SNAP EBT
Do's and Don'ts for Cashiers



- ❑ The customer must always present his or her EBT card.
- ❑ The customer must always enter his or her own PIN.
- ❑ Always give the customer the EBT receipt when the transaction is finished.

- ❑ Do not exchange cash for SNAP benefits (EBT).
- ❑ Do not accept SNAP benefits (EBT) as payment on credit accounts.
- ❑ Do not collect sales tax on items purchased with SNAP benefits.
- ❑ Do not set a minimum purchase amount or add a surcharge for using EBT.

Penalties for Violation of the Supplemental Nutrition Assistance Program

SNAP
Putting Healthy Food Within Reach

USDA
Supplemental
Nutrition
Assistance
Program

Penalties Include:

- ❑ **Permanent disqualification** when the owner or employees purchase or traffick in SNAP benefits, or for a third sanction.
- ❑ **Three-to five-year disqualification** for the sale of non-food items, such as alcoholic beverages or tobacco.
- ❑ **One-year disqualification** for accepting SNAP benefits for payment of credit accounts.
- ❑ **Six-month to three-year disqualification** for the sale of nonfood items, such as, but not limited to: soap, paper products, medicines, etc.

USDA

The Supplemental Nutrition Assistance Program is available to all eligible persons regardless of race, color, religion, sex, national origin, age, political beliefs or disability.

United States Department of Agriculture • Food and Nutrition Administration

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