

APPENDIX A. METHODOLOGY

This appendix describes data collection methodology of implementing a survey to Food Distribution Program on Indian Reservations (FDPIR) program operators. The survey examined challenges that FDPIR faces in reaching underserved households, particularly the homebound and elderly to understand their barriers in obtaining FDPIR benefits. The survey was administered to all current FDPIR program operators. The web-based survey was active for a total of 55 days. The initial invitations were sent on May 16, 2023, and the survey was closed on July 10, 2023. Regular email reminders were sent to non-respondents throughout this period, and phone follow-up was conducted during the last three weeks. The two tables below (Exhibit A-1 and Exhibit A-2) display the final response and response rates by region.

Exhibit A-1. Overall Response Rates

Survey Responses	Count	Percentage
100% completed	93	80.9%
Less than 25% completed	1	0.9%
26% to 50% completed	1	0.9%
51% to 75% completed	1	0.9%
76% to 99% completed	0	0.0%
No Response	19	16.5%
Total	115	100%

Exhibit A-2. Response Rates

Region	Number of Non-Respondents (%)	Number of Respondents (%)	Total (%)
Midwest	6 (26)	17 (74)	23 (100)
Mountain Plains	3 (10)	26 (90)	29 (100)
Northeast	0 (0)	3 (100)	3 (100)
Southeast	0 (0)	2 (100)	2 (100)
Southwest	3 (11)	25 (89)	28 (100)
Western	10 (33)	20 (67)	30 (100)
Total	22 (19)	93 (81)	115 (100)

The tables above show that just over 80 percent of FDPIR program operators completed the survey, including strong majorities in each region. Therefore, no non-response bias analysis or weighting adjustment is required. Item response rates were also strong. For closed-ended questions, the percentage of respondents who answered each question ranged from 87 to 100, with an average of 97. For open-ended questions, the percentages ranged from 57 to 100, with an average of 88. The lower rate for open-ended questions is typical for survey results, and the overall high percentages for item response rates indicate a high survey quality.

APPENDIX B. SURVEY INSTRUMENT

FDPIR Program Access Survey (QRS) of Administering Agencies

Background Questions

1. What is your current position in the FDPIR program?
2. How long have you been working in this position?
Months:
Years:
3. Roughly, what is the overall size of your FDPIR distribution area, including approved nearby areas? Please use square miles for your estimate.
4. Which of the following FDPIR food distribution options does your agency offer currently?
☐ Warehouse pickup
☐ Tailgate site(s)
☐ Supermarket or store location
☐ Home delivery
☐ Authorized representative pickup
☐ Other (please describe): _____
5. How many FDPIR food distribution pickup sites (e.g., store location, warehouse and tailgate sites) does your agency operate currently?

Warehouse pickup:
Tailgate site(s):
Supermarket or store location:
Other (please describe):
6. How often are your food distribution pickup sites open?

	A few days a month	1 day a week	2-4 days a week	5+ days a week
Warehouse pickup	☐	☐	☐	☐
Tailgate site(s)	☐	☐	☐	☐
Supermarket or store location	☐	☐	☐	☐
Other (please describe):	☐	☐	☐	☐

7. How many staff does your program have right now? Please include both full-time and part-time staff, but not volunteers.
Number of full-time staff:
Number of part-time staff:

Strategies Used to Reach the Homebound and Elderly

Most questions in the rest of this survey are about your participants who are homebound or elderly or both.

By “homebound” we mean a participant has a condition due to an illness or injury that limits their ability to leave home without help from another person or use of crutches, a cane, a wheelchair, or a walker. This also includes participants that should not leave home because of a medical condition or if leaving home requires a considerable and taxing effort.

“Elderly” is defined as “60 years of age and older.”

8. About how many participants in your FDPIR program are homebound or elderly or both?
9. How do homebound and/or elderly participants apply for FDPIR through your agency? Please select all options that your agency offers.
 - ☐ Office in-person
 - ☐ Tailgate in-person
 - ☐ Telephone
 - ☐ Fax
 - ☐ Postal mail
 - ☐ Email/online
 - ☐ Authorized representative (such as a family member or Tribal Health Worker)
 - ☐ Other (please describe): _____
10. How do participants select food for FDPIR home delivery food packages? Please select all that apply.
 - ☐ N/A – home delivery is not an option for our program
 - ☐ Repeat order from month-to-month
 - ☐ Printed order form
 - ☐ Phone order
 - ☐ Email/online ordering
 - ☐ Authorized representative (such as a family member or Tribal Health Worker)
 - ☐ Other (please specify): _____
11. About how many of your homebound and/or elderly participants usually receive home delivery of FDPIR food packages?
[Please enter a whole number]
12. About how many of your homebound and/or elderly participants usually use authorized representatives to pickup food?
[Please enter a whole number]

13. How often do the homebound and/or elderly FDPIR participants in your community use each of these food distribution options? (Please select one box for each distribution option.)

	<i>Often</i>	<i>Sometimes</i>	<i>Never</i>
Warehouse pickup	☐	☐	☐
Tailgate site(s)	☐	☐	☐
Supermarket or store location	☐	☐	☐
Home delivery	☐	☐	☐
Authorized representative pickup	☐	☐	☐
Other (please describe):	☐	☐	☐

14. Does your program have enough staff and resources to offer home delivery to all participants who want it?

- ☐ Yes
☐ No
☐ N/A – home delivery is not an option for our program

If No, please explain what is needed: _____

Approaches and Challenges Reaching the Homebound and Elderly

*The questions in this section are about your programs efforts to reach homebound and/or elderly individuals in your community who are **not currently participating** in the FDPIR program.*

15. Which of these types of outreach does your agency conduct to reach homebound and/or elderly community members who are not currently enrolled in the FDPIR program? Please select all that apply.

- ☐ Coordination with Tribal health and human service programs (e.g., Community Health Representatives or service referral networks)
☐ Information booths at events, such as health fairs
☐ Presentations in relevant areas or associations, such as senior centers
☐ Home visiting
☐ Mailings or letters
☐ Radio announcements
☐ TV or Tribal cable network announcements
☐ Brochures or flyers
☐ Posters
☐ Newspaper announcements, newsletters, or articles
☐ Social media
☐ Web postings
☐ Email
☐ Phone calls

☐ Other (please describe):

16. In the last five years, has your agency experienced any challenges reaching homebound and/or elderly individuals who are eligible but not participating in FDPIR?

☐ Yes

☐ No

[IF NO, SKIP TO QUESTION 21]

17. *[IF YES TO QUESTION 16]* From the list below, please rank the challenges that your program faces in outreach to homebound and elderly individuals who are **NOT** currently participating in FDPIR.

Directions: Place a "1" in the box next to the item that is the most challenging for your program. Place a "2" in the box next to the item that is the second most challenging, "3" for the item third most challenging, etc. Continue until all the items that are challenges for your program are ranked. If any of the items are not challenges your program has faced in the last five years, please leave the box blank.

	Lack of awareness about the program
	Elect to participate in SNAP instead
	Travel distance or inconvenient location of site(s)
	Lack of transportation to site(s)
	Lack of authorized representative to pick up food
	Don't like FDPIR food options
	Stigma or embarrassment about participation in FDPIR program
	Misunderstanding eligibility requirements
	Participant challenges with certification procedures (e.g., certification expired and not renewed, difficulty obtaining certification)
	Other (please explain): _____

18. For the top three issues you selected, please explain how they are challenging for your program.

19. Has your agency faced any of the following **program-related** challenges in conducting outreach to homebound and elderly individuals who are **NOT** currently participating in FDPIR?

☐ Program policies or regulations

☐ Limited staff resources

☐ Operational constraints (such as distance, road conditions, delivery vehicle availability)

☐ Limited financial resources

☐ Other challenges

20. For the factors you selected, please describe how each of them have created challenges for conducting outreach to homebound and elderly individuals who are not currently participating in FDPIR.

Program policies or regulations:

Limited staff resources:

Operational constraints: Limited

financial resources: Other

program challenges:

COVID-19 Impact

The next few questions ask about the impact of the COVID-19 pandemic on your program's operations, starting with application and certification processes. For the purposes of this survey, please think about your program operations since March 2020.

21. Did you modify the process for how homebound and elderly participants **apply or certify** for FDPIR since the COVID-19 pandemic started?

☐ No

☐ Yes

22. **[IF YES]** Please describe what options have changed for **applying or certifying** and why:

23. During the COVID-19 pandemic, did FDPIR participation among homebound and elderly individuals go down for your agency?

☐ Yes

☐ No

24. **[IF YES]** What are the top three reason why participation went down among homebound and/or elderly individuals during the COVID-19 pandemic?

☐ Efforts to safeguard elderly from contact with non-household members during pandemic

☐ State of emergency declared by Tribal Governments with restrictions on travel and curfew

☐ Participation in other pandemic related assistance (e.g., food boxes, P-EBT)

☐ Participants decided to switch to SNAP

☐ Expansion of Tribal food sovereignty programs/efforts

☐ Change in eligibility due to pandemic related assistance

☐ Death, illness or hospitalization of elder population

☐ Other, please explain:

25. How were your program operations affected by the COVID-19 pandemic?

26. How have you adapted your program operations to meet the needs of homebound and elderly individuals during the COVID-19 pandemic?

27. Has use of the FDPIR home delivery service changed since the start of the COVID-19 pandemic?

- ☐ No
- ☐ Yes – more participants are using the home delivery service
- ☐ Yes – fewer participants are using the home delivery service
- ☐ N/A - home delivery is not an option for our program

28. **[IF YES]** Do you expect to maintain this level of home delivery service in the next 1-2 years?

- ☐ Yes
- ☐ No

29. Please explain why you do or don't expect this.

30. Has your program participants' usage of authorized representatives changed since the start of the COVID-19 pandemic?

- ☐ No
- ☐ Yes – more participants are using proxies or authorized representatives
- ☐ Yes – fewer participants are using proxies or authorized representatives

31. **[IF YES]** Do you expect to maintain this level of authorized representative usage in the next 1-2 years?

- ☐ Yes
- ☐ No

32. Please explain why you do or don't expect this.

Aspects of Service to Homebound/Elderly Individuals

33. Do you think changes should be made in any of the following areas in order to improve program access and use for homebound and/or elderly individuals?

- ☐ FDPIR program policy and features
- ☐ Types of food offered through FDPIR
- ☐ Additional financial resources or support

34. For each factor you selected above, please explain what changes you would recommend and how they would help improve program access and use for homebound and/or elderly individuals.

FDPIR program policy and features:

Types of food offered through FDPIR:

Additional financial resources or support:

35. What other recommendations do you have for improving program access and use for homebound and elderly individuals?

APPENDIX C. SUMMARY DATA TABLES

Exhibit C-1. Number of FDPIR Agencies in FY2023, by Program Size

Characteristics	Actual (%)	Survey Respondents (%)
Small	55 (48)	44 (46)
Medium	38 (33)	31 (32)
Large	22 (19)	20 (21)
Overall	115 (100)	95 (100)

Notes: "Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."
Source: FNS Administrative Data

Exhibit C-2. Number of FDPIR Agencies in FY2023, by Region

Characteristics	Actual (%)	Survey Respondents (%)
Midwest	23 (20)	17 (18)
Mountain Plains	29 (25)	27 (28)
Northeast/Southeast	5 (4)	5 (5)
Southwest	29 (25)	26 (27)
Western	29 (25)	20 (21)
Overall	115 (100)	95 (100)

Notes: References to geographic regions reflect FNS regions. Only five agencies were located in either the Northeast or Southeast regions and so for both analytical purposes and to respect respondent confidentiality, these were combined into one category for this report. There were no FDPIR agencies located in the seventh FNS region (Mid-Atlantic) and so that category was not included in these analyses.
Source: FNS Administrative Data

Exhibit C-3. Number of FDPIR Agencies in FY2023, by Metro Area Status

Characteristics	Actual (%)	Survey Respondents (%)
Metro Areas	29 (25)	23 (24)
Non-Metro Areas	86 (75)	72 (76)
Overall	115 (100)	95 (100)

Source: FNS Administrative Data

Exhibit C-4. FDPIR Agency Location by Program Size

Characteristics	Small (%)	Medium (%)	Large (%)
Midwest	13 (76)	3 (18)	1 (6)
Mountain Plains	8 (30)	13 (48)	6 (22)
Northeast/Southeast	3 (60)	0 (0)	2 (40)
Southwest	7 (27)	10 (38)	9 (35)
Western	13 (65)	5 (25)	2 (10)
Overall	44 (46)	31 (33)	20 (21)

Note: "Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

Source: FNS Administrative Data.

Exhibit C-5. Survey Respondents' Position in FDPIR Agency and the Number of Years of Service

Characteristics	5 or less (%)	6-15 (%)	16-25 (%)	26 or more (%)	Count (%)
Director/Manager	43.6	21.8	16.7	17.9	78 (84.8)
Assistant Director	100.0	0.0	0.0	0.0	1 (1.1)
Supervisor	83.3	0.0	16.7	0.0	6 (6.5)
Office Administrator	0.0	100.0	0.0	0.0	1 (1.1)
Certifier	0.0	0.0	0.0	100.0	1 (1.1)
Administrative Assistant	0.0	0.0	100.0	0.0	1 (1.1)
Coordinator/Specialist	50.0	0.0	25.0	25.0	4 (4.3)
Overall	46	20	17	17	92 (100)

Notes: Respondents were asked "How long have you been working in this position?" and provided whole numbers for number of years and number of months. The total number of years was calculated from these two variables and then categorized into ranges.

Source: 2023 FDPIR Program Access Survey, questions 1-2.

Exhibit C-6. Survey Respondents' Average Number of Years of Service in Current Position, by Program Size

Characteristics	Mean	Number of Responses
Small	10.9	25
Medium	11.5	16
Large	15.3	20
Overall	13.5	92

Notes: Respondents were asked "How long have you been working in this position?" and provided whole numbers for number of years and number of months. The total number of years was calculated from these two variables.

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

Source: 2023 FDPIR Program Access Survey, question 2.

Exhibit C-7. Survey Respondents' Average Number of Years of Service in Current Position, by Region

Characteristics	Mean	Number of Responses
Midwest	12.3	16
Mountain Plains	14.0	27
Northeast/Southeast	5.7	5
Southwest	15.2	25
Western	13.6	19
Overall	13.5	92

Notes: Respondents were asked "How long have you been working in this position?" and provided whole numbers for number of years and number of months. The total number of years was calculated from these two variables.

Source: 2023 FDPIR Program Access Survey, question 2.

Exhibit C-8. FDPIR Distribution Areas in Square Miles, by Program Size

Characteristics	Mean*	Number of Responses
Small	1439.4	35
Medium	1212.3	26
Large	4878.3	15
Overall	2040.4	76

Notes: Respondents were asked "Roughly, what is the overall size of your FDPIR distribution area, including approved nearby areas?" and provided their estimates in square miles.

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

ANOVA Significance Tests: * $p < .05$; ** $p < .01$; *** $p < .001$

Source: 2023 FDPIR Program Access Survey, question 3.

Exhibit C-9. FDPIR Distribution Areas in Square Miles, by Region

Characteristics	Mean	Number of Responses
Midwest	2679.5	14
Mountain Plains	2518.5	24
Northeast/Southeast	505.2	5
Southwest	2610.4	18
Western	506.9	15
Overall	2040.4	76

Notes: Respondents were asked "Roughly, what is the overall size of your FDPIR distribution area, including approved nearby areas?" and provided their estimates in square miles.

Source: 2023 FDPIR Program Access Survey, question 3.

Exhibit C-10. Average Number of Staff Per FDPIR Agency, by Program Size

Characteristics	Number of Full-Time Staff (Mean) ***	Number of Part-Time Staff (Mean)
Small	3.3	0.4
Medium	5.5	2.2
Large	17.0	1.0
Overall	6.9	1.1

Notes: Respondents were asked "How many staff does your program have right now? Please include both full-time and part-time staff, but not volunteers." Respondents entered whole numbers for each staff category.

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

ANOVA Significance Tests: * $p < .05$; ** $p < .01$; *** $p < .001$

Source: 2023 FDPIR Program Access Survey, question 7.

Exhibit C-11. Average Number of Staff Per FDPIR Agency, by Region

Characteristics	Number of Full-Time Staff (Mean) *	Number of Part-Time Staff (Mean)
Midwest	4.2	0.6
Mountain Plains	6.4	0.7
Northeast/Southeast	5.8	0.5
Southwest	11.8	0.7
Western	3.7	2.3
Overall	6.9	1.1

Notes: Respondents were asked "How many staff does your program have right now? Please include both full-time and part-time staff, but not volunteers." Respondents entered whole numbers for each staff category.

ANOVA Significance Tests: * $p < .05$; ** $p < .01$; *** $p < .001$

Source: 2023 FDPIR Program Access Survey, question 7.

Exhibit C-12. Food Distribution Options Provided by FDPIR Agencies, by Program Size

Distribution Options	Small (%)	Medium (%)	Large (%)	Overall (%)
Warehouse Pickup	90.7	90.3	85.0	89.4
Authorized Representative Pickup	79.1	96.8	100.0	89.4
Home Delivery	86.0	93.5	75.0	86.2
Store Model Pickup	25.6	29.0	55.0	33.0
Tailgate Site (Mobile Site) Pickup*	16.3	35.5	50.0	29.8

Notes: Respondents were asked "Which of the following FDPIR food distribution options does your agency offer currently?" and checked off the applicable options from a provided list. Respondents could select more than one response. All respondents who selected "authorized representative" also selected at least one of the other pickup options, indicating that participants could either get their food from that location (i.e., warehouse, store model, or tailgate site) directly or their authorized representative could do so on their behalf.

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

Pearson Chi-Square Significance Tests: * $p < .05$; ** $p < .01$; *** $p < .001$

Source: 2023 FDPIR Program Access Survey, question 4.

Exhibit C-13. Food Distribution Options Provided by FDPIR Agencies, by Region

Distribution Options	Midwest (%)	Mountain Plains (%)	Northeast/Southeast (%)	Southwest (%)	Western (%)	Overall (%)
Warehouse Pickup	82.4	100.0	80.0	76.9	100.0	89.4
Authorized Representative Pickup	76.5	96.3	100.0	96.2	78.9	89.4
Home Delivery	94.1	74.1	100.0	92.3	84.2	86.2
Store Model Pickup	29.4	18.5	60.0	65.4	5.3	33.0
Tailgate Site (Mobile Site) Pickup	11.8	25.9	40.0	30.8	47.4	29.8

Notes: Respondents were asked "Which of the following FDPIR food distribution options does your agency offer currently?" and checked off the applicable options from a provided list. Respondents could select more than one response. All respondents who selected "authorized representative" also selected at least one of the other pickup options, indicating that participants could either get their food from that location (i.e., warehouse, store model, or tailgate site) directly or their authorized representative could do so on their behalf.

Source: 2023 FDPIR Program Access Survey, question 4.

Exhibit C-14. Average Number of FDPIR Food Distribution Pickup Sites per Agency, by Program Size

Distribution Options	Small (Mean)	Medium (Mean)	Large (Mean)	Overall (Mean)
Warehouse Pickup	1.0	1.8	1.4	1.3
Store Model Pickup	3.7	1.0	2.7	2.5
Tailgate Site (Mobile Site)	4.2	4.4	6.5	5.2

Notes: Respondents were asked "How many FDPIR food distribution pick-up sites (e.g., store location, warehouse and tailgate sites) does your agency operate currently?" and provided a whole number.

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

Source: 2023 FDPIR Program Access Survey, question 5.

Exhibit C-15. Average Number of FDPIR Food Distribution Pickup Sites per Agency, by Region

Distribution Options	Midwest (Mean)	Mountain Plains (Mean)	Northeast/Southeast (Mean)	Southwest (Mean)	Western (Mean)	Overall (Mean)
Warehouse Pickup	1.0	1.0	1.0	1.3	2.1	1.3
Store Model Pickup	1.0	1.0	1.0	3.7	1.0	2.5
Tailgate Site (Mobile site)	6.5	4.6	4.5	3.0	7.4	5.2

Notes: Respondents were asked "How many FDPIR food distribution pick-up sites (e.g., store location, warehouse and tailgate sites) does your agency operate currently?" and provided a whole number.

Source: 2023 FDPIR Program Access Survey, question 5.

Exhibit C-16. Frequency at Which Food Distribution Sites Were Open for Pickup

Distribution Options	A few days a month (%)	1 day a week (%)	2-4 days a week (%)	5+ days a week (%)
Warehouse Pickup Sites	3.9	0.0	18.2	77.9
Store Model Pickup	0.0	0.0	10.0	90.0
Tailgate Site (Mobile Site)	70.4	7.4	22.2	0.0

Notes: Respondents were asked "How often are your food distribution pickup sites open?" and selected one of the frequencies listed above for each pickup option their agency offered.

Source: 2023 FDPIR Program Access Survey, question 6.

Exhibit C-17. Estimated Number of Homebound and Elderly Participants Per FDPIR Agency, by Program Size

Characteristics	Mean***	Number of Responses
Small	36.0	24
Medium	80.8	16
Large	468.5	20
Overall	139.1	89

Notes: Respondents were asked "About how many participants in your FDPIR program are homebound or elderly or both?" Respondents entered whole numbers.

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

ANOVA Significance Tests: * $p < .05$; ** $p < .01$; *** $p < .001$

Source: 2023 FDPIR Program Access Survey, question 8.

Exhibit C-18. Estimated Number of Homebound and Elderly Participants Per FDPIR Agency, by Region

Characteristics	Mean	Number of Responses
Midwest	44.4	16
Mountain Plains	166.0	26
Northeast/Southeast	48.2	5
Southwest	269.7	23
Western	47.6	19
Overall	139.1	89

Notes: Respondents were asked "About how many participants in your FDPIR program are homebound or elderly or both?" Respondents entered whole numbers.

Source: 2023 FDPIR Program Access Survey, question 8.

Exhibit C-19. Types of Outreach to Homebound/Elderly Individuals who are Currently Eligible but not Participating in FDPIR, by Program Size

Outreach Methods	Small (%)	Medium (%)	Large (%)	Overall (%)
Information Booths at Events, such as Health Fairs	61.4	48.4	75.0	60.0
Social Media	56.8	61.3	65.0	60.0
Coordination with Tribal Health and Human Service Programs	61.4	48.4	70.0	58.9
Brochures or Flyers	56.8	61.3	60.0	58.9
Phone Calls	31.8	54.8	45.0	42.1
Presentations in Relevant Areas or Associations	36.4	32.3	60.0	40.0
Mailings or Letters	38.6	38.7	30.0	36.8
Newspaper Announcements, Newsletters, or Articles	36.4	32.3	35.0	34.7
Posters*	22.7	48.4	25.0	31.6
Home Visiting	38.6	25.8	15.0	29.5
Web Postings	22.7	16.1	30.0	22.1
Radio Announcements	9.1	19.4	30.0	16.8
Email	6.8	19.4	25.0	14.7
TV or Tribal Cable Network Announcements	2.3	6.5	0.0	3.2

Notes: Respondents were asked "Which of these types of outreach does your agency conduct to reach homebound and/or elderly community members who are not currently enrolled in the FDPIR program?" Respondents could select more than one response.

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

Pearson Chi-Square Significance Tests: *p<.05; **p<.01; ***p<.001

Source: 2023 FDPIR Program Access Survey, question 15.

Exhibit C-20. Types of Outreach to Homebound/Elderly Individuals who are Currently Eligible but not Participating in FDPIR, by Region

Outreach Methods	Midwest (%)	Mountain Plains (%)	Northeast/Southeast (%)	Southwest (%)	Western (%)	Overall (%)
Information Booths at Events, such as Health Fairs	82.4	44.4	80.0	65.4	50.0	60.0
Social Media	47.1	66.7	40.0	53.8	75.0	60.0
Coordination with Tribal Health and Human Service Programs	58.8	40.7	60.0	69.2	70.0	58.9
Brochures or Flyers	64.7	40.7	100.0	69.2	55.0	58.9
Phone Calls	41.2	40.7	20.0	57.7	30.0	42.1
Presentations in Relevant Areas or Associations	41.2	22.2	60.0	57.7	35.0	40.0
Mailings or Letters	29.4	25.9	20.0	50.0	45.0	36.8
Newspaper Announcements, Newsletters, or Articles	64.7	11.1	40.0	42.3	30.0	34.7
Posters	29.4	33.3	20.0	30.8	35.0	31.6
Home Visiting	35.3	11.1	60.0	23.1	50.0	29.5
Web Postings	23.5	18.5	40.0	23.1	20.0	22.1
Radio Announcements	0.0	22.2	0.0	30.8	10.0	16.8
Email	11.8	11.1	0.0	30.8	5.0	14.7
TV or Tribal Cable Network Announcements	5.9	7.4	0.0	0.0	0.0	3.2

Notes: Respondents were asked "Which of these types of outreach does your agency conduct to reach homebound and/or elderly community members who are not currently enrolled in the FDPIR program?" Respondents could select more than one response.

Source: 2023 FDPIR Program Access Survey, question 15.

Exhibit C-21. Homebound and Elderly Participant Options to Apply for FDPIR Benefits, by Program Size

Application Options	Small (%)	Medium (%)	Large (%)	Overall (%)
Office In-person	84.1	77.4	90.0	83.2
Authorized Representative	70.5	87.1	85.0	78.9
Telephone	75.0	74.2	70.0	73.7
Postal Mail	50.0	45.2	65.0	51.6
Email/Online	43.2	54.8	65.0	51.6
Fax**	18.2	29.0	60.0	30.5
Tailgate (Mobile Site) In-person*	15.9	29.0	45.0	26.3
Home Visit	20.5	3.2	15.0	13.7

Notes: Respondents were asked "How do homebound and/or elderly participants apply for FDPIR through your agency?" and checked off the applicable options from a provided list. Respondents could select more than one response or write in a non-listed response. Thirteen respondents wrote in "home visits", which was made into an additional response category.

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

Pearson Chi-Square Significance Tests: * $p < .05$; ** $p < .01$; *** $p < .001$

Source: 2023 FDPIR Program Access Survey, question 9.

Exhibit C-22. Homebound and Elderly Participant Options to Apply for FDPIR Benefits, by Region

Application Options	Midwest (%)	Mountain Plains (%)	Northeast/Southeast (%)	Southwest (%)	Western (%)	Overall (%)
Office In-person	76.5	85.2	100.0	84.6	80.0	83.2
Authorized Representative	70.6	85.2	100.0	76.9	75.0	78.9
Telephone	82.4	63.0	100.0	61.5	90.0	73.7
Postal Mail	52.9	44.4	100.0	50.0	50.0	51.6
Email/Online	58.8	55.6	60.0	50.0	40.0	51.6
Fax	29.4	48.1	80.0	15.4	15.0	30.5
Tailgate (Mobile Site) In-Person	11.8	25.9	60.0	19.2	40.0	26.3
Home Visit	17.6	3.7	40.0	23.1	5.0	13.7

Notes: Respondents were asked "How do homebound and/or elderly participants apply for FDPIR through your agency?" and checked off the applicable options from a provided list. Respondents could select more than one response or write in a non-listed response. Thirteen respondents wrote in "home visits", which was made into an additional response category.

Source: 2023 FDPIR Program Access Survey, question 9.

Exhibit C-23. Available Options for Food Selection for Homebound/Elderly Participants Receiving Home Deliveries, by Program Size

Food Selection Options	Small (%)	Medium (%)	Large (%)	Overall (%)
Phone Order	88.6	90.3	85.0	88.4
Authorized Representative*	61.4	87.1	80.0	73.7
Repeat Order from Month-to-Month	70.5	67.7	55.0	66.3
Printed Order Form	63.6	58.1	60.0	61.1
Email/Online Ordering	25.0	19.4	35.0	25.3
N/A - Home Delivery Not Offered	6.8	3.2	20.0	8.4

Notes: Respondents were asked "How do participants select food for FDPIR home delivery food packages?" and checked off the applicable options from a provided list. Respondents could select more than one response. Respondents were instructed to consider their "participants who are homebound or elderly or both" when answering this question.

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

Pearson Chi-Square Significance Tests: * $p < .05$; ** $p < .01$; *** $p < .001$

Source: 2023 FDPIR Program Access Survey, question 10.

Exhibit C-24. Available Options for Food Selection for Homebound/Elderly Participants Receiving Home Deliveries, by Region

Food Selection Options	Midwest (%)	Mountain Plains (%)	Northeast/Southeast (%)	Southwest (%)	Western (%)	Overall (%)
Phone Order	100.0	70.4	100.0	96.2	90.0	88.4
Authorized Representative	64.7	74.1	80.0	84.6	65.0	73.7
Repeat Order from Month-to-Month	70.6	63.0	60.0	57.7	80.0	66.3
Printed Order Form	64.7	51.9	80.0	57.7	70.0	61.1
Email/Online Ordering	29.4	11.1	20.0	34.6	30.0	25.3
N/A - Home Delivery Not Offered	0.0	25.9	0.0	3.8	0.0	8.4

Notes: Respondents were asked "How do participants select food for FDPIR home delivery food packages?" and checked off the applicable options from a provided list. Respondents could select more than one response. Respondents were instructed to consider their "participants who are homebound or elderly or both" when answering this question.

Source: 2023 FDPIR Program Access Survey, question 10.

Exhibit C-25. Home Delivery Usage by Homebound/Elderly Participants, by Program Size

Characteristics	Often (%)	Sometimes (%)	Never (%)
Small	77.1	22.9	0.0
Medium	82.8	17.2	0.0
Large	53.3	46.7	0.0
Overall	74.7	25.3	0.0

Notes: Respondents were asked "How often do the homebound and/or elderly FDPIR participants in your community use each of these food distribution options?" and then were able to select either "often", "sometimes", or "never" for the home delivery option.

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

Source: 2023 FDPIR Program Access Survey, question 13.

Exhibit C-26. Home Delivery Usage by Homebound/Elderly Participants, by Region

Characteristics	Often (%)	Sometimes (%)	Never (%)
Midwest	100.0	0.0	0.0
Mountain Plains	89.5	10.5	0.0
Northeast/Southeast	60.0	40.0	0.0
Southwest	54.2	45.8	0.0
Western	66.7	33.3	0.0
Overall	74.7	25.3	0.0

Notes: Respondents were asked "How often do the homebound and/or elderly FDPIR participants in your community use each of these food distribution options?" and then were able to select either "often", "sometimes", or "never" for the home delivery option.

Source: 2023 FDPIR Program Access Survey, question 13.

Exhibit C-27. Tailgate (Mobile Site) Pickup by Homebound/Elderly Participants, by Program Size

Characteristics	Often (%)	Sometimes (%)	Never (%)
Small	80.0	0.0	20.0
Medium	70.0	30.0	0.0
Large	50.0	40.0	10.0
Overall	64.0	28.0	8.0

Notes: Respondents were asked "How often do the homebound and/or elderly FDPIR participants in your community use each of these food distribution options?" and then were able to select either "often", "sometimes", or "never" for the tailgate pickup option.

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

Source: 2023 FDPIR Program Access Survey, question 13.

Exhibit C-28. Tailgate (Mobile Site) Pickup by Homebound/Elderly Participants, by Region

Characteristics	Often (%)	Sometimes (%)	Never (%)
Midwest	0.0	100.0	0.0
Mountain Plains	71.4	28.6	0.0
Northeast/Southeast	100.0	0.0	0.0
Southwest	33.3	66.7	0.0
Western	77.8	0.0	22.2
Overall	64.0	28.0	8.0

Notes: Respondents were asked "How often do the homebound and/or elderly FDPIR participants in your community use each of these food distribution options?" and then were able to select either "often", "sometimes", or "never" for the tailgate pickup option.

Source: 2023 FDPIR Program Access Survey, question 13.

Exhibit C-29. Store Model Pickup by Homebound/Elderly Participants, by Program Size

Characteristics	Often (%)	Sometimes (%)	Never (%)
Small	20.0	80.0	0.0
Medium	77.8	22.2	0.0
Large	54.5	36.4	9.1
Overall	50.0	46.7	3.3

Notes: Respondents were asked "How often do the homebound and/or elderly FDPIR participants in your community use each of these food distribution options?" and then were able to select either "often", "sometimes", or "never" for the store model pickup option.

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

Source: 2023 FDPIR Program Access Survey, question 13.

Exhibit C-30. Store Model Pickup by Homebound/Elderly Participants, by Region

Characteristics	Often (%)	Sometimes (%)	Never (%)
Midwest	40.0	60.0	0.0
Mountain Plains	60.0	20.0	20.0
Northeast/Southeast	50.0	50.0	0.0
Southwest	52.9	47.1	0.0
Western	0.0	100.0	0.0
Overall	50.0	46.7	3.3

Notes: Respondents were asked "How often do the homebound and/or elderly FDPIR participants in your community use each of these food distribution options?" and then were able to select either "often", "sometimes", or "never" for the store model pickup option.

Source: 2023 FDPIR Program Access Survey, question 13.

Exhibit C-31. Warehouse Pickup by Homebound/Elderly Participants, by Program Size

Characteristics	Often (%)	Sometimes (%)	Never (%)
Small	42.9	51.4	5.7
Medium	34.6	61.5	3.8
Large	64.3	35.7	0.0
Overall	44.0	52.0	4.0

Notes: Respondents were asked "How often do the homebound and/or elderly FDPIR participants in your community use each of these food distribution options?" and then were able to select either "often", "sometimes", or "never" for the warehouse pickup option.

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

Source: 2023 FDPIR Program Access Survey, question 13.

Exhibit C-32. Warehouse Pickup by Homebound/Elderly Participants, by Region

Characteristics	Often (%)	Sometimes (%)	Never (%)
Midwest	41.7	50.0	8.3
Mountain Plains	52.0	48.0	0.0
Northeast/Southeast	50.0	50.0	0.0
Southwest	46.7	46.7	6.7
Western	31.6	63.2	5.3
Overall	44.0	52.0	4.0

Notes: Respondents were asked "How often do the homebound and/or elderly FDPIR participants in your community use each of these food distribution options?" and then were able to select either "often", "sometimes", or "never" for the warehouse pickup option.

Source: 2023 FDPIR Program Access Survey, question 13.

Exhibit C-33. Authorized Representative Usage by Homebound/Elderly Participants, by Program Size

Characteristics	Often (%)	Sometimes (%)	Never (%)
Small	18.2	72.7	9.1
Medium	34.5	65.5	0.0
Large	65.0	35.0	0.0
Overall	35.4	61.0	3.7

Notes: Respondents were asked "How often do the homebound and/or elderly FDPIR participants in your community use each of these food distribution options?" and then were able to select either "often", "sometimes", or "never" for the authorized representative option.

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

Source: 2023 FDPIR Program Access Survey, question 13.

Exhibit C-34. Authorized Representative Usage by Homebound/Elderly Participants, by Region

Characteristics	Often (%)	Sometimes (%)	Never (%)
Midwest	38.5	46.2	15.4
Mountain Plains	50.0	50.0	0.0
Northeast/Southeast	40.0	60.0	0.0
Southwest	33.3	66.7	0.0
Western	7.1	85.7	7.1
Overall	35.4	61.0	3.7

Notes: Respondents were asked "How often do the homebound and/or elderly FDPIR participants in your community use each of these food distribution options?" and then were able to select either "often", "sometimes", or "never" for the authorized representative option.

Source: 2023 FDPIR Program Access Survey, question 13.

Exhibit C-35. Average Number of Homebound/Elderly Participants Using Home Delivery or Authorized Representatives, as Reported by FDPIR Agencies, by Program Size

Distribution Options	Small (Mean)	Medium (Mean)	Large (Mean)	Overall (Mean)
Home Delivery***	19.9	55.6	66.2	41.2
Authorized Representative***	8.0	24.2	166.6	43.5

Notes: Respondents were asked "About how many of your homebound and/or elderly participants usually receive home delivery of FDPIR food packages?" as well as how many "usually use authorized representatives to pickup food?" Respondents provided whole numbers for each estimate.

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

ANOVA Significance Tests: *p<.05; **p<.01; ***p<.001

Source: 2023 FDPIR Program Access Survey, questions 11 and 12.

Exhibit C-36. Average Number of Homebound/Elderly Participants Using Home Delivery or Authorized Representatives, as Reported by FDPIR Agencies, by Region

Distribution Options	Midwest (Mean)	Mountain Plains (Mean)	Northeast/Southeast (Mean)	Southwest (Mean)	Western (Mean)	Overall (Mean)
Home Delivery	35.7	46.8	22.6	56.9	23.9	41.2
Authorized Representative*	5.5	31.4	8.0	116.2	16.3	43.5

Notes: Respondents were asked "About how many of your homebound and/or elderly participants usually receive home delivery of FDPIR food packages?" as well as how many "usually use authorized representatives to pickup food?" Respondents provided whole numbers for each estimate.

ANOVA Significance Tests: *p<.05; **p<.01; ***p<.001

Source: 2023 FDPIR Program Access Survey, questions 11 and 12.

Exhibit C-37. FDPIR Agencies Response on Adequacy of Staff and Resources to Offer Home Delivery, by Program Size

Enough Staff/Resources?	Small (%)	Medium (%)	Large (%)	Overall (%)
Yes	79.5	74.2	55.0	72.6
No	15.9	22.6	35.0	22.1
N/A- Home Delivery Not Offered	4.5	3.2	10.0	5.3

Notes: Respondents were asked "Does your program have enough staff and resources to offer home delivery to all participants who want it?" Respondents could select only one of the three options listed above (i.e., "Yes", "No", or "N/A- home delivery not offered").

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

Source: 2023 FDPIR Program Access Survey, question 14.

Exhibit C-38. FDPIR Agencies Response on Adequacy of Staff and Resources to Offer Home Delivery, by Region

Enough Staff/Resources?	Midwest (%)	Mountain Plains (%)	Northeast/Southeast (%)	Southwest (%)	Western (%)	Overall (%)
Yes	94.1	48.1	60.0	84.6	75.0	72.6
No	5.9	40.7	40.0	11.5	20.0	22.1
N/A- Home Delivery Not Offered	0.0	11.1	0.0	3.8	5.0	5.3

Notes: Respondents were asked "Does your program have enough staff and resources to offer home delivery to all participants who want it?" Respondents could select only one of the three options listed above (i.e., "Yes", "No", or "N/A- home delivery not offered").

Source: 2023 FDPIR Program Access Survey, question 14.

Exhibit C-39. Specific Resources Needed for Home Delivery

Theme	N (%)
Additional Personnel	14 (66.7)
Vehicle Access	7 (33.3)

Notes: Respondents who did not have enough resources to offer home delivery to all participants who wanted it were asked to "please explain what is needed." Twenty-one (21) respondents wrote in a response to this question. Their responses were qualitatively coded into two (2) themes.

Source: 2023 FDPIR Program Access Survey, question 14

Exhibit C-40. Outreach Challenges to Non-Participating Homebound/Elderly, by Program Size

Characteristics	Yes (%)	No (%)	Number of Responses
Small	32.6	67.4	43
Medium	45.2	54.8	31
Large	50.0	50.0	20
Overall	40.4	59.6	94

Notes: Respondents were asked "In the last five years, has your agency experienced any challenges reaching homebound and/or elderly individuals who are eligible but not participating in FDPIR?"

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

Source: 2023 FDPIR Program Access Survey, question 16.

Exhibit C-41. Outreach Challenges to Non-Participating Homebound/Elderly, by Region

Characteristics	Yes (%)	No (%)	Number of Responses
Midwest	35.3	64.7	17
Mountain Plains	44.4	55.6	27
Northeast/Southeast	60.0	40.0	5
Southwest	36.0	64.0	25
Western	40.0	60.0	20
Overall	40.4	59.6	94

Notes: Respondents were asked "In the last five years, has your agency experienced any challenges reaching homebound and/or elderly individuals who are eligible but not participating in FDPIR?"

Source: 2023 FDPIR Program Access Survey, question 16.

Exhibit C-42. Average Ranking of Participant-Related Challenges for Outreach to Homebound/Elderly Individuals from Most Challenging to Least Challenging, by Program Size

Outreach Challenges	Small (Mean)	Medium (Mean)	Large (Mean)	Overall (Mean)
Participation in SNAP Instead of FDPIR	8.2	6.7	6.4	7.3
Lack of Awareness About the Program	6.9	7.2	6.6	6.9
Lack of Transportation to Site(s)	6.4	6.4	7.4	6.7
Other Issue	6.0	4.2	10.0	6.2
Travel Distance or Inconvenient Location of Site(s)	6.2	5.3	6.4	5.9
Misunderstanding Eligibility Requirements	4.8	5.9	6.2	5.6
Stigma or Embarrassment About Participation in FDPIR Program	4.5	6.3	4.3	5.1
Do Not Like FDPIR Food Options	5.4	5.4	3.5	4.9
Participant Challenges with Certification Procedures	5.0	4.5	5.2	4.9
Lack of Authorized Representative to Pick Up Food	4.8	4.6	4.3	4.6

Notes: Each respondent who indicated in a previous question that their agency experienced outreach challenges was asked, "From the list below, please rank the challenges that your program faces in outreach to homebound and elderly individuals who are NOT currently participating in FDPIR"

The following ten survey items were part of a list of ten potential issues that survey respondents were asked to rank from 1 (least challenging) to 10 (most challenging). They also had the option to select "N/A" indicating that the issue was not a challenge for their program. Therefore, the numbers for these items represent the mean ranking selected by all who responded to these questions and did not select "N/A" for each particular issue listed. Higher means indicate that the listed issue was more challenging. The highest possible value would be "10" which would indicate that all respondents who ranked that issue selected it as their most challenging out of all ten issues.

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

Source: 2023 FDPIR Program Access Survey, question 17.

Exhibit C-43. Average Ranking of Participant-Related Challenges for Outreach to Homebound/Elderly Individuals from Most Challenging to Least Challenging, by Region

Outreach Challenges	Midwest (Mean)	Mountain Plains (Mean)	Northeast/ Southeast (Mean)	Southwest (Mean)	Western (Mean)	Overall (%)
Participation in SNAP Instead of FDPIR	7.8	6.0	7.3	7.1	8.8	7.3
Lack of Awareness About the Program	8.7	6.5	8.3	6.6	5.7	6.9
Lack of Transportation to Site(s)	6.3	6.8	7.0	6.7	6.7	6.7
Other Issues	5.2	3.5	8.5	8.0	5.5	6.2
Travel Distance or Inconvenient Location of Site(s)	7.8	6.2	6.0	5.2	4.9	5.9
Misunderstanding Eligibility Requirements	5.3	6.3	3.5	6.4	4.3	5.6
Stigma or Embarrassment About Participation in FDPIR Program	5.0	4.7	3.5	6.3	4.3	5.1
Do Not like FDPIR Food Options	6.5	4.8	2.0	4.5	4.7	4.9
Participant Challenges with Certification Procedures	5.2	4.6	5.0	5.0	4.8	4.9
Lack of Authorized Representative to Pick Up Food	5.6	3.9	3.0	5.0	5.0	4.6

Notes: Each respondent who indicated in a previous question that their agency experienced outreach challenges was asked, "From the list below, please rank the challenges that your program faces in outreach to homebound and elderly individuals who are NOT currently participating in FDPIR" The following ten survey items were part of a list of ten potential issues that survey respondents were asked to rank from 1 (least challenging) to 10 (most challenging). They also had the option to select "N/A" indicating that the issue was not a challenge for their program. Therefore, the numbers for these items represent the mean ranking selected by all who responded to these questions and did not select "N/A" for each particular issue listed. Higher means indicate that the listed issue was more challenging. The highest possible value would be "10" which would indicate that all respondents who ranked that issue selected it as their most challenging out of all ten issues.

Source: 2023 FDPIR Program Access Survey, question 17.

Exhibit C-44. Explanation of How Top Three Participant-Related Outreach Issues Were Challenging

Theme	Percentage of FDPIR Operators
Participants Don't Want to Switch From SNAP or Have Difficulty Switching	19 (61.3)
Transportation Issues	16 (51.6)
Confusion About Eligibility Requirements	7 (22.6)
Lack of Awareness About Program	4 (12.9)
Misunderstanding FDPIR Program Benefits	4 (12.9)
Difficulty with Certification/Application Process	4 (12.9)
Do not like the FDPIR food options	4 (12.9)
Stigma or Embarrassment	1 (3.2)
Don't Want to Adhere to Program Requirements (e.g., Nutrition Education) or Share Private Information (e.g., Income)	1 (3.2)

Note: In a follow-up to Survey Question 17, respondents were asked "For the top three issues you selected, please explain how they are challenging for your program." Thirty-one (31) respondents wrote in a response to this question. Their responses were qualitatively coded into nine (9) themes identified from respondents' written explanation.

Source: 2023 FDPIR Program Access Survey, question 18.

Exhibit C-45. Most Commonly Reported Program-Related Challenges with Outreach Efforts, by Program Size

Program Challenges	Small (%)	Medium (%)	Large (%)	Overall (%)
Limited Staff Resources	53.3	14.3	70.0	43.6
Operational Constraints	46.7	21.4	50.0	38.5
Limited Financial Resource	6.7	21.4	40.0	20.5
Other Program Challenges	13.3	21.4	10.0	15.4
Program Policies or Regulations	13.3	14.3	10.0	12.8

Notes: Each respondent who indicated in a previous question that their agency experienced outreach challenges was asked, "Has your agency faced any of the following program-related challenges in conducting outreach to homebound and elderly individuals who are NOT currently participating in FDPIR?"

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

Source: 2023 FDPIR Program Access Survey, question 19.

Exhibit C-46. Most Commonly Reported Program-Related Challenges with Outreach Efforts, by Region

Program Challenges	Midwest (%)	Mountain Plains (%)	Northeast/Southeast (%)	Southwest (%)	Western (%)	Overall (%)
Limited Staff Resources	33.3	41.7	100.0	30.0	50.0	43.6
Operational Constraints	16.7	58.3	100.0	10.0	37.5	38.5
Limited Financial Resources	0.0	16.7	33.3	30.0	25.0	20.5
Other Program Challenges	33.3	8.3	33.3	20.0	0.0	15.4
Program Policies or Regulations	0.0	25.0	0.0	10.0	12.5	12.8

Notes: Each respondent who indicated in a previous question that their agency experienced outreach challenges was asked, "Has your agency faced any of the following program-related challenges in conducting outreach to homebound and elderly individuals who are NOT currently participating in FDPIR?"

Source: 2023 FDPIR Program Access Survey, question 19.

Exhibit C-47. Specific Factors Affecting Challenges with Outreach Efforts Related to Limited Staff Resources

Theme	N (%)
Limitations on Ability to Offer Home Delivery	5 (33.3)
Limitations on Ability to Offer Other Basic Services to Participants	5 (33.3)
Inability to Conduct More Extensive Outreach	3 (20)
Inability to Travel to Communities	2 (13.3)
Overall Challenges with Limited Staff Resources	15 (100)

Note: Each respondent who indicated that their agency experienced outreach challenges related to limited staff resources was asked to describe how this factor has "created challenges for conducting outreach to homebound and elderly individuals who are not currently participating in FDPIR." Open-ended response options were qualitatively coded into categories of different explanations provided by respondents. Fifteen (15) respondents wrote in valid responses for staff resources. Valid responses were considered relevant/were not blank.

Source: 2023 FDPIR Program Access Survey, question 20.

Exhibit C-48. Specific Factors Affecting Challenges with Outreach Efforts Related to Operational Constraints

Theme	N (%)
Travel Issues (Long Distances, Adverse Weather, Difficult Terrain)	9 (69.2)
Limited Vehicles Available	5 (38.5)
Overall Challenges with Operational Constraints	13 (100)

Note: Each respondent who indicated that their agency experienced outreach challenges related to operational constraints was asked to describe how this factor has "created challenges for conducting outreach to homebound and elderly individuals who are not currently participating in FDPIR." Open-ended response options were qualitatively coded into categories of different explanations provided by respondents. Thirteen (13) respondents wrote in valid responses for operational constraints. Valid responses were considered relevant/were not blank.

Source: 2023 FDPIR Program Access Survey, question 20.

Exhibit C-49. Specific Factors Affecting Challenges with Outreach Efforts Related to Limited Financial Resources

Theme	N (%)
Unable to Hire Enough Staff	2 (40)
Need Funds for Community Education	1 (20)
Need Funds for Outreach Activities	1 (20)
Need Updated Equipment and Vehicles	2 (40)
Need Funding for Increased Home Deliveries	1 (20)
Overall Challenges with Limited Financial Resources	5 (100)

Note: Each respondent who indicated that their agency experienced outreach challenges related to limited financial resources was asked to describe how this factor has "created challenges for conducting outreach to homebound and elderly individuals who are not currently participating in FDPIR." Open-ended response options were qualitatively coded into categories of different explanations provided by respondents. Five (5) respondents wrote in valid responses for financial resources. Valid responses were considered relevant/were not blank.

Source: 2023 FDPIR Program Access Survey, question 20.

Exhibit C-50. Specific Factors Affecting Challenges with Outreach Efforts Related to Other Program Challenges

Theme	N (%)
Meeting Application/Eligibility Requirements	1 (20)
Limitations on Outreach Efforts	3 (60)
Difficulty Switching From SNAP	1 (20)
Overall for Other Program-related Challenges	5 (100)

Note: Each respondent who indicated that their agency experienced outreach challenges related to "other" program-related challenges was asked to describe how this factor has "created challenges for conducting outreach to homebound and elderly individuals who are not currently participating in FDPIR." Open-ended response options were qualitatively coded into categories of different explanations provided by respondents. Five (5) respondents wrote in valid responses for other program challenges. Valid responses were considered relevant/were not blank.

Source: 2023 FDPIR Program Access Survey, question 20.

Exhibit C-51. Specific Factors Affecting Challenges with Outreach Efforts Related to Program Policies and Regulations

Theme	N (%)
Eligibility Restrictions	2 (100)
Overall Challenges with Program Policies or Regulations	2 (100)

Note: Each respondent who indicated that their agency experienced outreach challenges related to program policies or regulations was asked to describe how this factor has "created challenges for conducting outreach to homebound and elderly individuals who are not currently participating in FDPIR." Open-ended response options were qualitatively coded into categories of different explanations provided by respondents. Two (2) respondents wrote in valid responses for program policy and regulations. Valid responses were considered relevant/were not blank.

Source: 2023 FDPIR Program Access Survey, question 20.

Exhibit C-52. COVID-19 Related FDPIR Participation Drop among Homebound and/or Elderly, by Program Size

Participation Decline	Small (%)	Medium (%)	Large (%)	Overall (%)
No	34.9	17.2	26.3	27.5
Yes	65.1	82.8	73.7	72.5

Notes: Respondents were asked, "During the COVID-19 pandemic, did FDPIR participation among homebound and elderly individuals go down for your agency?"

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

Source: 2023 FDPIR Program Access Survey, question 23.

Exhibit C-53. COVID-19 Related FDPIR Participation Drop among Homebound and/or Elderly, by Region

Participation Decline	Midwest (%)	Mountain Plains (%)	Northeast/Southeast (%)	Southwest (%)	Western (%)	Overall (%)
No	47.1	24.0	60.0	12.0	26.3	27.5
Yes	52.9	76.0	40.0	88.0	73.7	72.5

Notes: Respondents were asked, "During the COVID-19 pandemic, did FDPIR participation among homebound and elderly individuals go down for your agency?"

Source: 2023 FDPIR Program Access Survey, question 23.

Exhibit C-54. Top Reasons for Participation Decline Among Homebound/Elderly Individuals During the COVID-19 Pandemic, by Program Size

Reasons for Participation Decline	Small (%)	Medium (%)	Large (%)	Overall (%)
Participants Decided to Switch to SNAP	89.3	83.3	100.0	89.4
Participation in Other Pandemic Related Assistance (e.g., Food Boxes, P-EBT)	75.0	50.0	78.6	66.7
Death, Illness or Hospitalization of Elder Population	53.6	50.0	64.3	54.5
Efforts to Safeguard Elderly From Contact with Non-household Members During Pandemic	46.4	54.2	50.0	50.0
State of Emergency Declared by Tribal Governments with Restrictions on Travel and Curfew	21.4	41.7	57.1	36.4
Expansion of Tribal Food Sovereignty Programs/Efforts	14.3	16.7	7.1	13.6
Change in Eligibility Due to Pandemic-related Assistance	14.3	16.7	7.1	13.6

Notes: Respondents were asked, "What are the top three reason why participation went down among homebound and/or elderly individuals during the COVID-19 pandemic?" Each respondent selected up to three options from the provided list.

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

Source: 2023 FDPIR Program Access Survey

Exhibit C-55. Top Reasons for Participation Decline Among Homebound/Elderly Individuals During the COVID-19 Pandemic, by Region

Reasons for Participation Decline	Midwest (%)	Mountain Plains (%)	Northeast/Southeast (%)	Southwest (%)	Western (%)	Overall (%)
Participants Decided to Switch to SNAP	77.8	84.2	100.0	100.0	85.7	89.4
Participation in Other Pandemic Related Assistance (e.g., Food Boxes, P-EBT)	66.7	57.9	50.0	68.2	78.6	66.7
Death, Illness or Hospitalization of Elder Population	33.3	57.9	100.0	59.1	50.0	54.5
Efforts to Safeguard Elderly From Contact with Non-household Members During Pandemic	66.7	42.1	0.0	50.0	57.1	50.0
State of Emergency Declared by Tribal Governments with Restrictions on Travel and Curfew	22.2	36.8	50.0	40.9	35.7	36.4
Expansion of Tribal Food Sovereignty Programs/Efforts	22.2	15.8	0.0	9.1	14.3	13.6
Change in Eligibility due to Pandemic-related Assistance	0.0	0.0	0.0	18.2	14.3	13.6

Notes: Respondents were asked, "What are the top three reason why participation went down among homebound and/or elderly individuals during the COVID-19 pandemic?" Each respondent selected up to three options from the provided list.

Source: 2023 FDPIR Program Access Survey

Exhibit C-56. Pandemic-Related Change in Home Delivery Usage, by Program Size

Home Delivery Usage	Small (%)	Medium (%)	Large (%)	Overall (%)
No Changes	44.2	48.3	57.9	48.4
Yes - More Participants	41.9	37.9	31.6	38.5
Yes - Fewer Participants	7.0	10.3	0.0	6.6
N/A - No Home Delivery	7.0	3.4	10.5	6.6

Notes: Respondents were asked "Has use of the FDPIR home delivery service changed since the start of the COVID-19 pandemic?" Respondents could select only one of the four options listed above (i.e., "No changes", "Yes – more participants", "Yes – fewer participants", or "N/A – no home delivery").

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

Source: 2023 FDPIR Program Access Survey, question 27.

Exhibit C-57. Pandemic-Related Change in Home Delivery Usage, by Region

Home Delivery Usage	Midwest (%)	Mountain Plains (%)	Northeast/Southeast (%)	Southwest (%)	Western (%)	Overall (%)
No Changes	52.9	40.0	20.0	52.0	57.9	48.4
Yes - More Participants	41.2	36.0	80.0	36.0	31.6	38.5
Yes - Fewer Participants	5.9	4.0	0.0	8.0	10.5	6.6
N/A - No Home Delivery	0.0	20.0	0.0	4.0	0.0	6.6

Notes: Respondents were asked "Has use of the FDPIR home delivery service changed since the start of the COVID-19 pandemic?" Respondents could select only one of the four options listed above (i.e., "No changes", "Yes – more participants", "Yes – fewer participants", or "N/A – no home delivery").

Source: 2023 FDPIR Program Access Survey, question 27.

Exhibit C-58. Future Home Delivery Usage, by Program Size

Home Delivery Expectations	Small (%)	Medium (%)	Large (%)	Overall (%)
Expect to Maintain Current Level of Usage	76.2	100.0	83.3	85.4
Do Not Expect to Maintain Current Level of Usage	23.8	0.0	16.7	14.6

Notes: Forty-one (41) respondents who indicated in Survey Question 27 that their program's use of home delivery service had changed provided a response to the follow-up question, "Do you expect to maintain this level of home delivery service in the next 1-2 years?"

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

Source: 2023 FDPIR Program Access Survey, question 28

Exhibit C-59. Future Home Delivery Usage, by Region

Home Delivery Expectations	Midwest (%)	Mountain Plains (%)	Northeast/Southeast (%)	Southwest (%)	Western (%)	Overall (%)
Expect to Maintain Current Level of Usage	87.5	90.0	75.0	81.8	87.5	85.4
Do Not Expect to Maintain Current Level of Usage	12.5	10.0	25.0	18.2	12.5	14.6

Notes: Forty-one (41) respondents who indicated in Survey Question 27 that their program's use of home delivery service had changed provided a response to the follow-up question, "Do you expect to maintain this level of home delivery service in the next 1-2 years?"

Source: 2023 FDPIR Program Access Survey, question 28.

Exhibit C-60. Explanation of Expectations for Home Delivery Usage

Theme	N (%)
Maintain or Increase: Need Among Elders, People with Disabilities, and Those with Limited Transportation	13 (43.3)
Maintain or Increase: Greater Convenience/Increased Liking for Home Delivery Among Recipients	8 (26.7)
Decrease: Return to Normal Operations	7 (23.3)
Maintain or Increase: COVID-19 is Still a Threat	4 (13.3)
Maintain or Increase: More Awareness of the Program	1 (3.3)
Decrease: Vehicle Availability	1 (3.3)

Notes: Thirty (30) respondents who responded to Survey Question 28 provided a valid response to a follow-up question which asked them to “please explain why you do or don’t expect” to either maintain/increase or decrease their agency’s current level of home delivery usage. Open-ended response options were qualitatively coded into six (6) categories of different reasons. Valid responses were considered relevant/were not blank.

Source: 2023 FDPIR Program Access Survey, question 29.

Exhibit C-61. Pandemic-Related Change in Authorized Representatives Usage, by Program Size

Authorized Representative Usage	Small (%)	Medium (%)	Large (%)	Overall (%)
No Changes	79.1	62.1	47.4	67.0
Yes - More Participants	20.9	27.6	47.4	28.6
Yes - Fewer Participants	0.0	10.3	5.3	4.4

Notes: Respondents were asked “Has your program participants’ usage of authorized representatives changed since the start of the COVID-19 pandemic?” Respondents could select only one of the three options listed above (i.e., “No changes”, “Yes – more participants”, or “Yes – fewer participants”).

“Program Size” was determined by each agency’s average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as “small”, those that served between 200 and 500 were “medium”, and those that served more than 500 were “large.”

Source: 2023 FDPIR Program Access Survey, question 30.

Exhibit C-62. Pandemic-Related Change in Authorized Representatives Usage, by Region

Authorized Representative Usage	Midwest (%)	Mountain Plains (%)	Northeast/Southeast (%)	Southwest (%)	Western (%)	Overall (%)
No Changes	88.2	48.0	100.0	64.0	68.4	67.0
Yes - More Participants	11.8	48.0	0.0	32.0	21.1	28.6
Yes - Fewer Participants	0.0	4.0	0.0	4.0	10.5	4.4

Notes: Respondents were asked “Has your program participants’ usage of authorized representatives changed since the start of the COVID-19 pandemic?” Respondents could select only one of the three options listed above (i.e., “No changes”, “Yes – more participants”, or “Yes – fewer participants”).

Source: 2023 FDPIR Program Access Survey, question 30.

Exhibit C-63. Future Authorized Representative Usage, by Program Size

Authorized Representative Expectations	Small (%)	Medium (%)	Large (%)	Overall (%)
Expect to Maintain Current Level of Usage	87.5	63.6	70.0	72.4
Do Not Expect to Maintain Current Level of Usage	12.5	36.4	30.0	27.6

Notes: Twenty-nine (29) respondents who indicated in a previous question that their program's usage of authorized representatives had changed provided a response to the follow-up question, "Do you expect to maintain this level of authorized representative usage in the next 1-2 years?"

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

Source: 2023 FDPIR Program Access Survey, question 31.

Exhibit C-64. Future Authorized Representative Usage, by Region

Authorized Representative Expectations	Midwest (%)	Mountain Plains (%)	Northeast/Southeast (%)	Southwest (%)	Western (%)	Overall (%)
Expect to Maintain Current Level of Usage	100.0	69.2	0.0	55.6	100.0	72.4
Do Not Expect to Maintain Current Level of Usage	0.0	30.8	0.0	44.4	0.0	27.6

Notes: Twenty-nine (29) respondents who indicated in a previous question that their program's usage of authorized representatives had changed provided a response to the follow-up question, "Do you expect to maintain this level of authorized representative usage in the next 1-2 years?"

Source: 2023 FDPIR Program Access Survey, question 31.

Exhibit C-65. Explanation of Expectations for Future Authorized Representative Usage

Theme	N (%)
Decrease: Plan to Return to Normal Operations Post-COVID	6 (35.3)
Decrease: Limiting to Use for Elderly	3 (17.6)
Maintain or Increase: People Like/Rely on Authorized Representatives	4 (23.5)
Maintain or Increase: Ongoing Need - Lack of Transportation	2 (11.8)
Maintain or Increase: Ongoing Need - Households Cannot Access During Work Hours	1 (5.9)
Decrease: Low Usage	1 (5.9)

Notes: Seventeen (17) respondents who responded to Survey Question 31 provided a valid response to a follow-up question which asked them to "please explain why you do or don't expect" to either maintain/increase or decrease their agency's current level of authorized representative usage. Open-ended response options were qualitatively coded into six (6) categories of different reasons to reasons behind changing authorized representative usage. Valid responses were considered relevant/were not blank.

Source: 2023 FDPIR Program Access Survey, question 32.

Exhibit C-66. COVID-19 Related Modifications of Administrative Processes for Homebound/Elderly Applicants, by Program Size

Modifications	Small (%)	Medium (%)	Large (%)	Overall (%)
No	20.9	10.3	15.8	16.5
Yes	79.1	89.7	84.2	83.5

Notes: Respondents were asked to think about program operations since March 2020, and were asked, "Did you modify the process for how homebound and elderly participants apply or certify for FDPIR since the COVID-19 pandemic started?"

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

Source: 2023 FDPIR Program Access Survey, question 21.

Exhibit C-67. COVID-19 Related Modifications of Administrative Processes for Homebound/Elderly Applicants, by Region

Modifications	Midwest (%)	Mountain Plains (%)	Northeast/Southeast (%)	Southwest (%)	Western (%)	Overall (%)
No	23.5	20.0	40.0	8.0	10.5	16.5
Yes	76.5	80.0	60.0	92.0	89.5	83.5

Notes: Respondents were asked to think about program operations since March 2020, and were asked, "Did you modify the process for how homebound and elderly participants apply or certify for FDPIR since the COVID-19 pandemic started?"

Source: 2023 FDPIR Program Access Survey, question 21.

Exhibit C-68. Description of Administrative Changes for Homebound/Elderly Applicants

Theme	N (%)
More Phone Applications/Certifications	34 (47.9)
More Online/E-mail Applications/Certifications	17 (23.9)
Modified In-person (Drop-off)	12 (16.9)
More Mail-in Applications/Certifications	10 (14.1)
More Home Visits	9 (12.7)
Increased Usage of Authorized Representative	6 (8.5)
Waived Strict Timeline Requirements for Application	5 (7)

Note: Respondents were asked "to describe what options have changed for applying or certifying and why." Open-ended response options were qualitatively coded into seven (7) categories of different changes to the applying or certifying process. Seventy-one (71) respondents wrote in a valid response to this question. Valid responses were considered relevant/were not blank.

Source: 2023 FDPIR Program Access Survey, question 22.

Exhibit C-69. Agency Operations Affected by COVID-19 Pandemic

Theme	N (%)
Participation Drop (SNAP, Loss of Life)	38 (46.3)
Pickup/Curbside System	27 (32.9)
Changed All Procedures to Allow for Hygiene and Social Distancing	12 (14.6)
Decrease in Staff/Changes in Staffing	12 (14.6)
Changes in Home Delivery	5 (6.1)
Changed Application	3 (3.7)
Other	1 (1.2)

Note: Respondents were asked "How were your program operations affected by the COVID-19 pandemic?" Open-ended response options were qualitatively coded into seven (7) categories of different ways program operations were affected. Eighty-two (82) respondents wrote in a valid response to this question. Valid responses were considered relevant/were not blank.

Source: 2023 FDPIR Program Access Survey, question 24.

Exhibit C-70. Adaptations to Operations due to COVID-19 Pandemic

Theme	N (%)
Continuing/Increased Deliveries	27 (34.2)
Distancing During Delivery (Delivering to Doorstep, Masking, etc.)	18 (22.8)
Other	17 (21.5)
Online/Phone Processes (Ordering, Certifying, etc.)	14 (17.7)
Pickup/Curbside System	13 (16.5)
Changed all Warehouse/Office Procedures to Allow for Hygiene and Social Distancing	10 (12.7)
Stopped Deliveries	2 (2.5)
Increased Contact with Homebound and Elderly	1 (1.3)

Note: Respondents were asked "How have you adapted your program operations to meet the needs of homebound and elderly individuals during the COVID-19 pandemic?" Open-ended response options were qualitatively coded into seven (7) categories of different ways program operations were affected. Seventy-nine (79) respondents wrote in a valid response to this question. Valid responses were considered relevant/were not blank.

Source: 2023 FDPIR Program Access Survey, question 26.

Exhibit C-71. Changes Recommended to Improve Program Access and Use for Homebound/ Elderly Individuals, by Program Size

Recommended Changes	Small (%)	Medium (%)	Large (%)	Overall (%)
Types of Food Offered Through FDPIR	69.8	62.1	57.9	64.8
FDPIR Program Policy and Features	34.9	44.8	36.8	38.5
Additional Financial Resources or Support	41.9	34.5	47.4	40.7

Notes: Respondents were asked "Do you think changes should be made in any of the following areas in order to improve program access and use for homebound and/or elderly individuals?" and checked off the applicable options from a provided list.

"Program Size" was determined by each agency's average participation levels in FY2023. Agencies that served an average of 200 or less participants per month were categorized as "small", those that served between 200 and 500 were "medium", and those that served more than 500 were "large."

Source: 2023 FDPIR Program Access Survey, question 33.

Exhibit C-72. Changes Required to Improve Program Access and Use for Homebound/Elderly Individuals, by Region

Recommended Changes	Midwest (%)	Mountain Plains (%)	Northeast/Southeast (%)	Southwest (%)	Western (%)	Overall (%)
Types of Food Offered Through FDPIR	58.8	68.0	80.0	52.0	78.9	64.8
FDPIR Program Policy and Features	41.2	32.0	0.0	48.0	42.1	38.5
Additional Financial Resources or Support	47.1	40.0	60.0	40.0	31.6	40.7

Notes: Respondents were asked "Do you think changes should be made in any of the following areas in order to improve program access and use for homebound and/or elderly individuals?" and checked off the applicable options from a provided list.

Source: 2023 FDPIR Program Access Survey, question 33.

Exhibit C-73. Recommended Changes to Types of Food Offered by FDPIR

Theme	N (%)
Greater Variety	12 (22.6)
Food That's Attentive to Needs of Elderly/Homebound (Nutritional Needs, Smaller Packaging)	11 (20.8)
Traditional Foods	10 (18.9)
More Fresh Produce	8 (15.1)
More Meat/Protein	8 (15.1)
Offer Spices	5 (9.4)
SNAP has More Availability	4 (7.5)
Low Sodium or Low Sugar	3 (5.7)
Foods That Can be Handled/Opened Easily (e.g. Frozen, Heat and Serve)	3 (5.7)
Overall - Types of Food Offered Through FDPIR	53 (100)

Notes: Respondents who indicated in Survey Question 33 that they believed changes should be made to the types of food offered through FDPIR were asked to explain what specific changes they recommended. Open-ended response options were qualitatively coded into categories of different recommendations. Fifty-three (53) respondents wrote in valid recommendations. Valid responses were considered relevant/were not blank.

Source: 2023 FDPIR Program Access Survey, question 34.

Exhibit C-74. Recommended Changes to FDPIR Program Policy and Features

Theme	N (%)
Change Eligibility (Income, Age, Non-Native populations, Larger Service Area)	10 (37)
Change Application and Certification Processes	8 (29.6)
Allow for Receipt of Both SNAP and FDPIR	3 (11.1)
Simplify Policies	3 (11.1)
Allow for Home Visits	2 (7.4)
Offer a Shelter/Utility Credit	1 (3.7)
Increased Funding (Staffing, Vehicles, Deliveries)	1 (3.7)
Overall - FDPIR Program Policy and Features	27 (100)

Notes: Respondents who indicated in Survey Question 33 that they believed changes should be made to the FDPIR program policy and features were asked to explain what specific changes they recommended. Open-ended response options were qualitatively coded into categories of different recommendations. Twenty-seven (27) respondents wrote in valid recommendations for program and policy features. Valid responses were considered relevant/were not blank.

Source: 2023 FDPIR Program Access Survey, question 34.

Exhibit C-75. Recommended Changes to Financial Resources or Support

Theme	N (%)
Funding for Home Delivery (e.g. Vehicles)	10 (40.0)
Funding for Staffing	6 (24.0)
Higher Deductions/Change Income Guideline	5 (20.0)
Funding to Help Clients with Non-food Services	3 (12.0)
Funding for Various Program Resources (More Food for Packages, Equipment, Outreach Efforts, etc)	3 (12.0)
Overall - Additional Financial Resources or Support	25 (100)

Notes: Respondents who indicated in Survey Question 33 that they believed changes should be made to the financial resources or support from FDPIR were asked to explain what specific changes they recommended. Open-ended response options were qualitatively coded into categories of different recommendations. Twenty-five (25) respondents wrote in valid recommendations for additional financial resources of support. Valid responses were considered relevant/were not blank.

Source: 2023 FDPIR Program Access Survey, question 34.

Exhibit C-76. Recommendations for Improving Program Access and Use for Homebound and/or Elderly Individuals

Theme	N (%)
Funds for Home Delivery or Drive-through	9 (26.5)
Changing Eligibility (Income Guidelines, SNAP Receipt)	7 (20.6)
Different Foods (Fresh Produce) or Increased Food Allotment	6 (17.6)
Other	6 (17.6)
Funds for More Outreach (e.g. Tailgating)	3 (8.8)
More Online Services (e.g., Platform where Participants Can Login to Apply/Certify)	2 (5.9)
Communications Funds (e.g., Cell phones for Participants)	2 (5.9)

Notes: Respondents were asked "What other recommendations do you have for improving program access and use for homebound and/or elderly individuals?" Open-ended response options were qualitatively coded into seven (7) categories of different recommendations. Thirty-four (34) respondents wrote in a valid (relevant, not blank, and/or no reason stated) response to this question.

Source: 2023 FDPIR Program Access Survey, question 35.