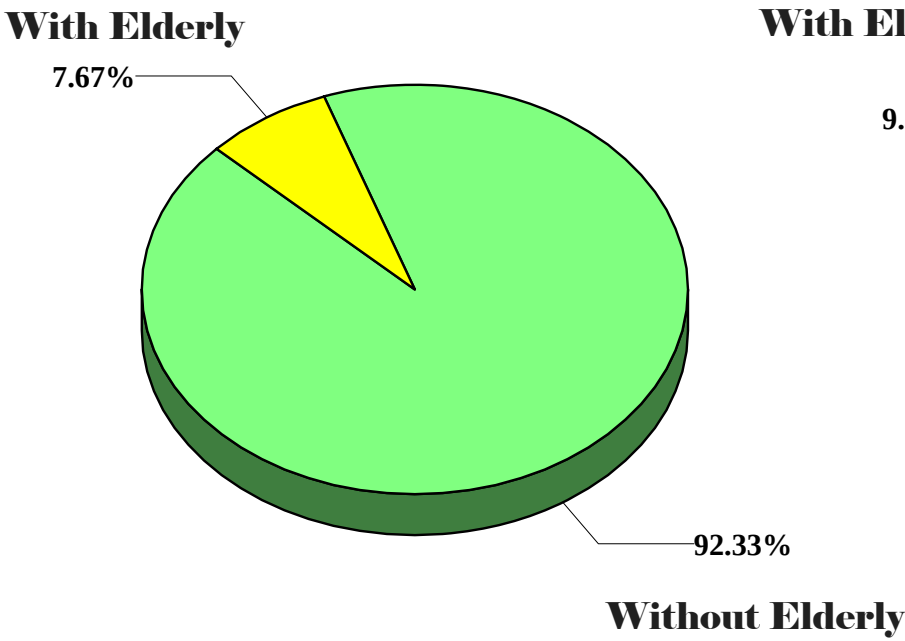
Exhibit # 6

# *PART III:*

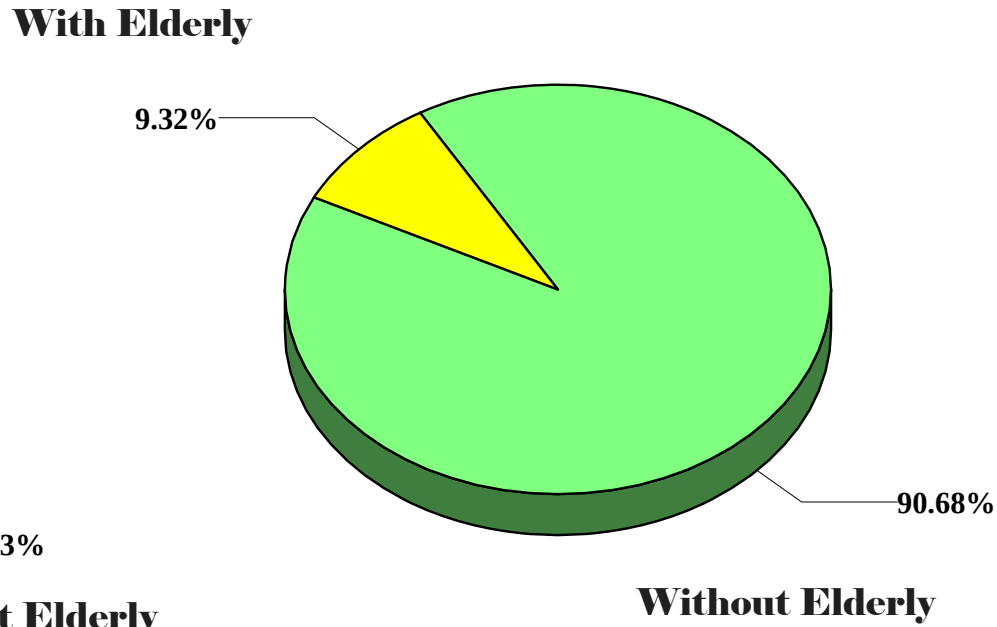
# *COMPARISON OF BENEFIT AND OVERPAYMENT ERROR DOLLARS BY HOUSEHOLD CHARACTERISTICS*

***Part III** provides data on the distribution of monthly benefit dollars and overpayment error dollars for selected household characteristics for each State and on a National basis. This information can be used to identify error prone household characteristics by comparing the percent of allotments to the percent of error dollars.*

# Households with Elderly Member(s)
# Distribution of U.S. Benefit and Error Dollars
# FY 2004



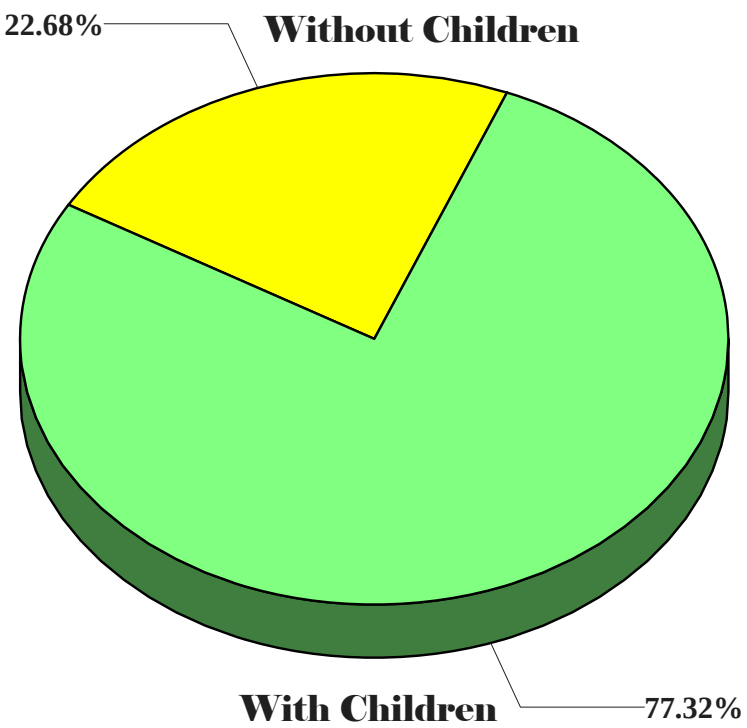

BENEFIT DOLLARS



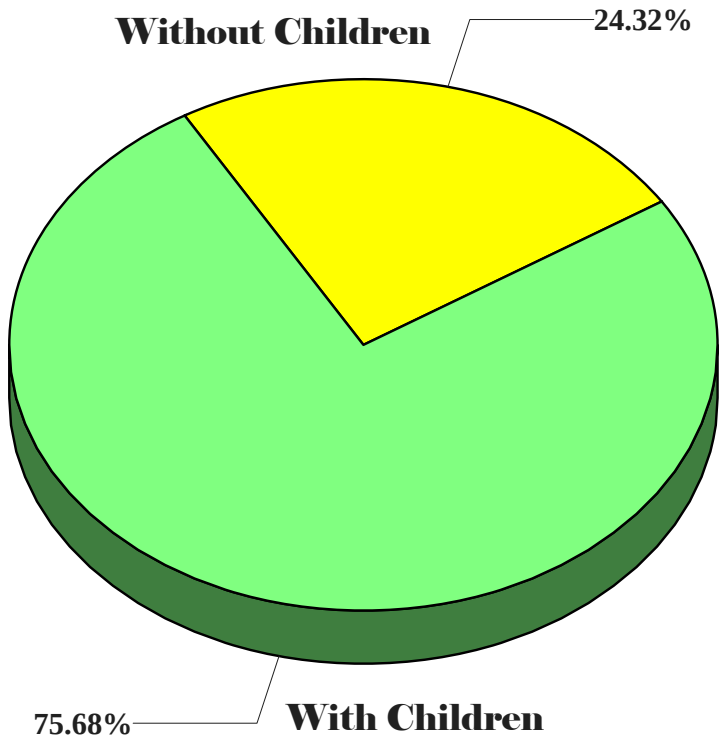

ERROR DOLLARS

Exhibit # 7

# Households with Children
# Distribution of U.S. Benefit and Error Dollars
# FY 2004




BENEFIT DOLLARS




ERROR DOLLARS

Exhibit # 8

**TABLE 22: BENEFIT AND OVERPAYMENT DOLLARS BY HOUSEHOLD WITH/WITHOUT ELDERLY, FY 2004 a/**

| | WITH ELDERLY | | WITHOUT ELDERLY | |
|---|---|---|---|---|
| STATE | PERCENT OF BENEFIT DOLLARS | PERCENT OF ERROR DOLLARS | PERCENT OF BENEFIT DOLLARS | PERCENT OF ERROR DOLLARS |
| Connecticut | 8.32 | 12.10 | 91.68 | 87.90 |
| Maine | 11.69 | 8.60 | 88.31 | 91.40 |
| Massachusetts | 7.20 | 9.15 | 92.80 | 90.85 |
| New Hampshire | 6.16 | 5.44 | 93.84 | 94.56 |
| New York | 19.52 | 9.39 | 80.48 | 90.61 |
| Rhode Island | 6.27 | 1.33 | 93.73 | 98.67 |
| Vermont | 13.14 | 16.26 | 86.86 | 83.74 |
| Delaware | 6.06 | 3.02 | 93.94 | 96.98 |
| Dist. of Col. | 6.40 | 14.79 | 93.60 | 85.21 |
| Maryland | 7.43 | 8.94 | 92.57 | 91.06 |
| New Jersey | 11.30 | 7.21 | 88.70 | 92.79 |
| Pennsylvania | 8.38 | 17.09 | 91.62 | 82.91 |
| Virginia | 8.83 | 10.32 | 91.17 | 89.68 |
| Virgin Islands | 9.47 | 30.16 | 90.53 | 69.84 |
| West Virginia | 5.69 | 8.59 | 94.31 | 91.41 |
| Alabama | 5.34 | 2.69 | 94.66 | 97.31 |
| Florida | 14.03 | 12.31 | 85.97 | 87.69 |
| Georgia | 7.61 | 21.76 | 92.39 | 78.24 |
| Kentucky | 6.69 | 6.20 | 93.31 | 93.80 |
| Mississippi | 5.09 | 0.81 | 94.91 | 99.19 |
| North Carolina | 6.55 | 6.07 | 93.45 | 93.93 |
| South Carolina | 5.64 | 2.40 | 94.36 | 97.60 |
| Tennessee | 6.24 | 12.00 | 93.76 | 88.00 |
| Illinois | 7.24 | 11.80 | 92.76 | 88.20 |
| Indiana | 5.44 | 12.44 | 94.56 | 87.56 |
| Michigan | 7.65 | 9.78 | 92.35 | 90.22 |
| Minnesota | 4.15 | 7.17 | 95.85 | 92.83 |
| Ohio | 6.57 | 9.41 | 93.43 | 90.59 |
| Wisconsin | 3.19 | 4.00 | 96.81 | 96.00 |
| Arkansas | 5.17 | 7.72 | 94.83 | 92.28 |
| Louisiana | 5.88 | 17.12 | 94.12 | 82.88 |
| New Mexico | 4.46 | 14.94 | 95.54 | 85.06 |
| Oklahoma | 5.09 | 10.14 | 94.91 | 89.86 |
| Texas | 6.73 | 4.14 | 93.27 | 95.86 |
| Colorado | 4.47 | 10.00 | 95.53 | 90.00 |
| Iowa | 4.29 | 10.67 | 95.71 | 89.33 |
| Kansas | 4.90 | 6.01 | 95.10 | 93.99 |
| Missouri | 5.50 | 14.83 | 94.50 | 85.17 |
| Montana | 5.45 | 7.92 | 94.55 | 92.08 |
| Nebraska | 3.54 | 9.91 | 96.46 | 90.09 |
| North Dakota | 10.41 | 9.22 | 89.59 | 90.78 |
| South Dakota | 7.86 | 0.00 | 92.14 | 100.00 |
| Utah | 4.18 | 10.34 | 95.82 | 89.66 |
| Wyoming | 5.51 | 5.22 | 94.49 | 94.78 |
| Alaska | 7.35 | 8.41 | 92.65 | 91.59 |
| Arizona | 5.11 | 6.15 | 94.89 | 93.85 |
| California | 2.58 | 2.15 | 97.42 | 97.85 |
| Guam | 8.49 | 4.26 | 91.51 | 95.74 |
| Hawaii | 15.54 | 12.46 | 84.46 | 87.54 |
| Idaho | 3.55 | 4.82 | 96.45 | 95.18 |
| Nevada | 8.12 | 29.58 | 91.88 | 70.42 |
| Oregon | 5.95 | 8.48 | 94.05 | 91.52 |
| Washington | 7.27 | 8.49 | 92.73 | 91.51 |
| U.S. Average | 7.67 | 9.32 | 92.33 | 90.68 |

a/ Elderly is defined as a person of 60 years of age or older.
Data revised as of 1/6/06.

**TABLE 23: BENEFIT AND OVERPAYMENT DOLLARS BY HOUSEHOLD WITH/WITHOUT CHILDREN, FY 2004 a/**

| | WITH CHILDREN | | WITHOUT CHILDREN | |
|---|---|---|---|---|
| STATE | PERCENT OF BENEFIT DOLLARS | PERCENT OF ERROR DOLLARS | PERCENT OF BENEFIT DOLLARS | PERCENT OF ERROR DOLLARS |
| Connecticut | 68.60 | 63.35 | 31.40 | 36.65 |
| Maine | 61.77 | 79.09 | 38.23 | 20.91 |
| Massachusetts | 75.79 | 78.84 | 24.21 | 21.16 |
| New Hampshire | 77.89 | 83.53 | 22.11 | 16.47 |
| New York | 60.29 | 84.89 | 39.71 | 15.11 |
| Rhode Island | 81.60 | 84.24 | 18.40 | 15.76 |
| Vermont | 63.85 | 60.95 | 36.15 | 39.05 |
| Delaware | 79.45 | 77.44 | 20.55 | 22.56 |
| Dist. of Col. | 67.87 | 75.57 | 32.13 | 24.43 |
| Maryland | 73.63 | 71.28 | 26.37 | 28.72 |
| New Jersey | 71.47 | 73.42 | 28.53 | 26.58 |
| Pennsylvania | 72.89 | 61.49 | 27.11 | 38.51 |
| Virginia | 80.85 | 78.69 | 19.15 | 21.31 |
| Virgin Islands | 87.52 | 87.13 | 12.48 | 12.87 |
| West Virginia | 76.53 | 64.62 | 23.47 | 35.38 |
| Alabama | 83.15 | 77.44 | 16.85 | 22.56 |
| Florida | 70.15 | 64.98 | 29.85 | 35.02 |
| Georgia | 79.34 | 76.39 | 20.66 | 23.61 |
| Kentucky | 76.94 | 68.54 | 23.06 | 31.46 |
| Mississippi | 85.55 | 92.59 | 14.45 | 7.41 |
| North Carolina | 82.30 | 89.62 | 17.70 | 10.38 |
| South Carolina | 82.23 | 88.55 | 17.77 | 11.45 |
| Tennessee | 76.23 | 72.63 | 23.77 | 27.37 |
| Illinois | 74.45 | 76.74 | 25.55 | 23.26 |
| Indiana | 78.46 | 64.98 | 21.54 | 35.02 |
| Michigan | 74.12 | 73.93 | 25.88 | 26.07 |
| Minnesota | 77.02 | 64.13 | 22.98 | 35.87 |
| Ohio | 76.63 | 68.13 | 23.37 | 31.87 |
| Wisconsin | 83.68 | 87.91 | 16.32 | 12.09 |
| Arkansas | 78.66 | 74.57 | 21.34 | 25.43 |
| Louisiana | 80.42 | 75.83 | 19.58 | 24.17 |
| New Mexico | 85.56 | 79.29 | 14.44 | 20.71 |
| Oklahoma | 82.29 | 73.73 | 17.71 | 26.27 |
| Texas | 86.42 | 79.73 | 13.58 | 20.27 |
| Colorado | 80.79 | 66.70 | 19.21 | 33.30 |
| Iowa | 79.04 | 73.69 | 20.96 | 26.31 |
| Kansas | 77.72 | 65.05 | 22.28 | 34.95 |
| Missouri | 77.37 | 68.46 | 22.63 | 31.54 |
| Montana | 79.19 | 72.17 | 20.81 | 27.83 |
| Nebraska | 84.59 | 71.99 | 15.41 | 28.01 |
| North Dakota | 72.72 | 70.87 | 27.28 | 29.13 |
| South Dakota | 82.72 | 74.62 | 17.28 | 25.38 |
| Utah | 82.12 | 75.94 | 17.88 | 24.06 |
| Wyoming | 84.41 | 55.30 | 15.59 | 44.70 |
| Alaska | 84.64 | 85.72 | 15.36 | 14.28 |
| Arizona | 83.86 | 81.98 | 16.14 | 18.02 |
| California | 87.27 | 91.56 | 12.73 | 8.44 |
| Guam | 90.50 | 94.66 | 9.50 | 5.34 |
| Hawaii | 64.26 | 69.52 | 35.74 | 30.48 |
| Idaho | 84.12 | 74.75 | 15.88 | 25.25 |
| Nevada | 77.74 | 74.01 | 22.26 | 25.99 |
| Oregon | 65.79 | 61.78 | 34.21 | 38.22 |
| Washington | 65.66 | 62.83 | 34.34 | 37.17 |
| U.S. Average | 77.32 | 75.68 | 22.68 | 24.32 |

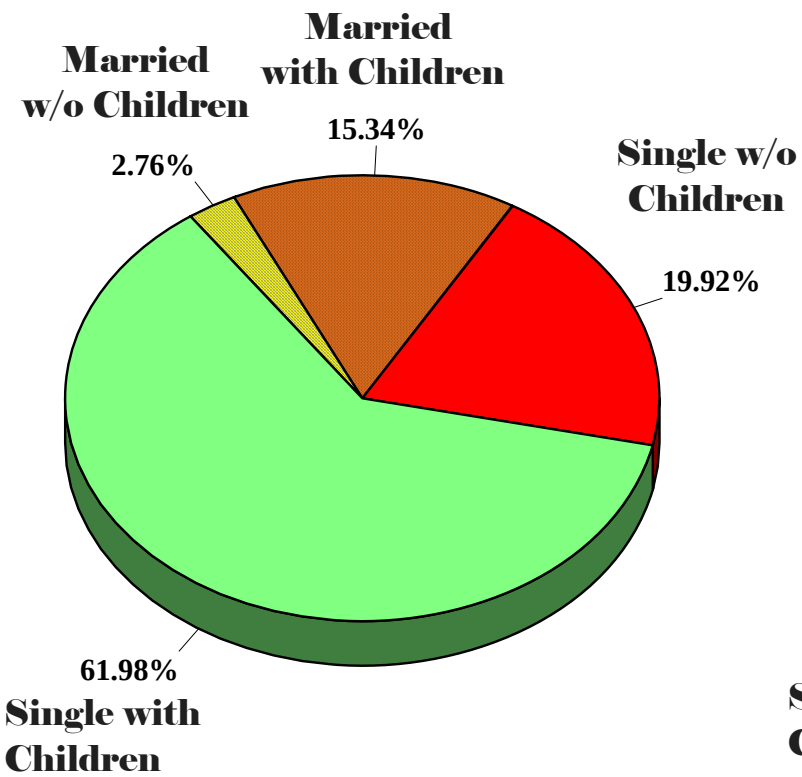
a/ A child is defined as a person 17 years of age or younger.
Data revised as of 1/6/06.

**TABLE 24: BENEFIT AND OVERPAYMENT DOLLARS BY HOUSEHOLDS WITH/WITHOUT IMMIGRANTS*, FY 2004**

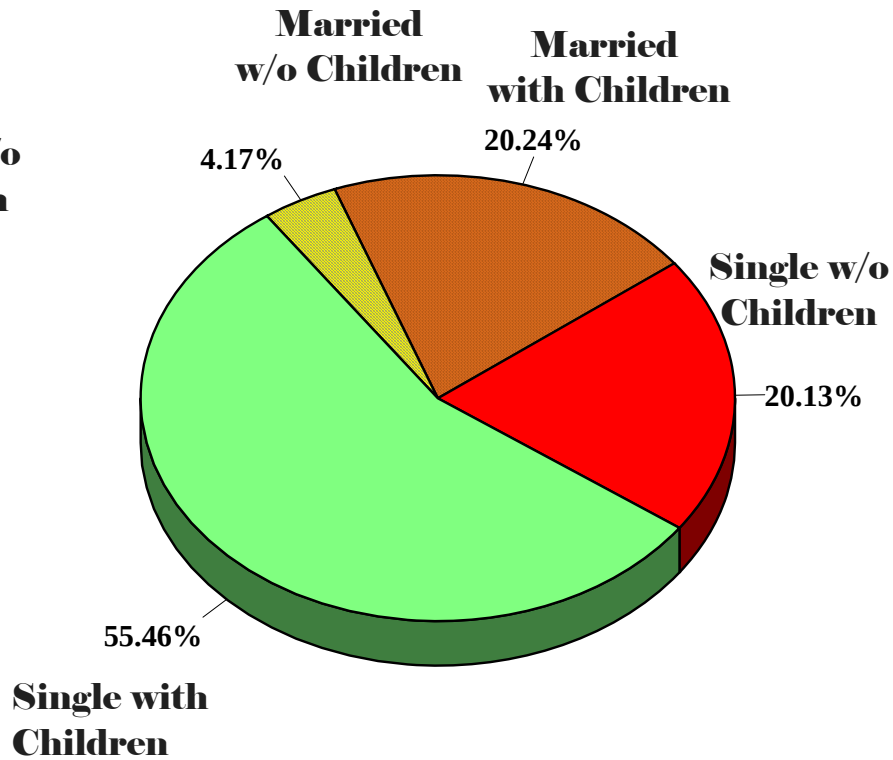
| | WITH IMMIGRANTS | | WITHOUT IMMIGRANTS | |
|---|---|---|---|---|
| STATE | PERCENT OF BENEFIT DOLLARS | PERCENT OF ERROR DOLLARS | PERCENT OF BENEFIT DOLLARS | PERCENT OF ERROR DOLLARS |
| Connecticut | 8.43 | 8.08 | 91.57 | 91.92 |
| Maine | 2.08 | 2.37 | 97.92 | 97.63 |
| Massachusetts | 16.97 | 29.93 | 83.03 | 70.07 |
| New Hampshire | 5.49 | 9.44 | 94.51 | 90.56 |
| New York | 17.72 | 11.84 | 82.28 | 88.16 |
| Rhode Island | 28.32 | 22.14 | 71.68 | 77.86 |
| Vermont | 19.36 | 33.05 | 80.64 | 66.95 |
| Delaware | 5.74 | 9.14 | 94.26 | 90.86 |
| Dist. of Col. | 2.07 | 5.73 | 97.93 | 94.27 |
| Maryland | 17.31 | 15.00 | 82.69 | 85.00 |
| New Jersey | 16.15 | 5.81 | 83.85 | 94.19 |
| Pennsylvania | 4.65 | 2.25 | 95.35 | 97.75 |
| Virginia | 2.58 | 1.00 | 97.42 | 99.00 |
| Virgin Islands | 46.99 | 23.81 | 53.01 | 76.19 |
| West Virginia | 0.59 | 1.43 | 99.41 | 98.57 |
| Alabama | 13.40 | 10.48 | 86.60 | 89.52 |
| Florida | 27.43 | 37.95 | 72.57 | 62.05 |
| Georgia | 2.38 | 0.36 | 97.62 | 99.64 |
| Kentucky | 2.75 | 8.82 | 97.25 | 91.18 |
| Mississippi | 0.53 | 0.00 | 99.47 | 100.00 |
| North Carolina | 4.79 | 9.69 | 95.21 | 90.31 |
| South Carolina | 1.67 | 6.35 | 98.33 | 93.65 |
| Tennessee | 2.09 | 5.43 | 97.91 | 94.57 |
| Illinois | 8.01 | 9.80 | 91.99 | 90.20 |
| Indiana | 1.79 | 2.72 | 98.21 | 97.28 |
| Michigan | 4.30 | 7.88 | 95.70 | 92.12 |
| Minnesota | 12.01 | 14.97 | 87.99 | 85.03 |
| Ohio | 2.55 | 5.10 | 97.45 | 94.90 |
| Wisconsin | 5.81 | 7.36 | 94.19 | 92.64 |
| Arkansas | 6.30 | 6.95 | 93.70 | 93.05 |
| Louisiana | 5.98 | 5.73 | 94.02 | 94.27 |
| New Mexico | 18.29 | 23.03 | 81.71 | 76.97 |
| Oklahoma | 2.74 | 4.41 | 97.26 | 95.59 |
| Texas | 19.13 | 10.53 | 80.87 | 89.47 |
| Colorado | 12.21 | 15.70 | 87.79 | 84.30 |
| Iowa | 3.26 | 4.22 | 96.74 | 95.78 |
| Kansas | 4.58 | 1.90 | 95.42 | 98.10 |
| Missouri | 2.70 | 6.95 | 97.30 | 93.05 |
| Montana | 2.12 | 16.22 | 97.88 | 83.78 |
| Nebraska | 7.22 | 6.08 | 92.78 | 93.92 |
| North Dakota | 3.42 | 0.00 | 96.58 | 100.00 |
| South Dakota | 1.56 | 0.00 | 98.44 | 100.00 |
| Utah | 9.07 | 6.53 | 90.93 | 93.47 |
| Wyoming | 0.44 | 0.00 | 99.56 | 100.00 |
| Alaska | 18.63 | 28.01 | 81.37 | 71.99 |
| Arizona | 23.46 | 13.24 | 76.54 | 86.76 |
| California | 27.05 | 22.76 | 72.95 | 77.24 |
| Guam | 28.29 | 39.76 | 71.71 | 60.24 |
| Hawaii | 20.89 | 22.56 | 79.11 | 77.44 |
| Idaho | 10.56 | 1.42 | 89.44 | 98.58 |
| Nevada | 14.69 | 32.53 | 85.31 | 67.47 |
| Oregon | 14.27 | 11.80 | 85.73 | 88.20 |
| Washington | 14.84 | 24.54 | 85.16 | 75.46 |
| U.S. Average | 11.69 | 11.64 | 88.31 | 88.36 |

*** As defined by Item #40**

# Marital and Family Status of Households
# Distribution of U.S. Benefit and Error Dollars
# FY 2004



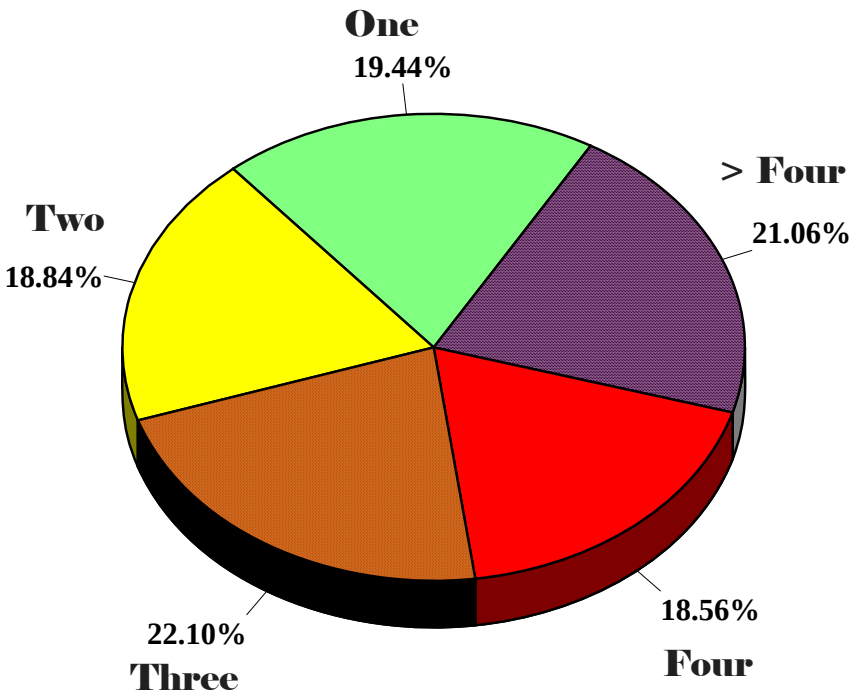

BENEFIT DOLLARS



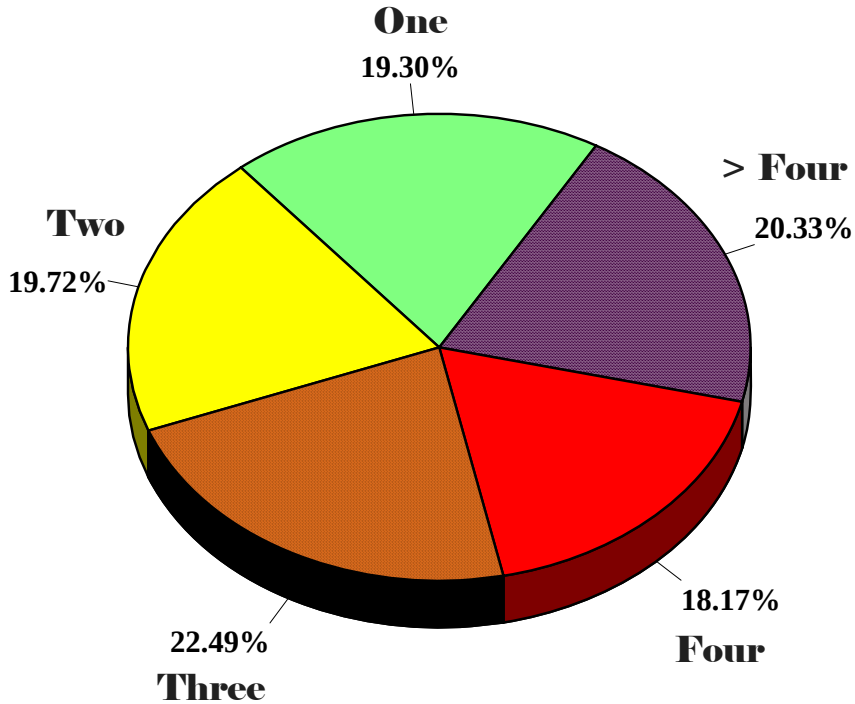

ERROR DOLLARS

Exhibit # 9

# Household Size
# Distribution of U.S. Benefit and Error Dollars
# FY 2004




BENEFIT DOLLARS




ERROR DOLLARS

Exhibit # 10

## TABLE 25: BENEFIT AND OVERPAYMENT ERROR DOLLARS BY MARRIED/SINGLE HEAD OF HOUSEHOLD WITH/WITHOUT CHILDREN, FY 2004

| | With Spouse | | | | No Spouse | | | |
|---|---|---|---|---|---|---|---|---|
| | With Children | | Without Children | | With Children | | Without Children | |
| STATE | PERCENT OF BENEFIT DOLLARS | PERCENT OF ERROR DOLLARS | PERCENT OF BENEFIT DOLLARS | PERCENT OF ERROR DOLLARS | PERCENT OF BENEFIT DOLLARS | PERCENT OF ERROR DOLLARS | PERCENT OF BENEFIT DOLLARS | PERCENT OF ERROR DOLLARS |
| Connecticut | 7.13 | 9.02 | 1.77 | 10.14 | 61.46 | 54.33 | 29.63 | 26.51 |
| Maine | 21.23 | 38.97 | 4.00 | 3.23 | 40.54 | 40.12 | 34.23 | 17.68 |
| Massachusetts | 9.30 | 12.33 | 2.50 | 8.42 | 66.49 | 66.51 | 21.71 | 12.73 |
| New Hampshire | 14.43 | 21.20 | 2.83 | 1.85 | 63.47 | 62.33 | 19.28 | 14.61 |
| New York | 13.23 | 27.83 | 5.80 | 1.12 | 47.06 | 57.06 | 33.91 | 13.98 |
| Rhode Island | 8.46 | 11.17 | 0.92 | 0.29 | 73.14 | 73.07 | 17.49 | 15.47 |
| Vermont | 15.34 | 10.26 | 4.12 | 0.00 | 48.52 | 50.69 | 32.03 | 39.05 |
| Delaware | 11.04 | 9.54 | 2.00 | 0.00 | 68.42 | 67.90 | 18.54 | 22.56 |
| Dist. of Col. | 1.45 | 11.87 | 0.77 | 2.63 | 66.20 | 63.70 | 31.59 | 21.81 |
| Maryland | 7.77 | 14.15 | 2.51 | 5.96 | 65.82 | 57.13 | 23.90 | 22.76 |
| New Jersey | 10.22 | 16.32 | 3.31 | 0.00 | 61.26 | 57.10 | 25.22 | 26.58 |
| Pennsylvania | 14.76 | 15.21 | 2.82 | 5.03 | 58.05 | 46.29 | 24.37 | 33.47 |
| Virginia | 12.05 | 29.54 | 3.35 | 8.28 | 68.80 | 49.15 | 15.80 | 13.03 |
| Virgin Islands | 10.62 | 15.19 | 1.00 | 0.00 | 76.91 | 71.93 | 11.48 | 12.87 |
| West Virginia | 28.04 | 23.76 | 4.73 | 6.62 | 48.49 | 40.86 | 18.74 | 28.76 |
| Alabama | 11.34 | 17.58 | 2.51 | 3.65 | 71.81 | 59.86 | 14.34 | 18.91 |
| Florida | 15.44 | 22.19 | 3.63 | 3.83 | 54.78 | 42.79 | 26.15 | 31.19 |
| Georgia | 9.13 | 5.44 | 2.90 | 6.37 | 70.22 | 70.95 | 17.76 | 17.24 |
| Kentucky | 25.47 | 17.45 | 5.03 | 5.04 | 51.51 | 51.10 | 17.98 | 26.41 |
| Mississippi | 12.07 | 32.58 | 1.85 | 0.00 | 73.48 | 60.02 | 12.61 | 7.41 |
| North Carolina | 11.96 | 31.47 | 2.12 | 4.18 | 70.34 | 58.15 | 15.58 | 6.20 |
| South Carolina | 12.29 | 12.80 | 1.66 | 0.81 | 69.94 | 75.75 | 16.11 | 10.64 |
| Tennessee | 18.51 | 20.42 | 3.72 | 4.03 | 57.72 | 52.22 | 20.05 | 23.34 |
| Illinois | 12.43 | 11.37 | 2.18 | 2.47 | 62.05 | 65.37 | 23.33 | 20.79 |
| Indiana | 12.39 | 20.63 | 2.13 | 3.49 | 66.08 | 44.35 | 19.41 | 31.53 |
| Michigan | 14.20 | 26.47 | 2.57 | 0.00 | 59.92 | 47.46 | 23.31 | 26.07 |
| Minnesota | 13.12 | 11.02 | 2.24 | 11.83 | 63.91 | 53.11 | 20.74 | 24.04 |
| Ohio | 16.34 | 10.96 | 2.07 | 3.26 | 60.29 | 57.17 | 21.29 | 28.61 |
| Wisconsin | 13.32 | 13.26 | 1.36 | 0.36 | 70.37 | 74.65 | 14.96 | 11.72 |
| Arkansas | 18.95 | 21.71 | 3.74 | 4.54 | 59.71 | 52.86 | 17.60 | 20.89 |
| Louisiana | 10.28 | 5.21 | 1.92 | 6.36 | 70.14 | 70.63 | 17.66 | 17.81 |
| New Mexico | 21.44 | 24.99 | 2.10 | 9.33 | 64.12 | 54.30 | 12.34 | 11.38 |
| Oklahoma | 25.13 | 26.36 | 2.62 | 8.01 | 57.16 | 47.37 | 15.09 | 18.26 |
| Texas | 20.21 | 41.50 | 2.32 | 6.96 | 66.22 | 38.24 | 11.25 | 13.30 |
| Colorado | 16.27 | 10.37 | 1.25 | 0.00 | 64.52 | 56.34 | 17.96 | 33.30 |
| Iowa | 17.89 | 14.95 | 1.92 | 10.14 | 61.13 | 58.74 | 19.07 | 16.17 |
| Kansas | 19.19 | 13.79 | 2.40 | 4.30 | 58.54 | 51.26 | 19.87 | 30.65 |
| Missouri | 14.05 | 6.26 | 2.50 | 6.51 | 63.32 | 62.21 | 20.13 | 25.02 |
| Montana | 28.14 | 2.25 | 2.66 | 6.37 | 51.04 | 69.91 | 18.15 | 21.47 |
| Nebraska | 19.33 | 12.77 | 1.66 | 7.76 | 65.26 | 59.22 | 13.75 | 20.25 |
| North Dakota | 21.80 | 18.94 | 3.28 | 11.01 | 50.92 | 51.93 | 24.00 | 18.12 |
| South Dakota | 19.82 | 63.58 | 1.69 | 0.00 | 62.91 | 11.04 | 15.58 | 25.38 |
| Utah | 26.27 | 35.44 | 2.40 | 0.86 | 55.87 | 40.50 | 15.46 | 23.20 |
| Wyoming | 22.43 | 0.00 | 2.10 | 38.56 | 61.99 | 55.30 | 13.48 | 6.14 |
| Alaska | 33.29 | 14.37 | 1.82 | 4.64 | 51.35 | 71.35 | 13.54 | 9.64 |
| Arizona | 18.72 | 18.65 | 2.30 | 2.26 | 65.14 | 63.34 | 13.84 | 15.76 |
| California | 13.75 | 24.64 | 0.94 | 0.94 | 73.47 | 66.87 | 11.83 | 7.54 |
| Guam | 31.37 | 29.41 | 2.62 | 1.83 | 59.14 | 65.25 | 6.88 | 3.50 |
| Hawaii | 19.40 | 20.29 | 5.49 | 3.17 | 44.86 | 49.23 | 30.25 | 27.30 |
| Idaho | 27.84 | 24.63 | 2.01 | 2.01 | 56.39 | 52.60 | 13.76 | 20.75 |
| Nevada | 16.13 | 35.30 | 3.48 | 4.22 | 61.61 | 38.72 | 18.78 | 21.76 |
| Oregon | 20.51 | 33.55 | 3.29 | 6.21 | 45.28 | 28.23 | 30.92 | 32.00 |
| Washington | 16.70 | 19.64 | 3.13 | 11.85 | 48.96 | 43.22 | 31.21 | 25.29 |
| U.S. Average | 15.34 | 20.24 | 2.76 | 4.17 | 61.98 | 55.46 | 19.92 | 20.13 |

## TABLE 26: BENEFIT AND OVERPAYMENT DOLLARS BY HOUSEHOLD SIZE*, FY 2004

| | ONE | | TWO | | THREE | | FOUR | | > FOUR | |
|---|---|---|---|---|---|---|---|---|---|---|
| STATE | PERCENT OF BENEFIT DOLLARS | PERCENT OF ERROR DOLLARS | PERCENT OF BENEFIT DOLLARS | PERCENT OF ERROR DOLLARS | PERCENT OF BENEFIT DOLLARS | PERCENT OF ERROR DOLLARS | PERCENT OF BENEFIT DOLLARS | PERCENT OF ERROR DOLLARS | PERCENT OF BENEFIT DOLLARS | PERCENT OF ERROR DOLLARS |
| Connecticut | 28.62 | 25.45 | 17.15 | 21.21 | 22.40 | 28.92 | 16.50 | 11.71 | 15.34 | 12.71 |
| Maine | 31.85 | 16.32 | 18.84 | 14.46 | 19.24 | 30.38 | 18.56 | 20.39 | 11.51 | 18.45 |
| Massachusetts | 21.78 | 10.02 | 18.76 | 41.40 | 22.56 | 14.74 | 20.57 | 14.44 | 16.33 | 19.40 |
| New Hampshire | 18.10 | 16.54 | 19.76 | 18.06 | 25.70 | 26.94 | 17.35 | 16.00 | 19.09 | 22.45 |
| New York | 33.59 | 14.42 | 20.72 | 20.42 | 16.16 | 24.65 | 12.94 | 15.07 | 16.59 | 25.44 |
| Rhode Island | 17.35 | 9.56 | 18.71 | 17.77 | 25.87 | 32.56 | 19.80 | 22.34 | 18.27 | 17.78 |
| Vermont | 29.95 | 32.46 | 18.04 | 6.34 | 24.17 | 34.09 | 17.56 | 27.11 | 10.28 | 0.00 |
| Delaware | 18.18 | 18.54 | 17.50 | 19.06 | 25.84 | 23.93 | 20.81 | 30.69 | 17.67 | 7.78 |
| Dist. of Col. | 30.13 | 27.26 | 17.69 | 14.54 | 18.63 | 19.87 | 14.34 | 17.56 | 19.22 | 20.77 |
| Maryland | 21.63 | 19.08 | 19.46 | 16.00 | 23.52 | 20.71 | 17.86 | 27.51 | 17.53 | 16.70 |
| New Jersey | 25.59 | 25.96 | 20.17 | 23.92 | 19.07 | 8.99 | 16.04 | 12.58 | 19.14 | 28.55 |
| Pennsylvania | 22.01 | 33.28 | 16.40 | 9.25 | 20.13 | 26.56 | 18.36 | 7.86 | 23.10 | 23.05 |
| Virginia | 15.05 | 16.03 | 21.10 | 20.82 | 24.81 | 24.49 | 23.09 | 23.39 | 15.94 | 15.27 |
| Virgin Islands | 10.66 | 9.51 | 8.56 | 3.37 | 17.20 | 38.55 | 19.05 | 27.92 | 44.53 | 20.66 |
| West Virginia | 15.72 | 21.51 | 17.62 | 18.75 | 26.26 | 20.53 | 19.51 | 18.00 | 20.88 | 21.21 |
| Alabama | 12.55 | 18.05 | 20.01 | 22.14 | 23.96 | 23.27 | 20.86 | 18.36 | 22.62 | 18.18 |
| Florida | 26.04 | 29.04 | 17.18 | 16.59 | 22.40 | 25.23 | 15.91 | 17.37 | 18.48 | 11.76 |
| Georgia | 16.16 | 15.24 | 19.89 | 19.27 | 27.58 | 35.91 | 18.16 | 13.51 | 18.21 | 16.07 |
| Kentucky | 14.98 | 21.83 | 22.14 | 21.41 | 24.57 | 14.86 | 20.72 | 16.17 | 17.60 | 25.74 |
| Mississippi | 11.56 | 4.34 | 16.31 | 10.41 | 24.29 | 24.85 | 23.20 | 31.93 | 24.64 | 28.46 |
| North Carolina | 14.05 | 6.20 | 19.39 | 23.40 | 25.04 | 24.36 | 19.79 | 16.75 | 21.73 | 29.29 |
| South Carolina | 14.25 | 10.64 | 16.99 | 13.69 | 24.84 | 27.27 | 20.13 | 11.95 | 23.79 | 36.45 |
| Tennessee | 18.04 | 21.64 | 19.56 | 18.08 | 25.36 | 18.28 | 19.10 | 26.28 | 17.94 | 15.71 |
| Illinois | 21.38 | 17.86 | 17.83 | 21.38 | 19.39 | 27.03 | 14.64 | 10.81 | 26.76 | 22.91 |
| Indiana | 17.88 | 26.66 | 18.54 | 15.77 | 23.33 | 12.08 | 20.64 | 26.43 | 19.60 | 19.06 |
| Michigan | 21.12 | 16.88 | 19.71 | 18.60 | 19.89 | 23.41 | 18.30 | 12.06 | 20.99 | 29.05 |
| Minnesota | 23.34 | 23.74 | 21.77 | 30.06 | 21.53 | 4.20 | 11.39 | 14.20 | 21.97 | 27.80 |
| Ohio | 20.88 | 26.93 | 16.69 | 14.19 | 21.33 | 28.05 | 17.55 | 22.05 | 23.55 | 8.78 |
| Wisconsin | 14.38 | 10.91 | 18.87 | 18.37 | 19.42 | 21.25 | 20.72 | 33.86 | 26.62 | 15.60 |
| Arkansas | 15.73 | 21.17 | 19.49 | 24.41 | 22.20 | 16.19 | 19.91 | 19.30 | 22.67 | 18.94 |
| Louisiana | 14.42 | 19.25 | 15.07 | 16.09 | 25.30 | 27.41 | 21.54 | 17.74 | 23.68 | 19.51 |
| New Mexico | 12.22 | 11.29 | 16.63 | 18.23 | 26.34 | 16.98 | 23.70 | 39.66 | 21.11 | 13.84 |
| Oklahoma | 13.68 | 15.76 | 19.47 | 16.16 | 25.93 | 28.14 | 20.94 | 20.98 | 19.99 | 18.95 |
| Texas | 12.54 | 14.82 | 16.69 | 20.66 | 25.05 | 20.77 | 22.55 | 20.85 | 23.17 | 22.90 |
| Colorado | 17.90 | 33.30 | 17.29 | 12.01 | 26.13 | 19.98 | 19.34 | 21.57 | 19.34 | 13.15 |
| Iowa | 18.39 | 12.35 | 17.58 | 16.28 | 25.70 | 28.83 | 19.59 | 24.75 | 18.74 | 17.78 |
| Kansas | 19.11 | 30.23 | 15.94 | 6.71 | 21.33 | 17.26 | 21.73 | 25.90 | 21.90 | 19.91 |
| Missouri | 19.05 | 25.18 | 21.10 | 24.25 | 21.01 | 17.93 | 19.30 | 21.29 | 19.54 | 11.35 |
| Montana | 15.32 | 15.02 | 19.12 | 9.87 | 17.22 | 17.19 | 23.46 | 26.37 | 24.88 | 31.55 |
| Nebraska | 13.07 | 26.41 | 18.66 | 13.89 | 24.19 | 28.41 | 17.38 | 22.34 | 26.70 | 8.95 |
| North Dakota | 22.71 | 18.12 | 17.02 | 19.21 | 22.08 | 34.17 | 18.71 | 5.54 | 19.47 | 22.96 |
| South Dakota | 13.91 | 8.86 | 18.56 | 21.75 | 20.26 | 10.26 | 15.86 | 0.00 | 31.41 | 59.12 |
| Utah | 15.50 | 19.59 | 15.50 | 10.10 | 20.00 | 25.59 | 18.45 | 15.82 | 30.56 | 28.91 |
| Wyoming | 11.62 | 13.93 | 16.71 | 25.18 | 25.63 | 22.14 | 22.64 | 11.95 | 23.41 | 26.80 |
| Alaska | 7.60 | 7.29 | 13.48 | 20.88 | 15.28 | 13.83 | 16.16 | 28.53 | 47.48 | 29.47 |
| Arizona | 15.53 | 17.46 | 17.21 | 14.38 | 20.70 | 30.85 | 21.86 | 12.31 | 24.70 | 25.00 |
| California | 16.11 | 13.57 | 24.23 | 35.56 | 20.57 | 12.41 | 17.93 | 14.60 | 21.17 | 23.86 |
| Guam | 7.03 | 2.78 | 9.99 | 20.71 | 15.91 | 17.12 | 22.40 | 27.12 | 44.67 | 32.27 |
| Hawaii | 30.52 | 27.30 | 17.17 | 14.66 | 15.02 | 15.25 | 14.92 | 26.05 | 22.37 | 16.73 |
| Idaho | 14.01 | 21.64 | 17.38 | 12.80 | 24.57 | 30.31 | 19.85 | 14.86 | 24.19 | 20.38 |
| Nevada | 18.95 | 19.90 | 16.10 | 8.92 | 22.98 | 16.57 | 15.79 | 12.65 | 26.17 | 41.97 |
| Oregon | 30.82 | 28.16 | 18.23 | 18.26 | 15.48 | 14.97 | 15.54 | 11.65 | 19.93 | 26.96 |
| Washington | 30.13 | 24.06 | 17.99 | 14.84 | 19.44 | 19.39 | 16.33 | 25.82 | 16.11 | 15.90 |
| U.S. Average | 19.44 | 19.30 | 18.84 | 19.72 | 22.10 | 22.49 | 18.56 | 18.17 | 21.06 | 20.33 |

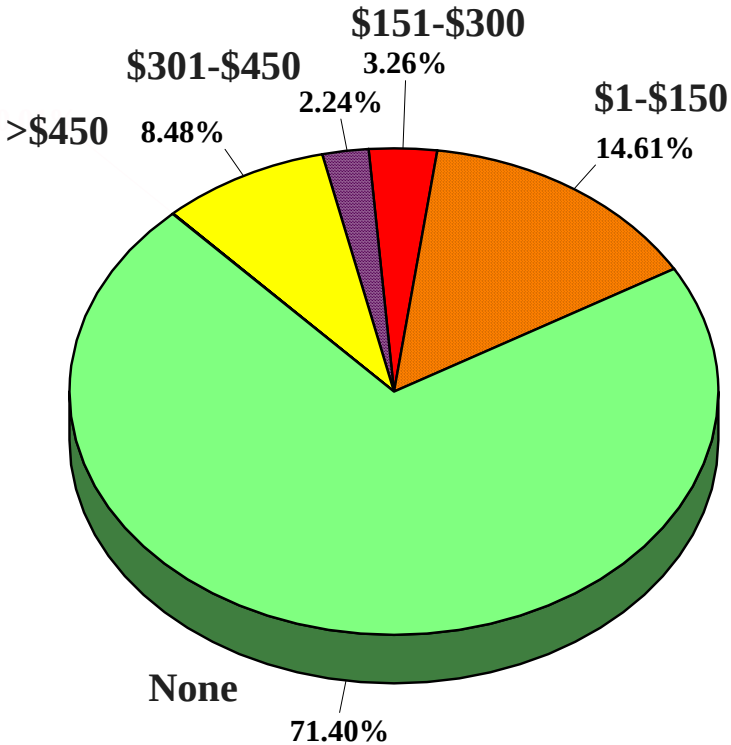
*** Cases coded with a Household size of zero are not included in this analysis**

## TABLE 27: BENEFIT AND OVERPAYMENT DOLLARS BY SOURCE OF INCOME, FY 2004

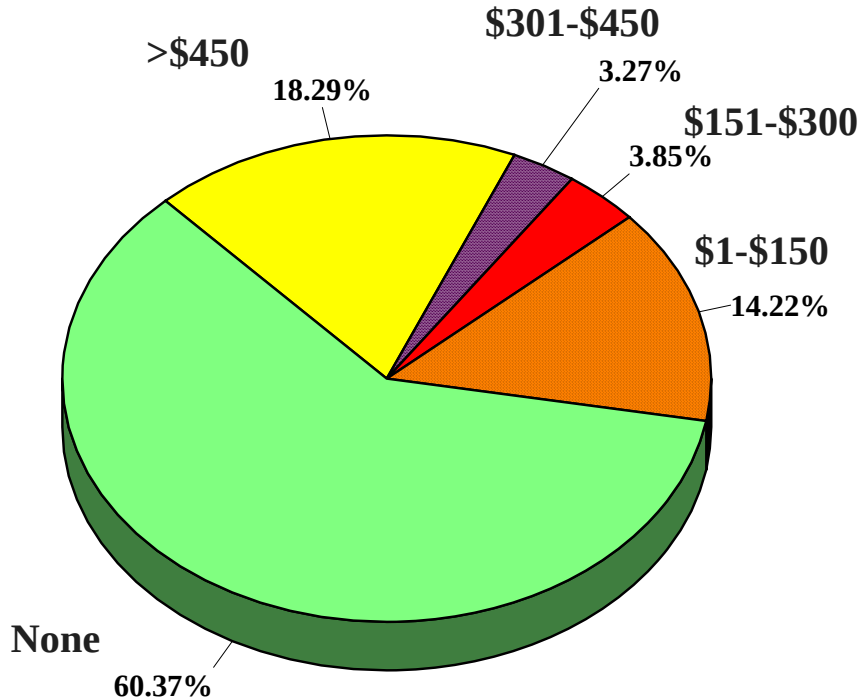
| STATE | HOUSEHOLDS WITH ONLY EARNED INCOME | | HOUSEHOLDS WITH ONLY UNEARNED INCOME | | HOUSEHOLDS WITH BOTH EARNED/UNEARNED | | HOUSEHOLDS WITH NEITHER EARNED/UNEARNED | |
|---|---|---|---|---|---|---|---|---|
| | PERCENT OF BENEFIT DOLLARS | PERCENT OF ERROR DOLLARS | PERCENT OF BENEFIT DOLLARS | PERCENT OF ERROR DOLLARS | PERCENT OF BENEFIT DOLLARS | PERCENT OF ERROR DOLLARS | PERCENT OF BENEFIT DOLLARS | PERCENT OF ERROR DOLLARS |
| Connecticut | 13.66 | 14.02 | 57.02 | 62.26 | 9.15 | 23.72 | 20.17 | 0.00 |
| Maine | 16.83 | 25.13 | 56.38 | 38.18 | 13.63 | 36.69 | 13.16 | 0.00 |
| Massachusetts | 14.58 | 10.60 | 66.95 | 54.93 | 9.47 | 32.95 | 9.01 | 1.52 |
| New Hampshire | 13.26 | 4.54 | 65.46 | 44.52 | 11.13 | 50.94 | 10.15 | 0.00 |
| New York | 15.84 | 15.55 | 70.19 | 52.91 | 9.31 | 31.54 | 4.66 | 0.00 |
| Rhode Island | 8.10 | 21.84 | 72.85 | 32.25 | 12.98 | 42.29 | 6.07 | 3.62 |
| Vermont | 14.26 | 21.82 | 60.90 | 42.46 | 16.90 | 35.73 | 7.94 | 0.00 |
| Delaware | 22.51 | 36.64 | 52.00 | 25.30 | 14.34 | 38.06 | 11.15 | 0.00 |
| Dist. of Col. | 4.07 | 11.55 | 67.00 | 45.96 | 5.80 | 40.05 | 23.12 | 2.44 |
| Maryland | 16.93 | 20.12 | 55.03 | 31.20 | 10.96 | 42.94 | 17.08 | 5.74 |
| New Jersey | 16.82 | 14.97 | 69.95 | 77.70 | 9.75 | 7.33 | 3.48 | 0.00 |
| Pennsylvania | 17.74 | 25.26 | 59.32 | 56.44 | 15.51 | 18.30 | 7.44 | 0.00 |
| Virginia | 21.85 | 28.99 | 50.22 | 39.25 | 14.42 | 31.76 | 13.50 | 0.00 |
| Virgin Islands | 21.81 | 6.44 | 50.80 | 32.41 | 21.94 | 61.15 | 5.45 | 0.00 |
| West Virginia | 19.92 | 22.82 | 52.81 | 57.81 | 11.13 | 12.97 | 16.14 | 6.39 |
| Alabama | 24.45 | 31.91 | 48.31 | 42.07 | 12.45 | 24.23 | 14.79 | 1.79 |
| Florida | 22.16 | 28.08 | 52.50 | 44.15 | 10.56 | 27.76 | 14.77 | 0.00 |
| Georgia | 21.44 | 19.18 | 50.59 | 43.46 | 12.87 | 37.36 | 15.11 | 0.00 |
| Kentucky | 20.84 | 27.10 | 54.33 | 49.65 | 11.59 | 23.25 | 13.24 | 0.00 |
| Mississippi | 19.78 | 33.91 | 49.12 | 32.10 | 17.29 | 34.00 | 13.80 | 0.00 |
| North Carolina | 20.19 | 22.34 | 51.16 | 29.65 | 12.68 | 48.01 | 15.98 | 0.00 |
| South Carolina | 20.17 | 21.55 | 43.26 | 24.52 | 16.13 | 50.43 | 20.44 | 3.50 |
| Tennessee | 23.37 | 24.14 | 46.26 | 26.65 | 14.56 | 49.21 | 15.80 | 0.00 |
| Illinois | 24.08 | 22.45 | 38.21 | 37.68 | 10.98 | 36.15 | 26.74 | 3.71 |
| Indiana | 20.29 | 25.79 | 50.05 | 42.99 | 16.08 | 25.95 | 13.57 | 5.27 |
| Michigan | 23.89 | 5.89 | 47.94 | 39.59 | 15.54 | 53.31 | 12.63 | 1.21 |
| Minnesota | 13.51 | 31.76 | 58.75 | 46.07 | 18.50 | 22.17 | 9.24 | 0.00 |
| Ohio | 20.35 | 22.89 | 48.13 | 35.52 | 15.63 | 36.48 | 15.89 | 5.12 |
| Wisconsin | 25.68 | 27.71 | 39.02 | 27.44 | 16.41 | 41.89 | 18.89 | 2.97 |
| Arkansas | 23.62 | 22.90 | 41.55 | 42.35 | 11.22 | 33.07 | 23.61 | 1.68 |
| Louisiana | 26.51 | 19.95 | 42.49 | 42.12 | 16.47 | 35.61 | 14.53 | 2.31 |
| New Mexico | 29.59 | 31.14 | 42.84 | 40.78 | 12.43 | 26.13 | 15.13 | 1.95 |
| Oklahoma | 30.39 | 36.99 | 40.40 | 32.72 | 9.28 | 28.09 | 19.93 | 2.20 |
| Texas | 29.86 | 33.63 | 42.41 | 25.66 | 11.78 | 33.26 | 15.96 | 7.46 |
| Colorado | 26.74 | 23.40 | 44.36 | 55.31 | 11.25 | 19.09 | 17.65 | 2.20 |
| Iowa | 17.45 | 28.23 | 50.17 | 33.16 | 19.05 | 38.61 | 13.34 | 0.00 |
| Kansas | 21.95 | 20.93 | 53.99 | 37.00 | 14.90 | 42.07 | 9.16 | 0.00 |
| Missouri | 22.53 | 19.04 | 46.43 | 60.13 | 12.64 | 20.83 | 18.41 | 0.00 |
| Montana | 25.29 | 15.33 | 45.19 | 46.31 | 12.02 | 38.35 | 17.50 | 0.00 |
| Nebraska | 18.64 | 32.75 | 50.13 | 24.76 | 17.81 | 36.82 | 13.42 | 5.68 |
| North Dakota | 25.12 | 33.07 | 51.42 | 23.04 | 16.83 | 43.89 | 6.63 | 0.00 |
| South Dakota | 25.13 | 44.15 | 36.53 | 17.74 | 16.98 | 38.11 | 21.36 | 0.00 |
| Utah | 27.53 | 28.83 | 40.58 | 29.56 | 13.47 | 38.92 | 18.42 | 2.70 |
| Wyoming | 37.04 | 44.70 | 37.40 | 42.09 | 14.03 | 13.21 | 11.53 | 0.00 |
| Alaska | 30.46 | 24.01 | 37.66 | 21.30 | 16.72 | 54.69 | 15.16 | 0.00 |
| Arizona | 26.07 | 17.27 | 47.97 | 39.00 | 9.23 | 43.74 | 16.73 | 0.00 |
| California | 12.72 | 7.85 | 60.03 | 42.12 | 20.68 | 50.03 | 6.57 | 0.00 |
| Guam | 30.51 | 44.68 | 43.11 | 30.20 | 7.40 | 24.13 | 18.99 | 1.00 |
| Hawaii | 17.94 | 24.23 | 50.25 | 39.56 | 21.21 | 36.21 | 10.60 | 0.00 |
| Idaho | 33.25 | 30.54 | 34.71 | 29.07 | 13.55 | 37.62 | 18.48 | 2.76 |
| Nevada | 24.62 | 34.21 | 48.51 | 27.33 | 6.89 | 38.46 | 19.97 | 0.00 |
| Oregon | 26.69 | 36.07 | 36.88 | 26.01 | 13.83 | 34.85 | 22.61 | 3.07 |
| Washington | 16.11 | 20.72 | 61.00 | 30.64 | 12.66 | 37.44 | 10.23 | 11.19 |
| U.S. Average | 21.40 | 22.44 | 51.11 | 39.94 | 13.45 | 35.59 | 14.04 | 2.03 |

Data revised as of 1/6/06.

# Amount of Countable Resources
# Distribution of U.S. Benefit and Error Dollars
# FY 2004



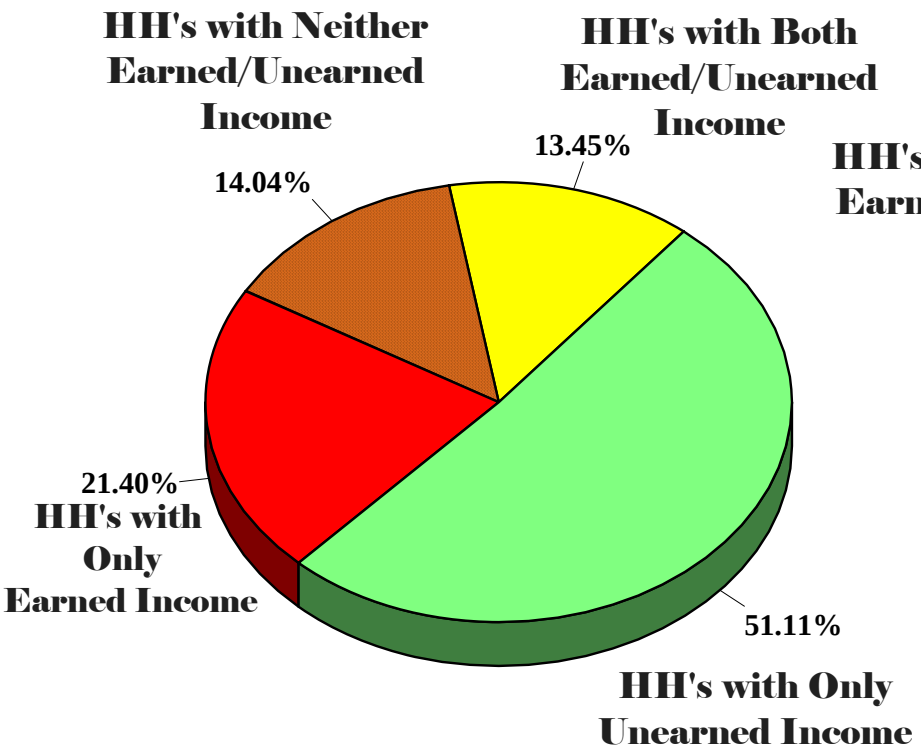

BENEFIT DOLLARS



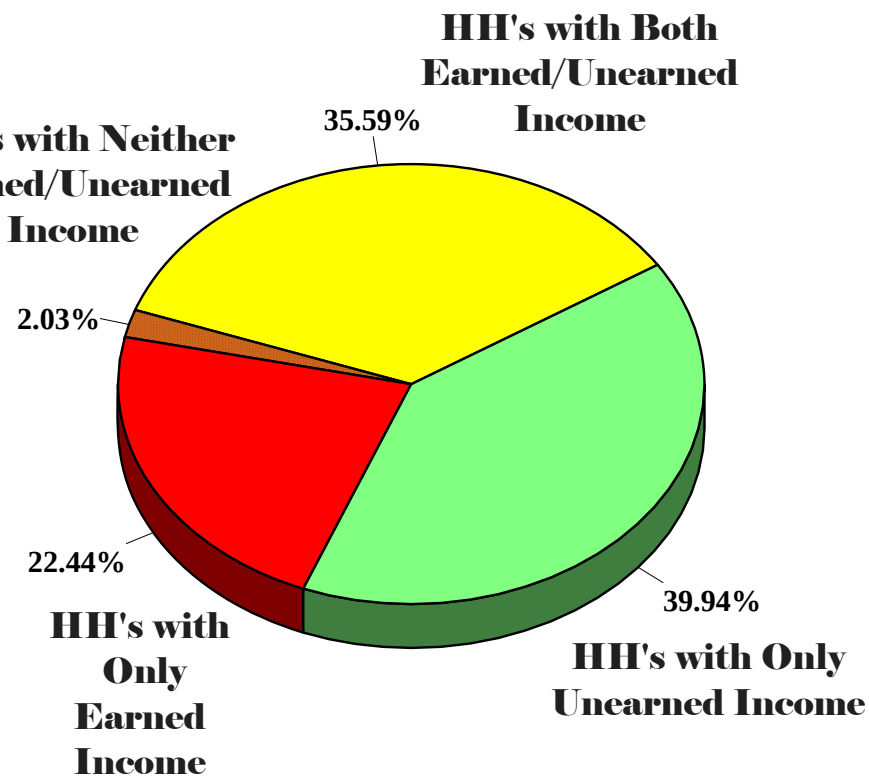

ERROR DOLLARS

Exhibit # 11

# Employment Status of Households
# Distribution of U.S. Benefit and Error Dollars
# FY 2004




BENEFIT DOLLARS




ERROR DOLLARS

Exhibit # 12

# *PART IV:*

# *SAMPLE PARAMETERS*

***<u>Part IV</u> provides information on State sampling parameters of the active and negative universes. For active cases we have also included completion rates and standard errors for the reported and regressed payment error rates.***

## TABLE 28: ACTIVE CASES - ESTIMATED CASELOADS, AVERAGE MONTHLY ALLOTMENTS AND AVERAGE MONTHLY ALLOTMENT PER CASE, FY 2004 a/

| STATE | AVERAGE MONTHLY CASELOAD | AVERAGE MONTHLY ALLOTMENT | AVERAGE ALLOTMENT PER CASE |
|---|---|---|---|
| Connecticut | 93,934 | $15,697,800 | $167 |
| Maine | 67,940 | $10,279,543 | $151 |
| Massachusetts | 135,936 | $24,175,760 | $178 |
| New Hampshire | 22,512 | $3,725,268 | $165 |
| New York | 824,982 | $146,819,264 | $178 |
| Rhode Island | 34,005 | $6,059,745 | $178 |
| Vermont | 21,387 | $3,328,279 | $156 |
| Delaware | 21,663 | $4,060,608 | $187 |
| Dist. of Col. | 40,502 | $7,431,212 | $183 |
| Maryland | 117,617 | $21,995,247 | $187 |
| New Jersey | 151,936 | $27,422,336 | $180 |
| Pennsylvania | 407,350 | $75,105,408 | $184 |
| Virginia | 181,800 | $32,271,072 | $178 |
| Virgin Islands | 4,465 | $1,716,799 | $385 |
| West Virginia | 106,008 | $19,326,352 | $182 |
| Alabama | 192,814 | $40,968,320 | $212 |
| Florida | 532,707 | $92,431,168 | $174 |
| Georgia | 329,452 | $70,673,024 | $215 |
| Kentucky | 224,960 | $44,365,200 | $197 |
| Mississippi | 138,552 | $26,941,136 | $194 |
| North Carolina | 304,352 | $60,153,440 | $198 |
| South Carolina | 194,135 | $39,965,408 | $206 |
| Tennessee | 325,131 | $60,792,496 | $187 |
| Illinois | 474,377 | $97,145,685 | $205 |
| Indiana | 219,539 | $44,770,288 | $204 |
| Michigan | 386,625 | $69,967,680 | $181 |
| Minnesota | 117,975 | $19,538,800 | $166 |
| Ohio | 432,203 | $84,289,536 | $195 |
| Wisconsin | 123,396 | $23,100,192 | $187 |
| Arkansas | 135,622 | $26,907,776 | $198 |
| Louisiana | 243,810 | $55,146,896 | $226 |
| New Mexico | 80,068 | $17,208,241 | $215 |
| Oklahoma | 158,135 | $28,656,816 | $181 |
| Texas | 846,329 | $181,010,347 | $214 |
| Colorado | 91,570 | $18,441,744 | $201 |
| Iowa | 77,507 | $14,693,940 | $190 |
| Kansas | 70,168 | $12,762,563 | $182 |
| Missouri | 270,161 | $52,602,512 | $194 |
| Montana | 32,279 | $6,728,236 | $208 |
| Nebraska | 46,531 | $8,808,366 | $189 |
| North Dakota | 17,841 | $3,344,130 | $187 |
| South Dakota | 20,556 | $4,484,165 | $218 |
| Utah | 47,450 | $9,888,334 | $208 |
| Wyoming | 9,902 | $1,980,491 | $200 |
| Alaska | 16,397 | $5,349,965 | $326 |
| Arizona | 195,757 | $45,248,555 | $231 |
| California | 681,205 | $148,739,584 | $218 |
| Guam | 7,392 | $3,897,599 | $527 |
| Hawaii | 47,325 | $11,965,429 | $253 |
| Idaho | 34,884 | $6,995,489 | $201 |
| Nevada | 46,842 | $8,756,712 | $187 |
| Oregon | 196,014 | $33,917,525 | $173 |
| Washington | 214,604 | $36,473,776 | $170 |
| U.S. Average | 9,816,604 | $1,918,526,257 | $195 |

a/ Average monthly caseloads, monthly allottments and average allotments per case are estimated from the samples.

## TABLE 29: ACTIVE CASE SAMPLE SIZES AND COMPLETION RATES, FY 2004

| STATE | AVERAGE MONTHLY CASELOAD | SELECTED CASES | CASES NOT SUBJECT TO REVIEW | CASES NOT COMPLETED | COMPLETED CASE REVIEWS a/ | COMPLETION RATE b/ |
|---|---|---|---|---|---|---|
| Connecticut | 93,934 | 1,132 | 95 | 91 | 946 | 91.22 |
| Maine | 67,940 | 1,197 | 165 | 112 | 920 | 89.15 |
| Massachusetts | 135,936 | 1,122 | 60 | 116 | 946 | 89.09 |
| New Hampshire | 22,512 | 470 | 19 | 17 | 434 | 96.23 |
| New York | 824,982 | 1,191 | 72 | 100 | 1,019 | 91.06 |
| Rhode Island | 34,005 | 766 | 36 | 110 | 620 | 84.93 |
| Vermont | 21,387 | 447 | 12 | 28 | 407 | 93.56 |
| | | | | | 0 | |
| Delaware | 21,663 | 833 | 50 | 27 | 756 | 96.55 |
| Dist. of Col. | 40,502 | 837 | 74 | 24 | 739 | 96.85 |
| Maryland | 117,617 | 1,512 | 69 | 169 | 1,274 | 87.78 |
| New Jersey | 151,936 | 1,165 | 66 | 52 | 1,047 | 95.27 |
| Pennsylvania | 407,350 | 1,225 | 48 | 59 | 1,118 | 94.90 |
| Virginia | 181,800 | 1,254 | 54 | 105 | 1,095 | 91.25 |
| Virgin Islands | 4,465 | 345 | 8 | 4 | 333 | 98.81 |
| West Virginia | 106,008 | 1,251 | 36 | 142 | 1,073 | 88.31 |
| | | | | | 0 | |
| Alabama | 192,814 | 1,168 | 22 | 87 | 1,059 | 92.41 |
| Florida | 532,707 | 2,299 | 218 | 144 | 1,935 | 94.07 |
| Georgia | 329,452 | 1,202 | 83 | 115 | 1,004 | 89.72 |
| Kentucky | 224,960 | 1,265 | 49 | 168 | 1,048 | 86.18 |
| Mississippi | 138,552 | 1,230 | 55 | 72 | 1,103 | 93.87 |
| North Carolina | 304,352 | 1,221 | 44 | 86 | 1,091 | 92.69 |
| South Carolina | 194,135 | 1,141 | 84 | 49 | 1,008 | 95.36 |
| Tennessee | 325,131 | 1,151 | 75 | 146 | 930 | 86.43 |
| Illinois | 474,377 | 1,134 | 31 | 116 | 987 | 89.50 |
| Indiana | 219,539 | 1,180 | 42 | 59 | 1,079 | 94.82 |
| Michigan | 386,625 | 1,091 | 60 | 85 | 946 | 91.76 |
| Minnesota | 117,975 | 1,127 | 38 | 104 | 985 | 90.45 |
| Ohio | 432,203 | 1,360 | 74 | 157 | 1,129 | 87.79 |
| Wisconsin | 123,396 | 1,134 | 42 | 57 | 1,035 | 94.78 |
| | | | | | 0 | |
| Arkansas | 135,622 | 1,526 | 69 | 47 | 1,410 | 96.77 |
| Louisiana | 243,810 | 1,211 | 50 | 60 | 1,101 | 94.83 |
| New Mexico | 80,068 | 1,500 | 56 | 92 | 1,352 | 93.70 |
| Oklahoma | 158,135 | 1,132 | 58 | 54 | 1,223 | 95.77 |
| Texas | 846,329 | 1,488 | 72 | 63 | 1,353 | 95.76 |
| | | | | | 0 | |
| Colorado | 91,570 | 1,293 | 96 | 58 | 1,139 | 95.15 |
| Iowa | 77,507 | 1,492 | 41 | 154 | 1,297 | 89.39 |
| Kansas | 70,168 | 1,204 | 63 | 92 | 1,049 | 91.94 |
| Missouri | 270,161 | 1,295 | 45 | 236 | 1,014 | 81.12 |
| Montana | 32,279 | 723 | 20 | 94 | 609 | 86.63 |
| Nebraska | 46,531 | 858 | 32 | 52 | 774 | 93.70 |
| North Dakota | 17,841 | 767 | 21 | 20 | 726 | 97.32 |
| South Dakota | 20,556 | 439 | 10 | 12 | 417 | 97.20 |
| Utah | 47,450 | 1,000 | 51 | 60 | 889 | 93.68 |
| Wyoming | 9,902 | 355 | 24 | 7 | 324 | 97.89 |
| | | | | | 0 | |
| Alaska | 16,397 | 379 | 35 | 12 | 332 | 94.05 |
| Arizona | 195,757 | 1,365 | 102 | 92 | 1,171 | 92.74 |
| California | 681,205 | 1,224 | 161 | 140 | 923 | 86.83 |
| Guam | 7,392 | 323 | 15 | 0 | 308 | 100.00 |
| Hawaii | 47,325 | 949 | 49 | 50 | 850 | 94.44 |
| Idaho | 34,884 | 775 | 38 | 24 | 713 | 96.74 |
| Nevada | 46,842 | 917 | 94 | 71 | 752 | 91.37 |
| Oregon | 196,014 | 1,173 | 111 | 54 | 1,008 | 94.94 |
| Washington | 214,604 | 1,308 | 45 | 32 | 1,231 | 97.47 |
| U.S. Total | 9,816,604 | 57,146 | 3,139 | 4,177 | 50,031 | 91.68 c/ |

a/ Completed cases are only those cases coded class 1.
b/ Completion rates for stratified States are weighted with stratum caseloads.
c/ The U.S. completion rate is weighted by State average monthly caseload.

## TABLE 30: ACTIVE CASE SAMPLE SIZES AND STANDARD ERRORS, FY 2004

| | STATE | | | FEDERAL | | |
|---|---|---|---|---|---|---|
| STATE | COMPLETED STATE REVIEWS | REPORTED COMBINED ERROR RATE | STD ERROR (%) REP. PAYMENT ERROR RATE a/ | COMPLETED FEDERAL REVIEWS | REGRESSED COMBINED ERROR RATE | STD ERROR (%) REG. PAYMENT ERROR RATE a/ |
| Connecticut | 946 | 4.60 | 0.60 | 414 | 4.94 | 0.71 |
| Maine | 920 | 10.47 | 1.01 | 417 | 10.97 | 0.94 |
| Massachusetts | 946 | 4.58 | 0.58 | 412 | 4.76 | 0.60 |
| New Hampshire | 434 | 6.97 | 1.30 | 232 | 7.10 | 1.40 |
| New York | 1,019 | 4.11 | 0.57 | 445 | 5.74 | 0.77 |
| Rhode Island | 620 | 12.61 | 1.39 | 267 | 13.30 | 1.32 |
| Vermont | 407 | 4.91 | 0.90 | 232 | 5.13 | 0.85 |
| Delaware | 756 | 6.17 | 0.84 | 291 | 6.24 | 0.85 |
| Dist. of Col. | 739 | 5.51 | 0.89 | 307 | 5.65 | 0.67 |
| Maryland | 1,274 | 5.63 | 0.69 | 439 | 5.83 | 0.57 |
| New Jersey | 1,047 | 2.70 | 0.48 | 411 | 3.01 | 0.55 |
| Pennsylvania | 1,118 | 3.93 | 0.50 | 441 | 4.00 | 0.40 |
| Virginia | 1,095 | 6.40 | 0.68 | 432 | 6.59 | 0.62 |
| Virgin Islands | 333 | 3.18 | 0.78 | 168 | 4.78 | 1.76 |
| West Virginia | 1,073 | 6.25 | 0.75 | 423 | 6.58 | 0.91 |
| Alabama | 1,059 | 7.83 | 0.78 | 415 | 8.01 | 0.80 |
| Florida | 1,935 | 5.93 | 0.61 | 448 | 6.16 | 0.47 |
| Georgia | 1,004 | 6.02 | 0.76 | 397 | 6.21 | 0.59 |
| Kentucky | 1,048 | 5.39 | 0.68 | 412 | 5.63 | 0.67 |
| Mississippi | 1,103 | 5.55 | 0.65 | 434 | 5.89 | 0.71 |
| North Carolina | 1,091 | 3.21 | 0.47 | 429 | 3.17 | 0.49 |
| South Carolina | 1,008 | 6.17 | 0.76 | 396 | 6.26 | 0.82 |
| Tennessee | 930 | 6.38 | 0.81 | 389 | 6.69 | 0.79 |
| Illinois | 987 | 5.45 | 0.67 | 407 | 5.61 | 0.79 |
| Indiana | 1,079 | 5.75 | 0.62 | 425 | 5.84 | 0.68 |
| Michigan | 946 | 6.71 | 0.79 | 403 | 7.19 | 0.98 |
| Minnesota | 985 | 6.35 | 0.81 | 405 | 6.94 | 0.97 |
| Ohio | 1,129 | 7.73 | 0.80 | 427 | 8.43 | 0.96 |
| Wisconsin | 1,035 | 6.56 | 0.65 | 415 | 6.65 | 0.59 |
| Arkansas | 1,410 | 5.28 | 0.55 | 416 | 5.33 | 0.49 |
| Louisiana | 1,101 | 4.74 | 0.53 | 402 | 4.81 | 0.42 |
| New Mexico | 1,352 | 5.49 | 0.59 | 406 | 5.59 | 0.57 |
| Oklahoma | 1,223 | 5.83 | 0.67 | 400 | 5.90 | 0.57 |
| Texas | 1,353 | 4.07 | 0.45 | 450 | 4.12 | 0.44 |
| Colorado | 1,139 | 2.88 | 0.41 | 448 | 2.93 | 0.47 |
| Iowa | 1,297 | 5.36 | 0.58 | 431 | 6.19 | 0.59 |
| Kansas | 1,049 | 4.78 | 0.60 | 414 | 5.11 | 0.55 |
| Missouri | 1,014 | 7.25 | 0.73 | 397 | 7.42 | 0.63 |
| Montana | 609 | 4.33 | 0.81 | 277 | 4.60 | 0.71 |
| Nebraska | 774 | 5.48 | 0.71 | 330 | 5.60 | 0.78 |
| North Dakota | 726 | 4.09 | 0.71 | 286 | 4.15 | 0.82 |
| South Dakota | 417 | 1.93 | 0.63 | 202 | 1.97 | 0.72 |
| Utah | 889 | 3.50 | 0.46 | 373 | 3.76 | 0.45 |
| Wyoming | 324 | 4.38 | 1.21 | 159 | 4.69 | 1.11 |
| Alaska | 332 | 6.71 | 1.52 | 178 | 6.96 | 1.83 |
| Arizona | 1,171 | 6.41 | 0.66 | 385 | 6.54 | 0.60 |
| California | 923 | 5.51 | 0.60 | 390 | 6.32 | 0.85 |
| Guam | 308 | 7.68 | 1.16 | 164 | 6.61 | 1.25 |
| Hawaii | 850 | 4.27 | 0.60 | 365 | 4.35 | 0.69 |
| Idaho | 713 | 9.08 | 1.10 | 286 | 9.05 | 1.30 |
| Nevada | 752 | 7.11 | 0.99 | 320 | 7.51 | 1.04 |
| Oregon | 1,008 | 7.82 | 0.80 | 400 | 7.86 | 0.79 |
| Washington | 1,231 | 7.57 | 0.76 | 421 | 7.62 | 0.57 |
| U.S. Total | 50,031 | 5.52 | 0.12 | 19,433 | 5.88 | 0.14 |

a/ The listed standard errors can be used in conjunction with the FY- 04 error rates to calculate confidence intervals for the combined payment error rate. The 95% lower confidence limit is 1.96 standard errors less than the corresponding value, the upper 95% confidence limit is 1.96 standard errors greater than the value.

## TABLE 31: NEGATIVE CASE SAMPLE SIZES, FY 2004

| STATE | AVERAGE MONTHLY CASELOAD a/ | SELECTED CASES | CASES NOT SUBJECT TO REVIEW | CASES NOT COMPLETED | COMPLETED CASE REVIEWS |
|---|---|---|---|---|---|
| Connecticut | 4,130 | 644 | 61 | 21 | 562 |
| Maine | 1,233 | 205 | 20 | 0 | 185 |
| Massachusetts | 6,371 | 934 | 112 | 6 | 816 |
| New Hampshire | 1,869 | 320 | 17 | 1 | 302 |
| New York | 34,458 | 1,319 | 549 | 55 | 715 |
| Rhode Island | 1,451 | 313 | 41 | 1 | 271 |
| Vermont | 1,638 | 289 | 16 | 0 | 273 |
| Delaware | 821 | 202 | 26 | 5 | 171 |
| Dist. of Col. | 915 | 426 | 230 | 3 | 193 |
| Maryland | 7,270 | 962 | 24 | 14 | 924 |
| New Jersey | 4,996 | 633 | 51 | 30 | 552 |
| Pennsylvania | 16,031 | 951 | 96 | 1 | 854 |
| Virginia | 8,672 | 983 | 170 | 34 | 779 |
| Virgin Islands | 99 | 210 | 13 | 0 | 197 |
| West Virginia | 3,358 | 550 | 76 | 1 | 473 |
| Alabama | 14,341 | 737 | 70 | 0 | 667 |
| Florida | 31,465 | 952 | 86 | 0 | 866 |
| Georgia | 19,892 | 853 | 83 | 0 | 770 |
| Kentucky | 9,604 | 1,095 | 173 | 41 | 881 |
| Mississippi | 4,603 | 819 | 30 | 4 | 785 |
| North Carolina | 12,894 | 734 | 11 | 4 | 719 |
| South Carolina | 8,664 | 1,037 | 133 | 4 | 900 |
| Tennessee | 9,984 | 1,142 | 406 | 0 | 736 |
| Illinois | 14,075 | 840 | 112 | 15 | 713 |
| Indiana | 16,244 | 1,133 | 168 | 1 | 964 |
| Michigan | 15,813 | 774 | 24 | 30 | 720 |
| Minnesota | 12,235 | 886 | 47 | 0 | 839 |
| Ohio | 19,849 | 1,362 | 357 | 7 | 998 |
| Wisconsin | 7,983 | 1,034 | 104 | 10 | 920 |
| Arkansas | 9,229 | 908 | 69 | 56 | 783 |
| Louisiana | 12,341 | 911 | 55 | 4 | 852 |
| New Mexico | 800 | 600 | 18 | 1 | 581 |
| Oklahoma | 11,135 | 1,010 | 101 | 13 | 896 |
| Texas | 58,774 | 1,094 | 119 | 1 | 974 |
| Colorado | 3,792 | 755 | 123 | 57 | 575 |
| Iowa | 5,902 | 1,013 | 105 | 1 | 907 |
| Kansas | 4,152 | 671 | 24 | 5 | 642 |
| Missouri | 16,133 | 807 | 7 | 5 | 795 |
| Montana | 2,450 | 461 | 69 | 0 | 392 |
| Nebraska | 2,662 | 478 | 15 | 4 | 459 |
| North Dakota | 1,238 | 292 | 17 | 1 | 274 |
| South Dakota | 2,239 | 370 | 7 | 0 | 363 |
| Utah | 5,364 | 952 | 116 | 2 | 834 |
| Wyoming | 1,033 | 272 | 19 | 0 | 253 |
| Alaska | 2,573 | 445 | 22 | 0 | 423 |
| Arizona | 20,023 | 883 | 74 | 58 | 751 |
| California | 70,034 | 1,411 | 700 | 55 | 656 |
| Guam | 193 | 181 | 16 | 1 | 164 |
| Hawaii | 3,617 | 648 | 19 | 4 | 625 |
| Idaho | 2,644 | 472 | 49 | 1 | 422 |
| Nevada | 5,438 | 1,002 | 252 | 12 | 738 |
| Oregon | 7,355 | 1,036 | 288 | 1 | 747 |
| Washington | 14,803 | 771 | 43 | 0 | 728 |
| U.S. Total | 554,874 | 39,782 | 5,633 | 570 | 33,579 |

a/ Average monthly caseloads estimated by FNS using sampling interval and number of selected cases.