United States Department of Agriculture

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Food and Nutrition Service

Electronic Benefits Transfer (EBT) Customer Service Information

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EBT Clients

If you receive benefits on your EBT card, use the contact information below:

STATE	PHONE	WEBSITE
ALABAMA	800-997-8888	https://www.connectebt.com/
ALASKA	888-997-8111	http://www.ebtedge.com
Hearing Impaired TTY	800-770-8973	
ARIZONA	888-997-9333	http://www.ebtedge.com
ARKANSAS	800-997-9999	https://www.connectebt.com/
CALIFORNIA	877-328-9677	https://www.cdss.ca.gov/ebt-card
COLORADO	888-328-2656	http://www.ebtedge.com
CONNECTICUT	888-328-2666	https://www.connectebt.com/
DELAWARE	800-526-9099	https://www.connectebt.com/
DISTRICT OF COLUMBIA	888-304-9167	http://www.ebtedge.com
FLORIDA	888-356-3281	http://www.ebtedge.com
GEORGIA	888-421-3281	https://www.ConnectEBT.com/gaebtclient/
GUAM	866-937-4826	http://www.ebtedge.com
HAWAII	888-328-4292	http://www.ebtedge.com
IDAHO	888-432-4328	http://www.ebtedge.com

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STATE	PHONE	WEBSITE
ILLINOIS	800-678-5465	http://www.link.illinois.gov
INDIANA	877-768-5098	https://www.connectebt.com/
IOWA	800-359-5802	https://www.connectebt.com/
KANSAS	800-997-6666	http://www.ebtedge.com
KENTUCKY	888-979-9949	http://www.ebtedge.com
LOUISIANA	888-997-1117	https://dcfs.louisiana.gov/
Hearing Impaired TTY	844-224-6188	
MAINE	800-477-7428	https://www.pinetreecard.com/
MARYLAND	800-997-2222	https://www.connectebt.com/
MASSACHUSETTS	800-997-2555	https://www.connectebt.com/
MICHIGAN	888-678-8914	http://www.ebtedge.com
MINNESOTA	888-997-2227	http://www.ebtedge.com
MISSISSIPPI	866-512-5087	https://www.connectebt.com/
MISSOURI	800-997-7777	http://www.ebtedge.com
MONTANA	866-850-1556	https://www.mybnft.com/
NEBRASKA	877-247-6328	http://www.ebtedge.com
NEVADA	866-281-2443	http://www.ebtedge.com
NEW HAMPSHIRE	888-997-9777	http://www.ebtedge.com
NEW JERSEY	800-997-3333	https://www.connectebt.com/
NEW MEXICO	800-843-8303	http://www.ebtedge.com
NEW YORK	888-328-6399	http://www.ebtedge.com
NORTH CAROLINA	888-622-7328	http://www.ebtedge.com
NORTH DAKOTA	800-630-4655	http://www.ebtedge.com
OHIO	866-386-3071	https://www.connectebt.com/
OKLAHOMA	888-328-6551	https://www.connectebt.com/
OREGON	888-997-4447	http://www.ebtedge.com
Hearing Impaired TTY	800-735-2900	
PENNSYLVANIA	888-328-7366	https://www.connectebt.com/

STATE	PHONE	WEBSITE
PUERTO RICO	877-467-4832	http://www.ebtpr.com
RHODE ISLAND	888-979-9939	http://www.ebtedge.com
SOUTH CAROLINA	800-554-5268	https://www.connectebt.com/
SOUTH DAKOTA	800-604-5099	http://www.ebtedge.com
TENNESSEE	888-997-9444	https://www.connectebt.com/
TEXAS	800-777-7328	http://www.ebtedge.com
UTAH	800-997-7414	https://www.connectebt.com/
VERMONT	800-914-8605	http://www.ebtedge.com
VIRGIN ISLANDS	866-884-2868	http://www.ebtedge.com
VIRGINIA	866-281-2448	https://www.connectebt.com/
WASHINGTON	888-328-9271	http://www.ebtedge.com
WEST VIRGINIA	866-545-6502	http://www.ebtedge.com
WISCONSIN	877-415-5164	http://www.ebtedge.com
WYOMING	877-290-9401	http://www.ebtedge.com

EBT Retailers

If you are a SNAP-authorized retailer and pay for your EBT Point of Sale (POS) device, use the contact information on your POS device.

If you are a SNAP-authorized retailer and have a free EBT POS, use the contact information below:

STATE	PHONE	WEBSITE
ALABAMA	800-477-8604	https://www.connectebt.com/retail
ALASKA	888-620-1111	http://www.ebtedge.com
ARIZONA	877-262-9905	http://www.ebtedge.com
ARKANSAS	800-765-1438	https://www.connectebt.com/retail
CALIFORNIA	877-823-4369	http://www.ebtedge.com
COLORADO	877-262-9905	http://www.ebtedge.com

STATE	PHONE	WEBSITE
CONNECTICUT	855-891-6692	https://www.connectebt.com/retail
DELAWARE	844-234-7854	https://www.connectebt.com/retail
DISTRICT OF COLUMBIA	888-225-0699	http://www.ebtedge.com
FLORIDA	866-629-1102	http://www.ebtedge.com
GEORGIA	888-248-4727	https://www.connectebt.com/retail
GUAM	877-823-4369	http://www.ebtedge.com
HAWAII	877-262-9905	http://www.ebtedge.com
IDAHO	888-732-4328	http://www.ebtedge.com
ILLINOIS	800-894-0050	http://www.ebtedge.com
INDIANA	844-226-8212	https://www.connectebt.com/retail
IOWA	800-414-1422	https://www.connectebt.com/retail
KANSAS	800-831-5235	http://www.ebtedge.com
KENTUCKY	877-262-9905	http://www.ebtedge.com
LOUISIANA	866-402-4745	https://lifeincheckebt.com/
MAINE	800-477-7640	https://www.connectebt.com/retail
MARYLAND	877-326-5899	https://www.connectebt.com/retail
MASSACHUSETTS	866-891-7897	https://www.connectebt.com/retail
MICHIGAN	888-678-8914	http://www.ebtedge.com
MINNESOTA	800-894-0050	http://www.ebtedge.com
MISSISSIPPI	866-598-1772	https://www.connectebt.com/retail
MISSOURI	888-227-6090	http://www.ebtedge.com
MONTANA	866-850-1563	http://soarebt.solutran.com
NEBRASKA	877-262-9905	http://www.ebtedge.com
NEVADA	877-823-4369	http://www.ebtedge.com
NEW HAMPSHIRE	800-831-5235	http://www.ebtedge.com
NEW JERSEY	866-891-7954	https://www.connectebt.com/retail
NEW MEXICO	800-551-8278	http://www.ebtedge.com
NEW YORK	877-776-3705	http://www.ebtedge.com

STATE	PHONE	WEBSITE
NORTH CAROLINA	888-266-0180	http://www.ebtedge.com
NORTH DAKOTA	800-655-1397	http://www.ebtedge.com
OHIO	866-568-2835	https://www.connectebt.com/retail
OKLAHOMA	866-653-2865	https://www.connectebt.com/retail
OREGON	877-823-4369	http://www.ebtedge.com
PENNSYLVANIA	888-736-6328	https://www.connectebt.com/retail
PUERTO RICO	877-773-6827	http://www.ebtpr.com
RHODE ISLAND	800-831-5235	http://www.ebtedge.com
SOUTH CAROLINA	800-554-5312	https://www.connectebt.com/retail
SOUTH DAKOTA	800-655-9203	http://www.ebtedge.com
TENNESSEE	844-893-3125	https://www.connectebt.com/retail
TEXAS	877-209-5339	http://www.ebtedge.com
UTAH	844-891-2738	https://www.connectebt.com/retail
VERMONT	800-831-5235	http://www.ebtedge.com
VIRGIN ISLANDS	800-933-1754	http://www.ebtedge.com
General Information	800-350-8533	
VIRGINIA	866-281-2449	https://www.connectebt.com/retail
WASHINGTON	877-823-4369	http://www.ebtedge.com
WEST VIRGINIA	877-262-9905	http://www.ebtedge.com
WISCONSIN	800-894-5000	http://www.ebtedge.com
	877-415-5166	
WYOMING	877-262-9905	http://www.ebtedge.com

Manual Voucher Authorization

If you are a SNAP-authorized retailer authorizing a manual voucher, use the contact information below:

STATE	VOUCHER PHONE
ALABAMA	800-477-8604
ALASKA	888-620-1111
ARIZONA	877-262-9905
ARKANSAS	800-765-1438
CALIFORNIA	877-328-9677
COLORADO	877-262-9905
CONNECTICUT	855-891-6692
DELAWARE	844-234-7854
DISTRICT OF COLUMBIA	888-225-0699
FLORIDA	866-629-1102
GEORGIA	888-248-4727
GUAM	866-937-4826
HAWAII	877-262-9905
IDAHO	888-732-4328
ILLINOIS	800-894-0050
INDIANA	844-226-8212
IOWA	800-359-5802
KANSAS	800-831-5235
KENTUCKY	877-262-9905
LOUISIANA	877-262-9905
MAINE	800-477-7640
MARYLAND	877-326-5899
MASSACHUSETTS	866-891-7897
MICHIGAN	888-678-8914
MINNESOTA	877-646-6745
MISSISSIPPI	866-598-1772
MISSOURI	888-277-6090
MONTANA	866-850-1563

STATE	VOUCHER PHONE
NEBRASKA	877-262-9905
NEVADA	866-281-2443
NEW HAMPSHIRE	800-831-5235
NEW JERSEY	866-891-7954
NEW MEXICO	800-551-8278
NEW YORK	855-325-0910
NORTH CAROLINA	888-266-0180
NORTH DAKOTA	800-655-1397
OHIO	866-568-2835
OKLAHOMA	866-653-2865
OREGON	888-997-4447
Hearing Impaired TTY	800-735-2900
PENNSYLVANIA	888-736-6328
PUERTO RICO	877-773-6827
RHODE ISLAND	800-831-5235
SOUTH CAROLINA	800-554-5312
SOUTH DAKOTA	800-655-9203
TENNESSEE	888-893-3125
TEXAS	877-209-5339
UTAH	844-891-2738
VERMONT	800-831-5235
VIRGIN ISLANDS	866-884-2874
VIRGINIA	866-281-2449
WASHINGTON	888-328-9271
WEST VIRGINIA	877-262-9905
WISCONSIN	877-415-5166
WYOMING	877-262-9905

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